

AGENDA ITEM

8

AREA BOARD: WEST LUTON
CHALLNEY, LEAGRAVE & LEWSEY WARDS

DATE: TUESDAY 8TH OCTOBER 2013

SUBJECT: 'YOUR SAY, YOUR WAY': OVERVIEW OF
COMMUNITY FEEDBACK
REPORT BY: HEAD OF COMMUNITY LIVING
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PROJECT MANAGER 01582 548775

WARD EVIDENCE &

IMPLICATIONS:

WARDS AFFECTED: CHALLNEY, LEAGRAVE & LEWSEY WARDS

PURPOSE

1. This briefing draws together and summarises recent evidence and community feedback for the wards of Challney, Leagrave and Lewsey, with the purpose of informing ward Councillors and shaping Area and Neighbourhood work programmes.

RECOMMENDATION (S)

2. The West Luton Area Board is recommended to note the report and provide feedback and/or make recommendations on further action with regards to the setting of future community priorities.

BACKGROUND

3. Since the launch of the "Your Say, Your Way" (Neighbourhood Governance) programme, in 2009, there have been two rounds of community priorities agreed with local residents, councillors and partners for each of the wards in west Luton – each with its own bi-annual action plan of solutions.

With a view to agreeing a new round of 'streamlined' priorities that reflects current community needs, balanced against the current economic picture, evidence and community feedback has been provided that encompasses key and recent summary data from a range of key sources, namely the 2011 Census, LBC Ward Profiles (including Public Health data), Ward Surveys and Neighbourhood Mapping.

Challney Ward

1. Census Summary Statement: Challney has a slightly higher proportion of residents with no qualifications than the Luton average, but has a higher proportion of owner/occupier households. There are more Asian/Asian British residents in the Ward than the Borough average. This Ward has the highest reported growth in population within the West Area (14% rise from 2001 to 2011).

Census data indicates a need for targeted interventions on gaining additional qualifications or doing CV boosting activities and activities/interventions to support those in need of learning and developing language skills. 14% population increase also suggests a greater demand for accessing public services.

2. Summary Health Issues (Full report – appendix B)

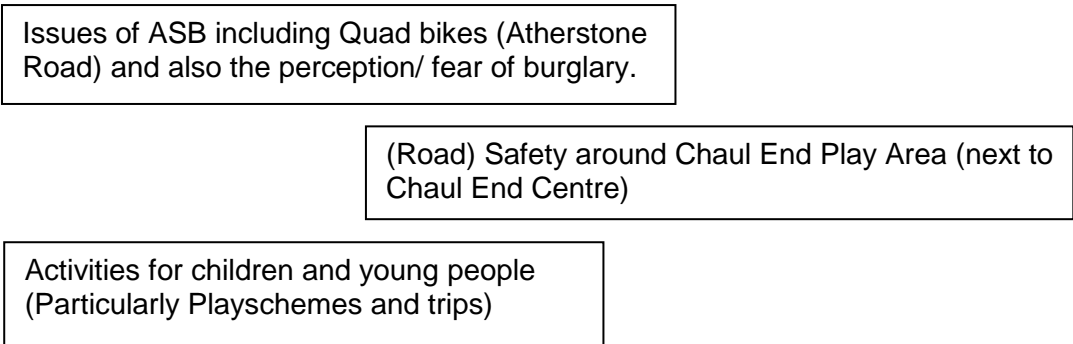
Key issues are female life expectancy, premature deaths from respiratory disease and stroke, childhood obesity (particularly year 6) and low birth weight births.

3. Key Issues from Ward Surveys (Full report - appendix A):

- **Whats good or great:** About 4 in 10 of the residents cited community activities (38%) as the best thing about Challney. While about a quarter of residents also said that parks and open spaces (26%), public transport (26%) and education provision & schools (24%) were good or great about Challney and a further 21% cited access to nature, cultural facilities and health services.
- **What needs improving:** The majority of residents said that the level of crime needs improving the most in Challney (71%). Other items cited by residents as needing improvement were the level of traffic congestion (39%), road and pavement repairs (39%), community relations (32%), clean streets (27%), public transport (27%) and wage levels and local cost of living (27%).

- **Stronger Communities:** Close to 7 in 10 residents in Challney are satisfied with the area as a place to live (67%) with 16% saying that they are dissatisfied.
- **Resident’s top crime & antisocial behaviour issues:** burglary (71%) was cited most frequently as causing a problem, closely followed by vehicle crime (63%). Respondents also said that robbery (49%) caused a problem in the local area, and to a lesser extent teenagers hanging around the street (44%), rubbish and litter lying around (41%) and people using or dealing drugs (39%).

4. Key concerns from Neighbourhood Mapping



Leagrave Ward

1. Census Summary Statement: Leagrave has a much higher proportion of social rented households than Luton average, and a higher percentage of flats as accommodation type. The qualification structure of the Ward shows larger proportions of those with low level or no qualifications compared to the Borough average.

Census data indicates: a need for targeted interventions on support for gaining additional qualifications or doing CV boosting activities, a greater need for lower cost or subsidised services and activities, focus on supporting the above Luton averages of social housing tenants and possibly Black/Black British population.

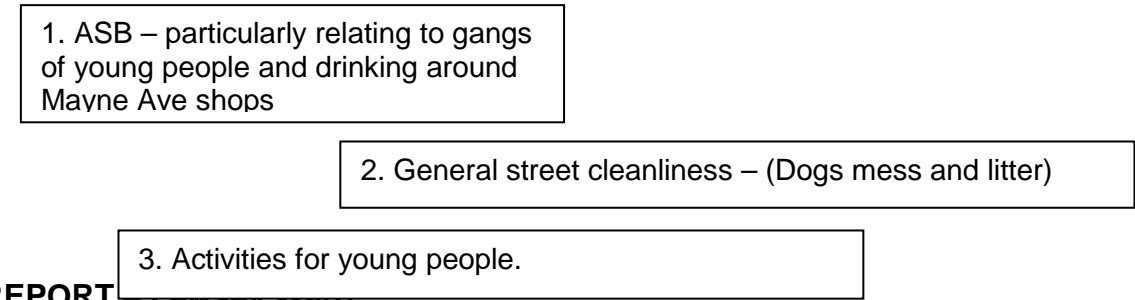
2. Summary Health Issues (Full report – appendix B)

Key issues based on the PHE local health profile are low female life expectancy, high child obesity, high premature deaths in CHD and respiratory disease, alcohol related harm, high self-reported limiting long-term illness and unpaid care.

3. Key Issues from Ward Surveys (Full Report - Appendix A):

- **Whats good or great:** Just short of half of the residents cited parks and open spaces (46%) as the best thing about Lewsey, closely followed by public transport (43%). Lewsey residents also rated education provision and schools (31%), shopping facilities (29%) and health services (26%) to be good or great.
- **What needs improving:** The majority of residents said that the level of crime needs improving the most in Leagrave (62%). Other things cited by residents as needing improvement were activities for teenagers (49%), road and pavement repairs (43%), clean streets (35%) and to a lesser extent community activities (27%) and job opportunities (27%).
- **Stronger Communities:** Over 7 in 10 residents in Leagrave are satisfied with the area as a place to live (72%) with 15% saying that they are dissatisfied.
- **Resident’s top crime & antisocial behaviour issues:** People using or dealing drugs (80%) was cited as frequently as causing a problem in the area. Over half of the respondents also said that teenagers hanging around the streets (59%) caused a problem in the local area as did rubbish or litter lying around (52%) and to a lesser extent, people being drunk or rowdy in public places (42%), burglary (38%) and vandalism, graffiti and other deliberate damage to property (36%).

4. Key concerns from Neighbourhood Mapping



REPORT Lewsey Ward

1. Census Summary Statement: Lewsey has a lower percentage of young adult residents than the Luton average, and a higher proportion of Mixed/Multiple and Black/Black British residents. There are increased proportions of those with low level or no qualifications and a much higher proportion of social rented households.

