

Luton Youth Service

Youth Pledge

This pledge is designed to show what young people want from the Youth Service and how they think it should be led. Although there was Youth Worker support when young people met to look at these matters, everything that follows is down to the ideas and thoughts of the young people themselves. These young people were anxious to make sure that all Youth Service facilities are accessible and available to all the borough's young people.

YOUTH CLUBS / PROJECTS WILL :

- ◆ Be modernised
- ◆ Provide access to computers & internet
- ◆ Have effective security
- ◆ Provide skilled and specialist youth workers
- ◆ Offer activities that young people want
- ◆ Be safe locations for all young people

THE ENVIRONMENT WILL BE WELCOMING THROUGH:

- ✕ Minimum standards of decoration that appeal to young people
- ✕ Facilities that are updated regularly
- ✕ Regular building inspections ensuring health and safety requirements are met
- ✕ The active involvement of young people in any changes that affect them either directly or indirectly
- ✕ Enabling young people to be responsible for equipment
- ✕ Staff who are friendly and approachable
- ✕ The evaluation (monthly/fortnightly) of all activities
- ✕ Staff who encourage and implement the ideas of young people
- ✕ Clear signposting of buildings, clubs and projects

ACTIVITIES SHOULD ENABLE :

- ◆ Young people to have fun as well as receive education (life skills)
- ◆ Youth clubs and projects to communicate with each other so that good things can be shared
- ◆ Young people to take part in community events, regardless of whether they belong to that community
- ◆ Young people from different backgrounds to come together so that they can learn from and about each other including religion and culture
- ◆ Shared challenges and experiences that would be recognised through a central, formal presentation evening

YOUNG PEOPLE HAVE THE RIGHT TO EXPECT:

- ✕ That staff complete or have completed training that is relevant to the service provided
- ✕ Access to specialist youth workers and services
- ✕ Membership to the service and not just an individual project
- ✕ Honesty from youth service staff and managers
- ✕ Access to information held on them by the youth service
- ✕ To be taken seriously
- ✕ Access to a complaints procedure which is made known to everyone
- ✕ A 24 hour advice and information point
- ✕ Approachable youth workers to be available when they need them
- ✕ Opportunities to meet with youth service managers
- ✕ A termly opportunity to evaluate staff and premises

YOUNG PEOPLE WILL RECEIVE :

- ◆ Formal recognition of their participation, attendance and achievements
- ◆ Fun, enjoyment, safety, education and relaxation
- ◆ Support and encouragement
- ◆ The opportunity to learn about youth work and access to training
- ◆ Training and a range of opportunities and experiences
- ◆ A feeling of belonging and appreciation
- ◆ Access to other organisations and resources
- ◆ The opportunity to take the responsibility for planning and programming

Please contact the Youth Service for further information on Youth Clubs in your area:
Luton Youth Service, Luton Youth House, St Mary's Road, Luton, LU1 3JA
Telephone: 01582 484239 Fax: 01582 419913 E-mail: YouthService@luton.gov.uk

This information can be made available in other formats. If you require a copy in large print, on tape, or in a language other than English, please ☎ 01582 484239