Census data indicates: a need for targeted interventions on support for gaining additional qualifications or doing CV boosting activities, a greater need for lower cost or subsidised services and activities, focus on supporting the above Luton averages of social housing tenants and possibly Black/Black British population.

2. Summary Health Issues (Full report – appendix B)

Key issues based on the PHE local health profile are low female life expectancy, high child obesity, high premature deaths in CHD and respiratory disease, alcohol related harm, high self-reported limiting long-term illness and unpaid care.

3. Key Issues from Ward Surveys (Full Report - Appendix A):

- **Whats good or great:** Half of the residents cited parks and open spaces (49%) as the best thing about Lewsey. Lewsey residents also rated public transport (40%), education provision and schools (38%), shopping facilities (33%) and sports and leisure facilities (33%) to be good or great in the area.
- **What needs improving:** An overwhelming 8 out of 10 residents said that the level of crime needs improving the most in Lewsey. Other things cited by residents as needing improvement were activities for teenagers (48%), road and pavement repairs (44%), job opportunities (28%) and the level of traffic congestion (24%).
- **Stronger Communities:** Just under 6 in 10 residents in Lewsey are satisfied with the area as a place to live (57%) with one fifth saying they are dissatisfied (20%).
- **Resident's top crime & antisocial behaviour issues:** Using or dealing drugs (73%) was cited most frequently as causing a problem, teenagers hanging around the streets (59%) and to a lesser extent burglary (49%) and vandalism, graffiti and other deliberate damage to property (44%). In addition, about 3 in 10 residents feel safe in Lewsey after dark (27%) with half of the residents feeling unsafe (52%).

4. Key concerns from Neighbourhood Mapping

1. Crime – particularly gun crime and motorbikes/scooters

2. Cleanliness of green spaces and streets (Dogs mess and litter)

3. Parking (around the hospital and Schools)

4. Condition of roads (particularly Tomlinson Avenue)

5. Play provision for younger children (Lewsey Park)

Appendix A) Results from Face to Face Surveys

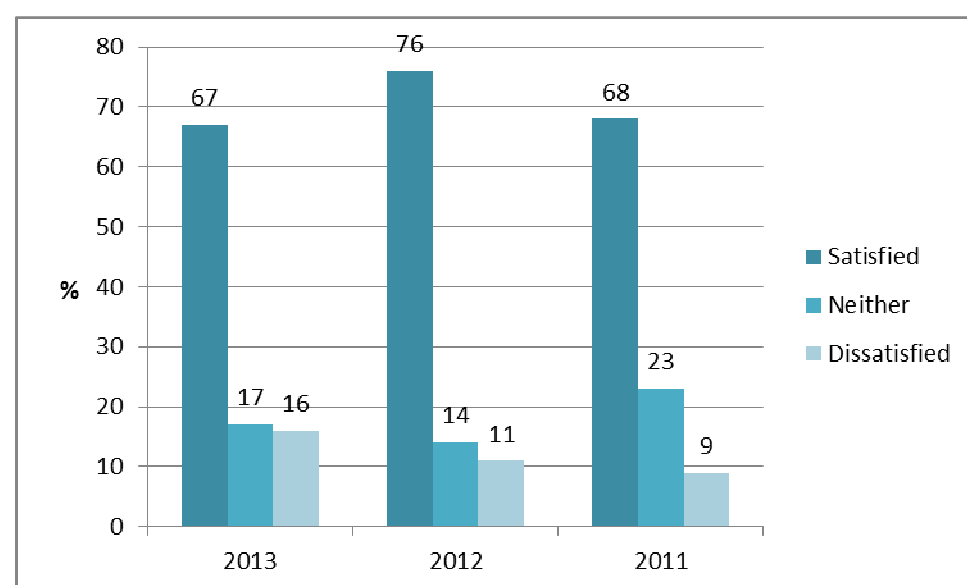
Neighbourhood Governance Results from face to face surveys, Summer 2013

Challney Ward

Introduction

- 43 residents completed questionnaires in the Challney ward in 2013.
- Where applicable comparison of results have been made to previous resident surveys. Please note that due to small sample sizes, the findings and comparisons made in this report need to be interpreted with caution and as indicative only.

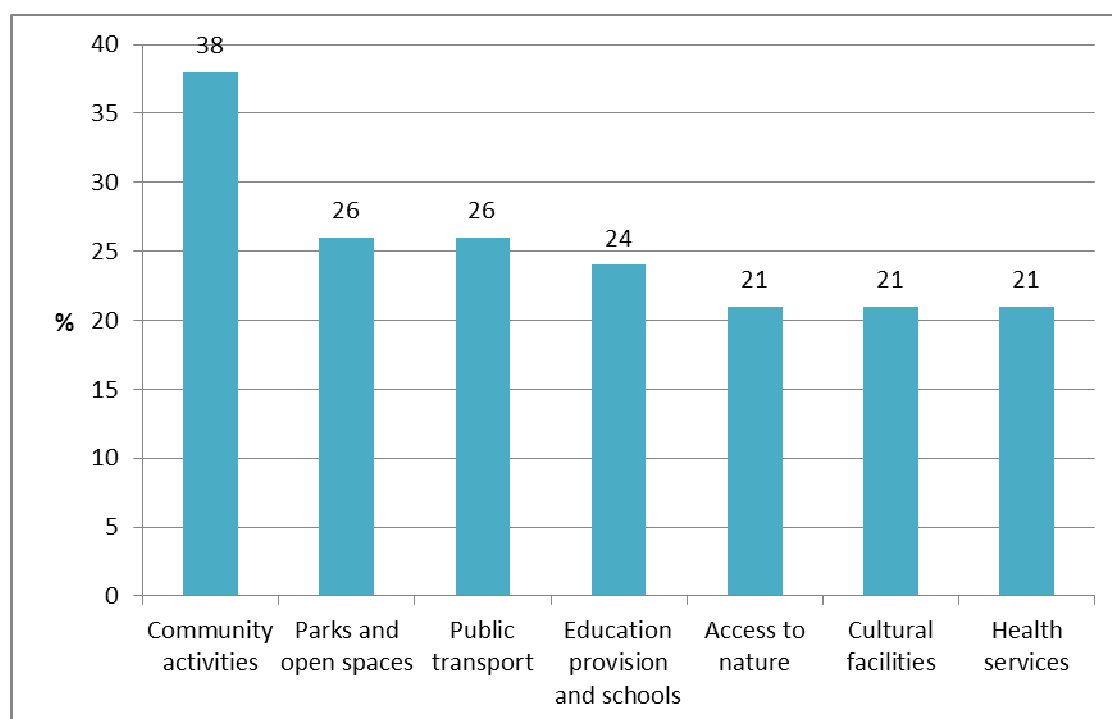
How satisfied or dissatisfied are you with your local area as a place to live?



Base: 42 respondents (2013)

- Close to 7 in 10 residents in Challney are satisfied with the area as a place to live (67%) with 16% saying that they are dissatisfied.
- Challney residents' satisfaction with the area as a place to live is marginally lower compared to the Luton average of 72%.
- Satisfaction levels have somewhat declined compared to last year's findings (76%).

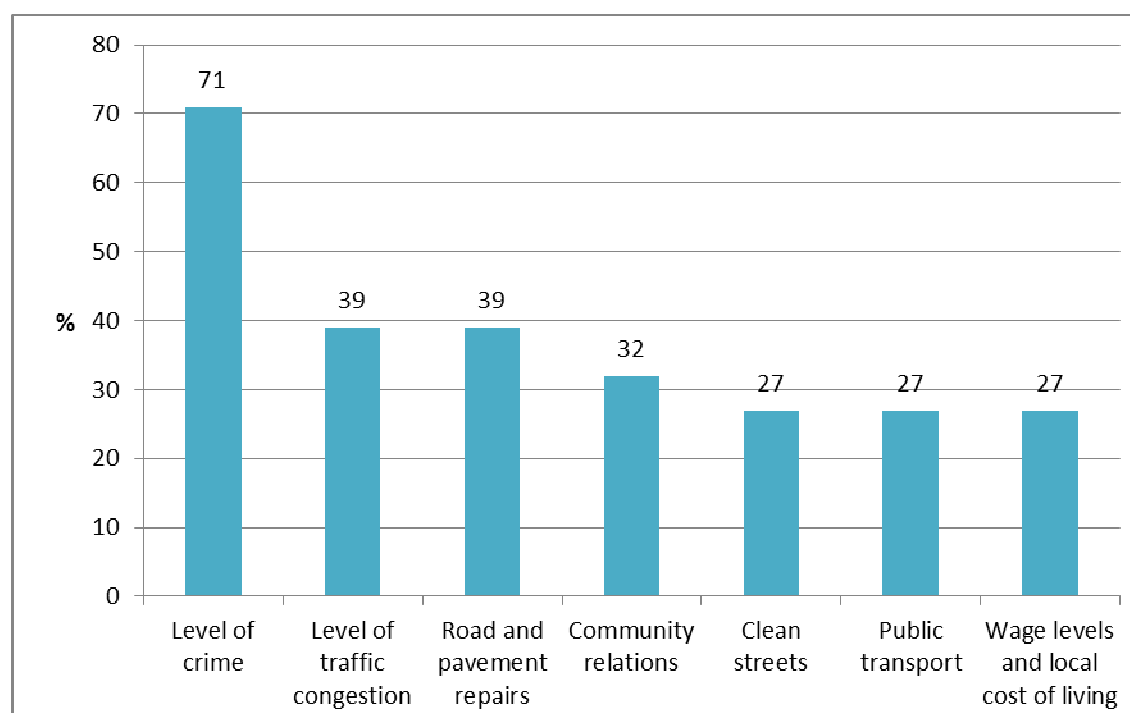
What is good or great about Challney?



Base: 34 respondents

- Residents were asked to tick up to 5 things they feel is good or great about Challney. They were asked to pick from a list of the 21 options.
- About 4 in 10 of the residents cited community activities (38%) as the best thing about Challney.
- About a quarter of residents also said that parks and opens spaces (26%), public transport (26%) and education provision & schools (24%) were good or great about Challney and a further 21% cited access to nature, cultural facilities and health services.

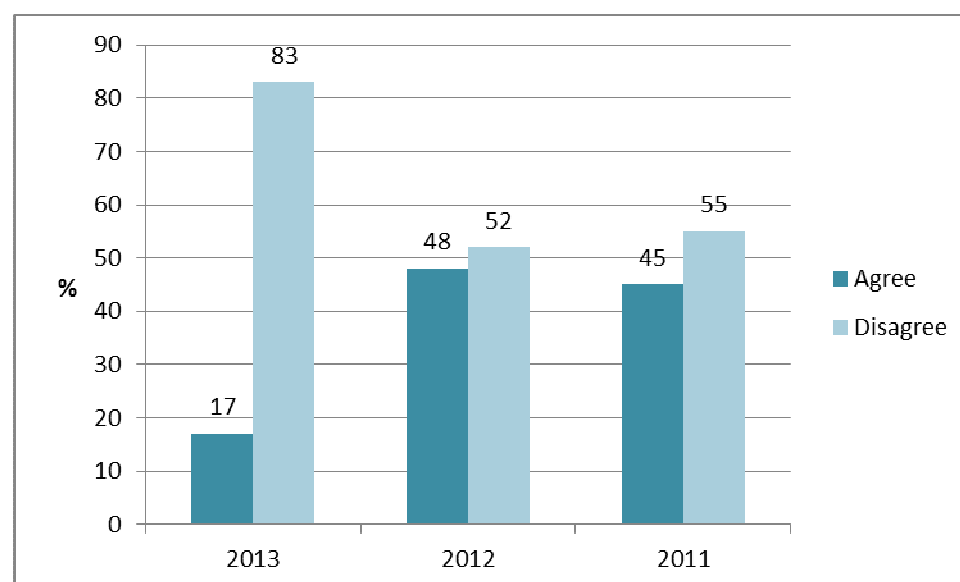
What needs most improving in Challney?



Base: 41 respondents

- Residents were asked to tick up to 5 things they feel need improving most in Challney. They were asked to pick from a list of 21.
- The majority of residents said that the level of crime needs improving the most in Challney (71%).
- Other things cited by residents as needing improvement were the level of traffic congestion (39%), road and pavement repairs (39%), community relations (32%), clean streets (27%), public transport (27%) and wage levels and local cost of living (27%).

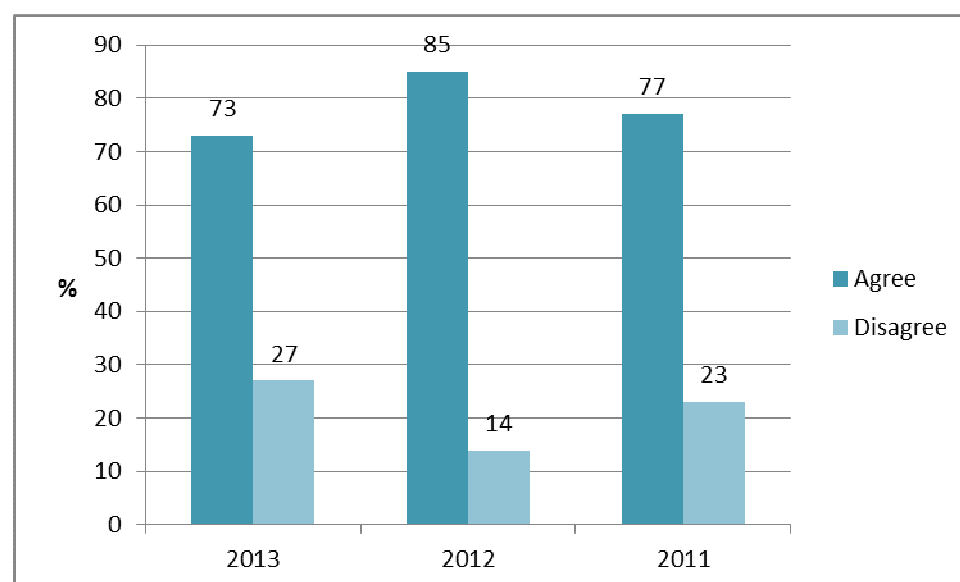
Can you influence decisions affecting your local area?



Base: 43 respondents (2013)

- Just below 2 in 10 Challney residents feel that they can influence decisions affecting their local area (17%), falling below the Luton average of 39%.
- The percentage of residents living in the Challney area who believe they can influence decisions affecting their local area has dropped significantly compared to the previous 2 years.

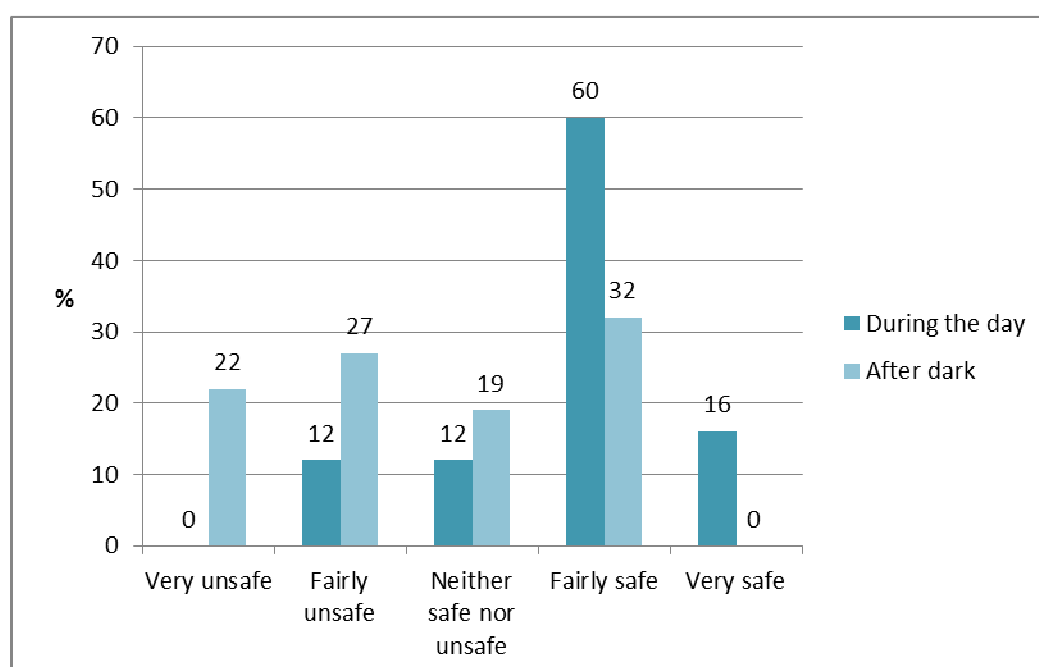
Do people from different backgrounds get on well together in Challney?



Base: 37 respondents

- About 7 in 10 Challney residents agree that people from different backgrounds get on well together (73%), showing a decline from previous years (85% in 2012 and 77% in 2011).
- The Luton average of those agreeing that people from different backgrounds get on well together is 78%.

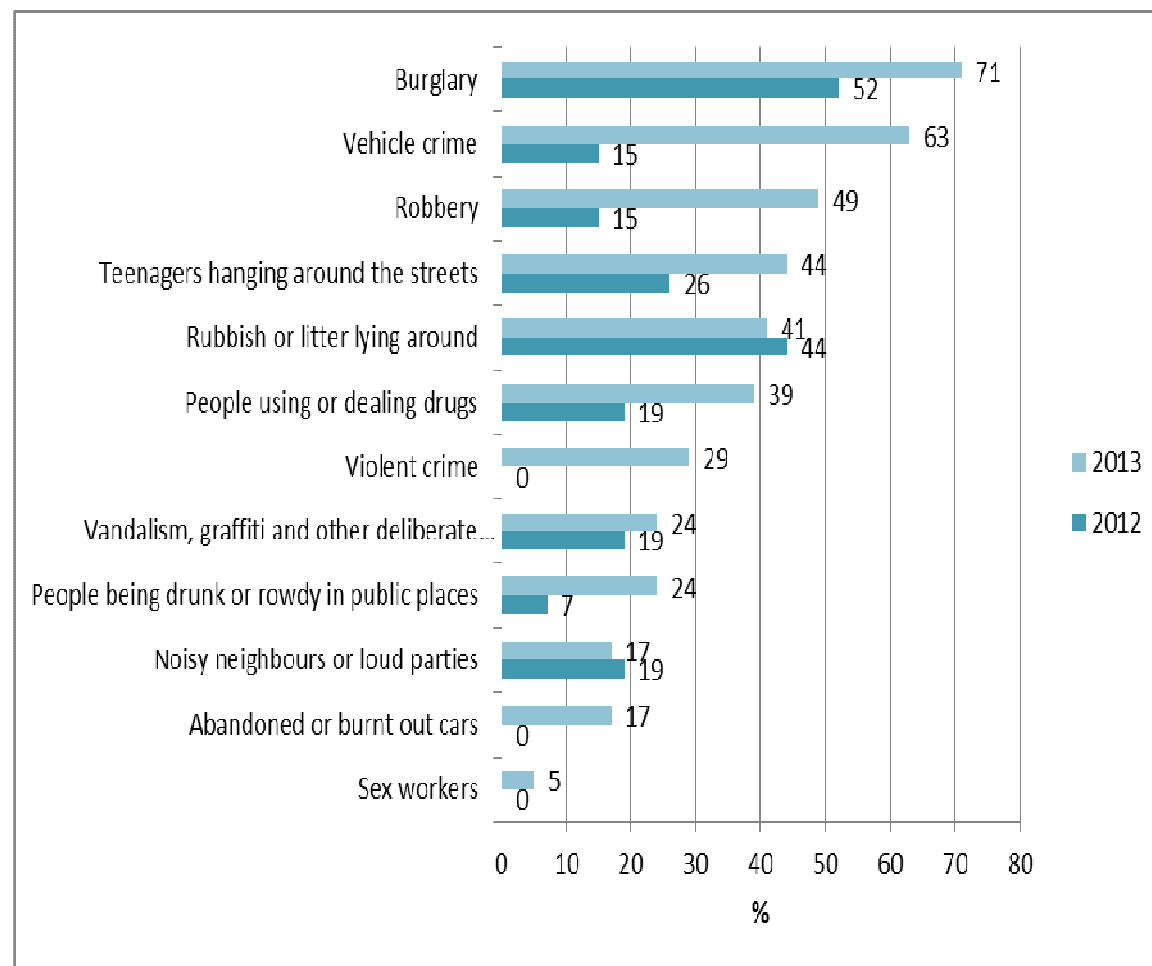
How safe or unsafe do you feel when outside in your local area during the day / after dark?



Base: 43 respondents feeling safe during the day and 41 respondent, after dark (2013)

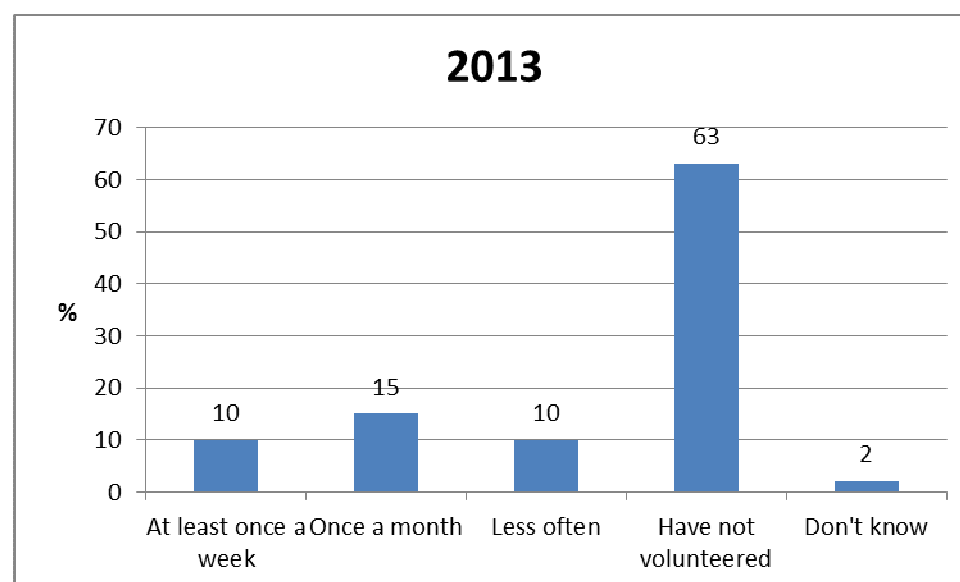
- Almost 8 in 10 residents feel safe in Challney during the day (77%) with 12% feeling unsafe.
- In contrast, about 3 in 10 residents feel safe in Challney after dark (32%) with half of the residents feeling unsafe (49%).
- People in Challney generally feel less safe after dark compared to the Luton average (42% feeling safe after dark) and compared to last year's Challney results (44% feeling safe after dark).

How much of a problem are anti-social behaviour and crime in your area?



Base: 41 respondents (2013)

- Residents were asked if any of the issues presented in a list of 12 items causes any problems in their local area. No restriction was placed on the number of issues identified.
- Burglary (71%) was cited most frequently as causing a problem, closely followed by vehicle crime (63%). Last year, the two main issues identified were burglary and rubbish & litter lying around.
- About half of the respondents also said that robbery (49%) caused a problem in the local area, and to a lesser extent teenagers hanging around the street (44%), rubbish and litter lying around (41%) and people using or dealing drugs (39%).



Base: 41 respondents

- Residents were asked how often over the last 12 months they had volunteered or done unpaid work for a group, club or organisation.
- 1 in 10 residents said that they volunteer at least once a week (10%) with a further 25% volunteering on a monthly basis or less.

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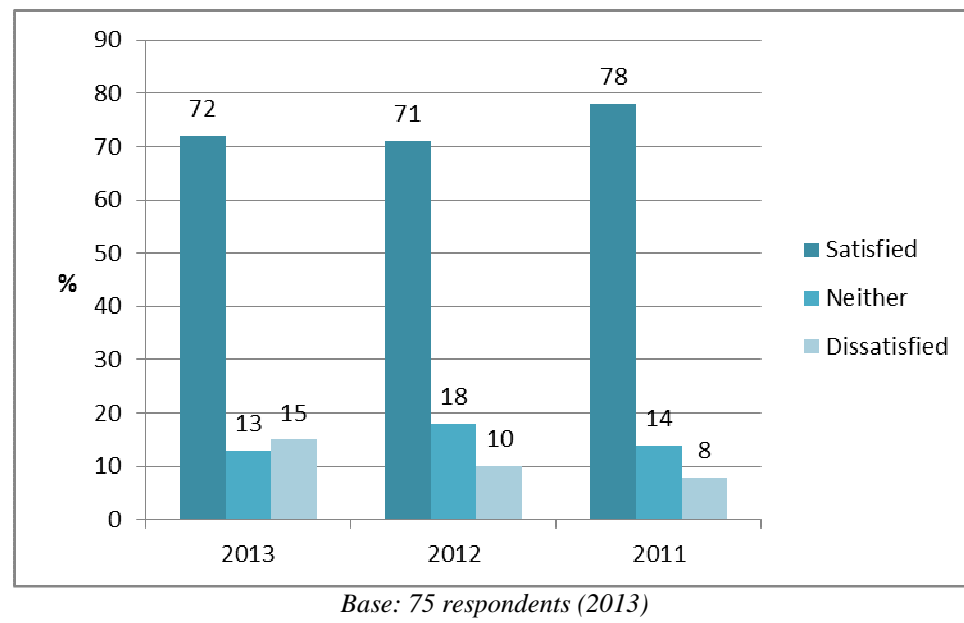
19 September 2013

Neighbourhood Governance
Results from face to face surveys, Summer 2013
Legrave Ward

Introduction

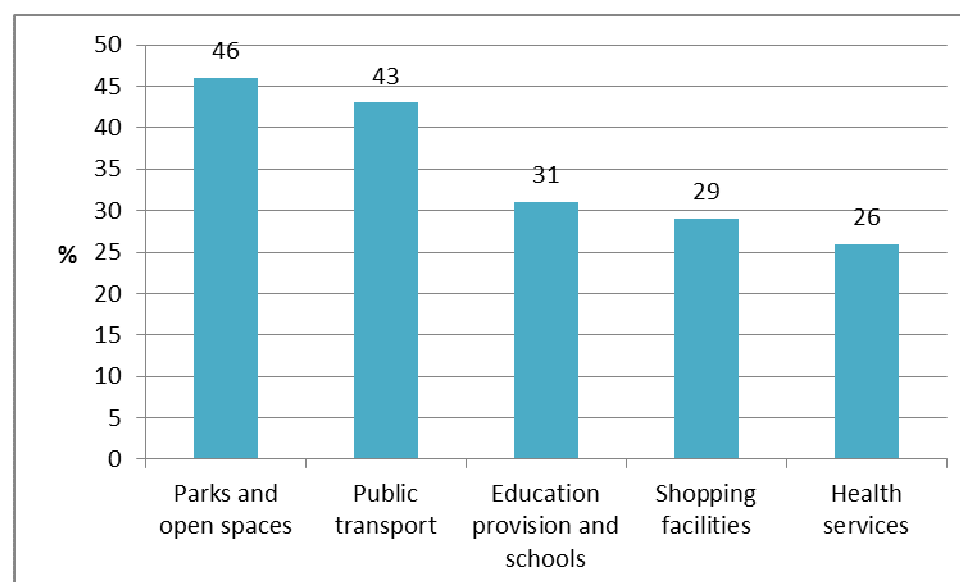
- 75 residents completed questionnaires in the Legrave ward in 2013.
- Where applicable comparison of results have been made to previous resident surveys. Please note that due to small sample sizes, the findings and comparisons made in this report need to be interpreted with caution and as indicative only.

How satisfied or dissatisfied are you with your local area as a place to live?



- Over 7 in 10 residents in Leagrave are satisfied with the area as a place to live (72%) with 15% saying that they are dissatisfied.
- Satisfaction levels are in line with last year's findings (71%) and the Luton average, also 72%.

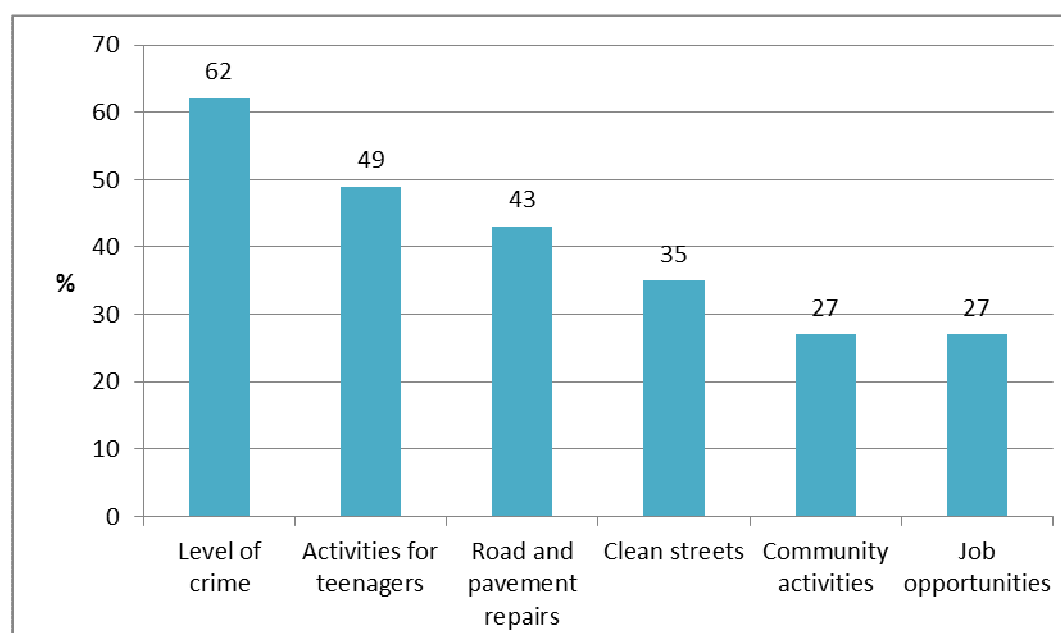
What is good or great about Leagrave?



Base: 72 respondents

- Residents were asked to tick up to 5 things they feel is good or great about Leagrave. They were asked to pick from a list of 21 things.
- Just short of half of the residents cited parks and open spaces (46%) as the best thing about Leagrave, closely followed by public transport (43%).
- Leagrave residents also rated education provision and schools (31%), shopping facilities (29%) and health services (26%) to be good or great in the area.

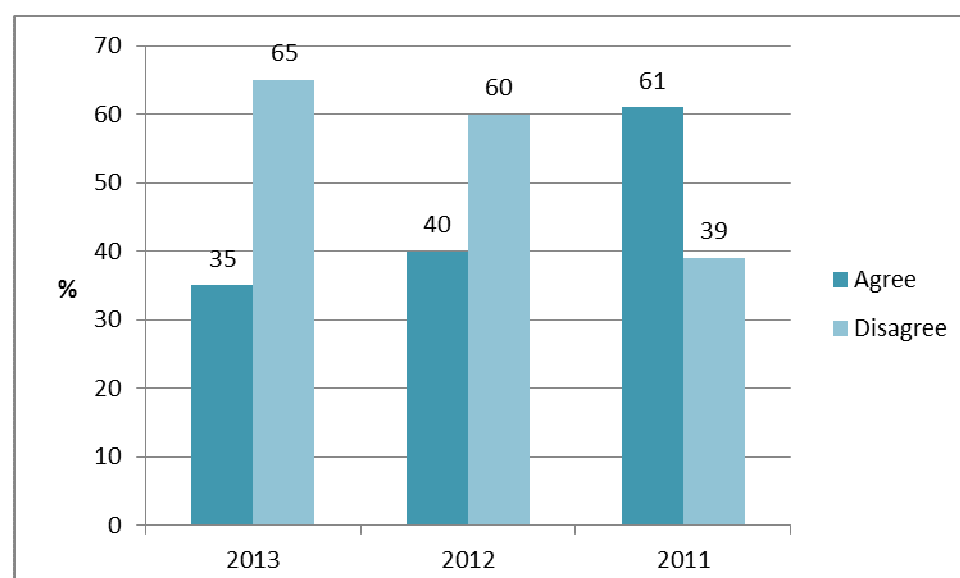
What needs most improving in Leagrave?



Base: 63 respondents

- Residents were asked to tick up to 5 things they feel need improving most in Leagrave. They were asked to pick from a list of 21.
- The majority of residents said that the level of crime needs improving the most in Leagrave (62%).
- Other things cited by residents as needing improvement were activities for teenagers (49%), road and pavement repairs (43%), clean streets (35%) and to a lesser extent community activities (27%) and job opportunities (27%).

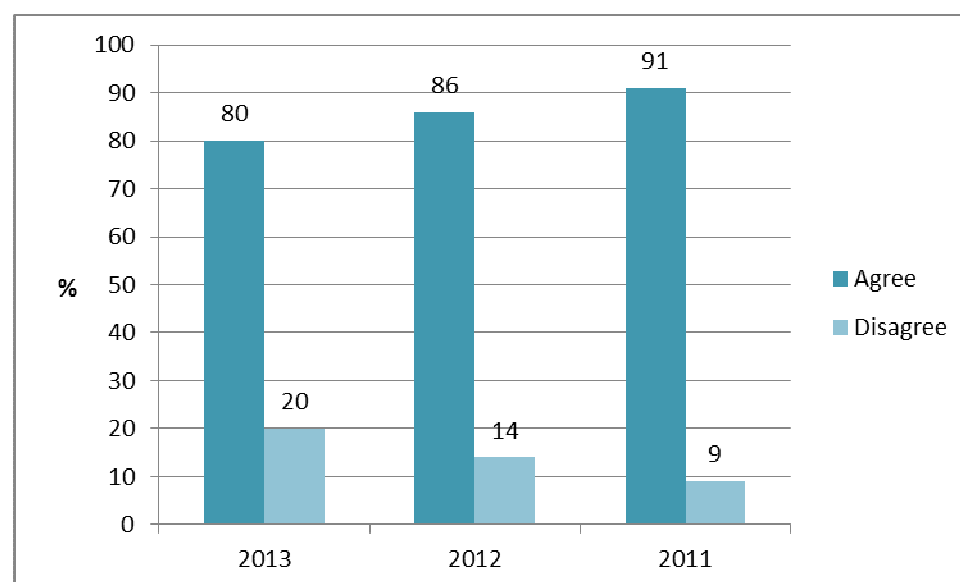
Can you influence decisions affecting your local area?



Base: 74 respondents (2013)

- Just over 3 in 10 Leagrave residents feel that they can influence decisions affecting their local area (35%), falling slightly below the Luton average of 39%.

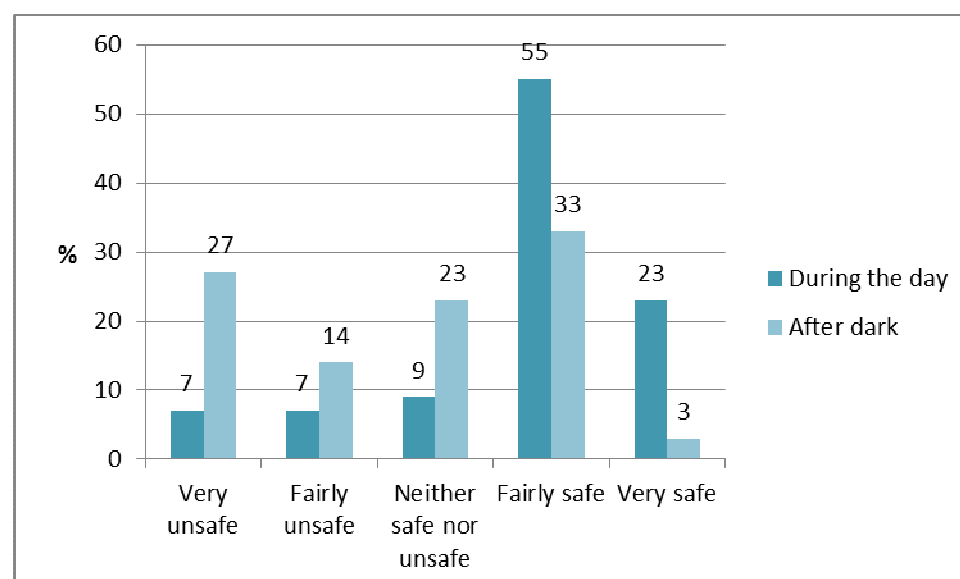
Do people from different backgrounds get on well together?



Base: 70 respondents (2013)

- About 8 in 10 Legrave residents agree that people from different backgrounds get on well together (80%), showing a gradual decline from previous years (86% in 2012 and 91% in 2011).
- The Luton average of those agreeing that people from different backgrounds get on well together is 78%.

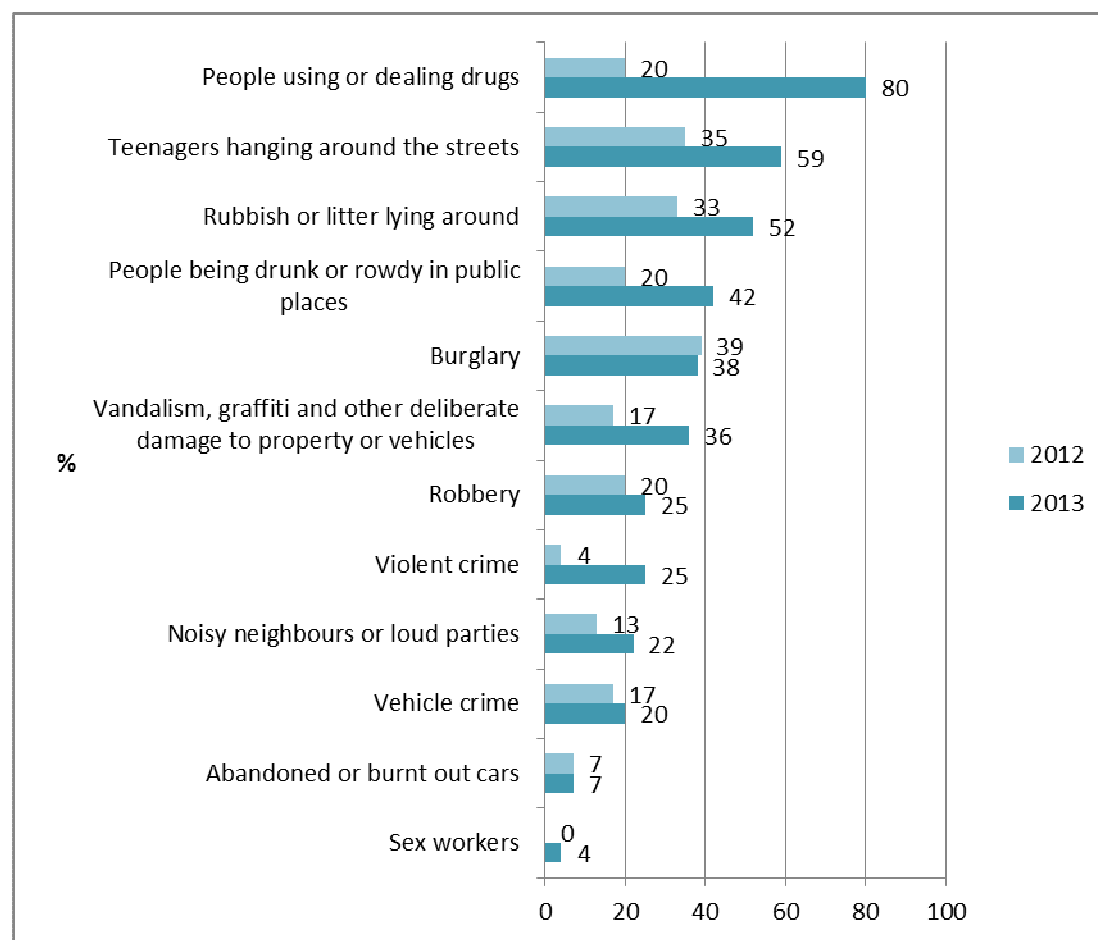
How safe or unsafe do you feel when outside in your local area during the day / after dark?



Base: 75 and 73 respondents

- Almost 8 in 10 residents feel safe in Legrave during the day (78%) with 14% feeling unsafe.
- In contrast, over 3 in 10 residents feel safe in Lewsey after dark (36%) with 41% feeling unsafe.
- Findings for the Legrave ward are broadly similar to last year's results (80% feeling safe during the day and 39% feeling safe after dark).
- Luton-wide, 79% of the residents feel safe during the day and 42% feel safe after dark.

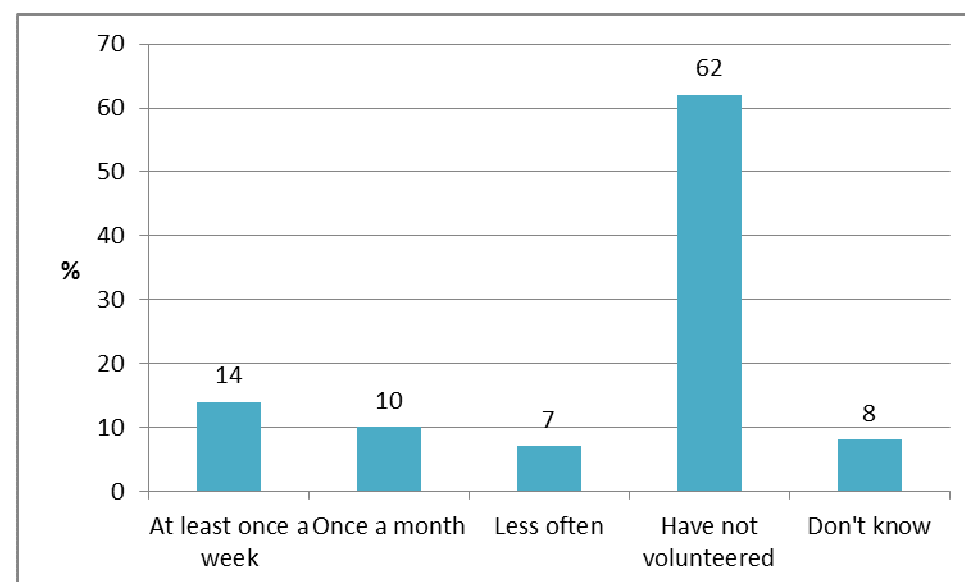
How much of a problem are anti-social behaviour and crime in your area?



Base: 69 respondents (2013)

- Residents were asked if any of the issues presented in a list of 12 items causes any problems in their local area. No restriction was placed on the number of issues identified.
- People using or dealing drugs (80%) was cited most frequently as causing a problem in the area.
- Over half of the respondents also said that teenagers hanging around the streets (59%) caused a problem in the local area as did rubbish or litter lying around (52%) and to a lesser extent, people being drunk or rowdy in public places (42%), burglary (38%) and vandalism, graffiti and other deliberate damage to property (36%).

Helping out in the local community



Base: 73 respondents

- Residents were asked how often over the last 12 months they had volunteered or done unpaid work for a group, club or organisation.
- About 1 in 10 residents said that they volunteer at least once a week (14%) with a further 17% volunteering on a monthly basis or less.

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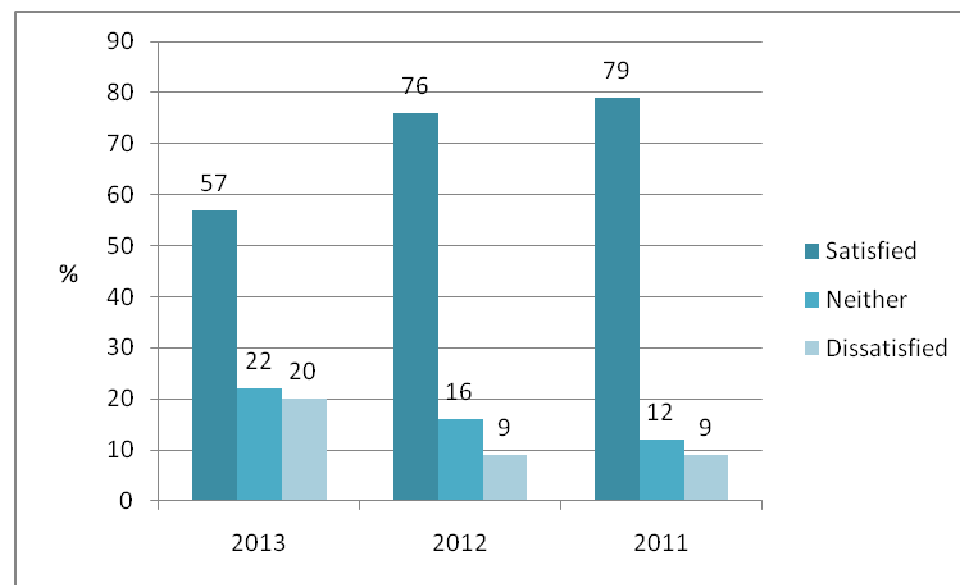
11 September 2013

Neighbourhood Governance
Results from face to face surveys, Summer 2013
Lewsey Ward

Introduction

- 66 residents completed questionnaires in the Lewsey ward in 2013.
- Where applicable comparison of results have been made to previous resident surveys. Please note that due to small sample sizes, the findings and comparisons made in this report need to be interpreted with caution and as indicative only.

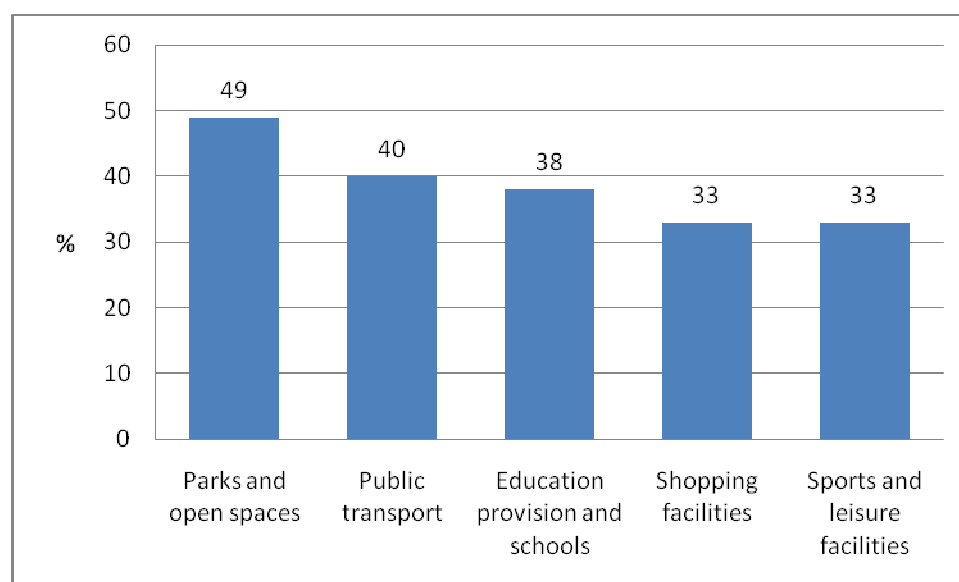
How satisfied or dissatisfied are you with your local area as a place to live?



Base: 63 respondents(2013)

- Just under 6 in 10 residents in Lewsey are satisfied with the area as a place to live (57%) with one fifth saying that they are dissatisfied (20%).
- Satisfaction levels indicate a drop from previous years.
- Satisfaction with the area as a place to live in Lewsey is below the Luton average of 72%.

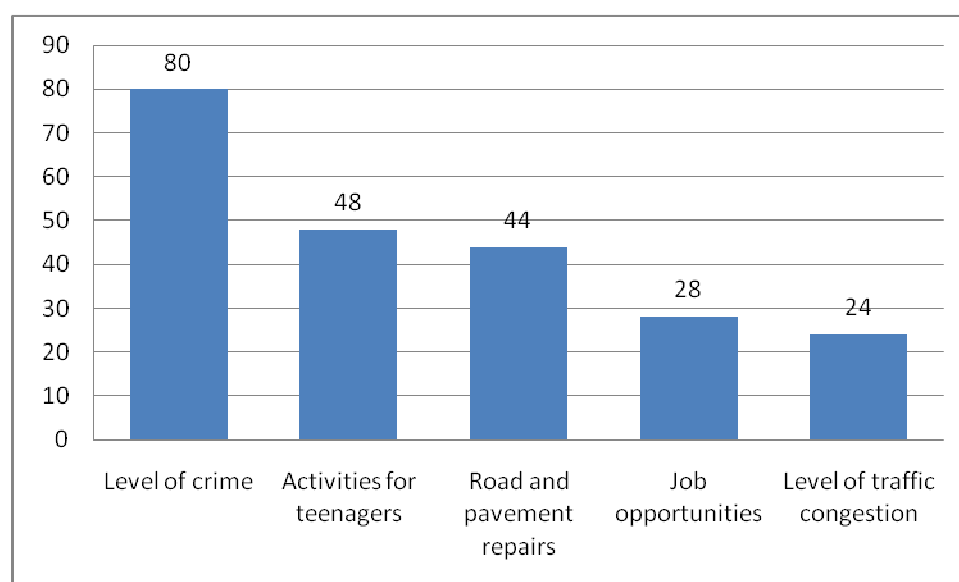
What is good or great about Lewsey?



Base: 63 respondents

- Residents were asked to tick up to 5 things they feel is good or great about Lewsey. They were asked to pick from a list of 21 things.
- Half of the residents cited parks and open spaces (49%) as the best thing about Lewsey.
- Lewsey residents also rated public transport (40%), education provision and schools (38%), shopping facilities (33%) and sports and leisure facilities (33%) to be good or great in the area.

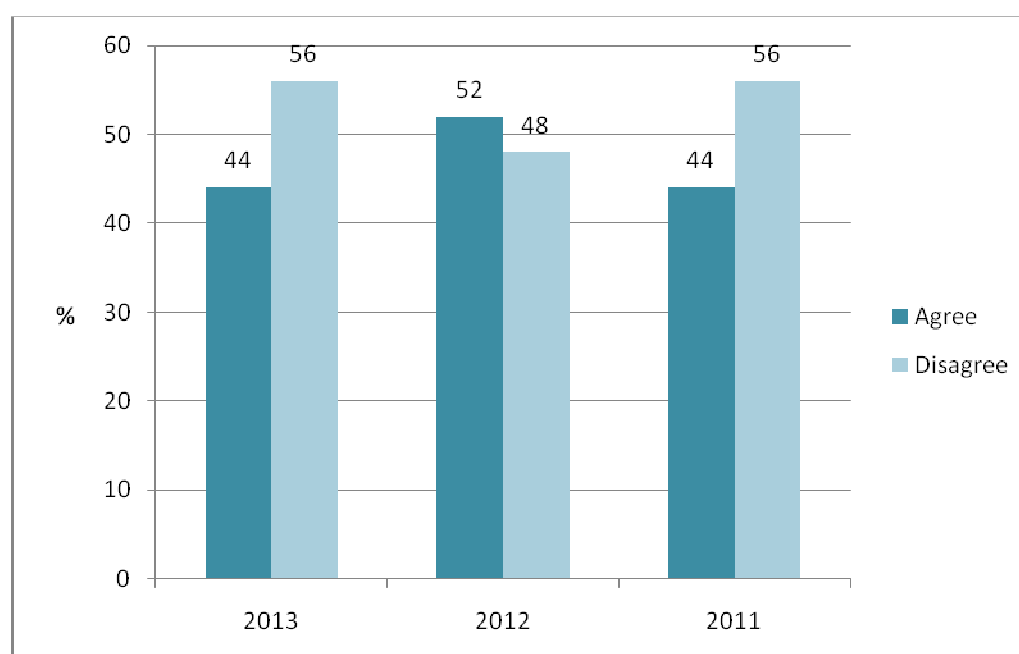
What needs most improving in Lewsey?



Base: 54 respondents

- Residents were asked to tick up to 5 things they feel need improving most in Lewsey. They were asked to pick from a list of 21.
- An overwhelming 8 out of 10 residents said that the level of crime needs improving the most in Lewsey (80%).
- Other things cited by residents as needing improvement were activities for teenagers (48%), road and pavement repairs (44%), job opportunities (28%) and the level of traffic congestion (24%).

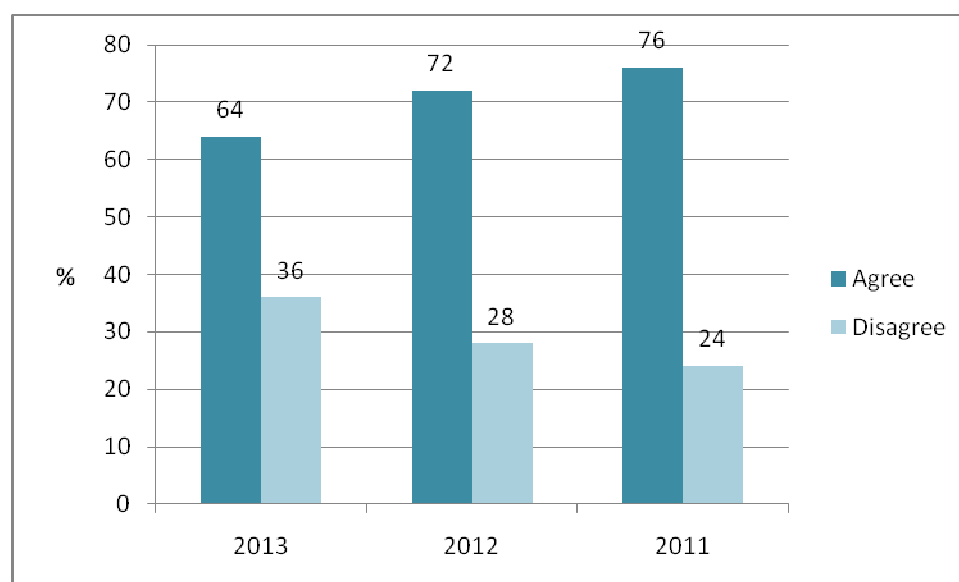
Can you influence decisions affecting your local area?



Base: 65 respondents (2013)

- Just over 4 in 10 Lewsey residents feel that they can influence decisions affecting their local area (44%).
- This compares favourably to the Luton average of 39%.

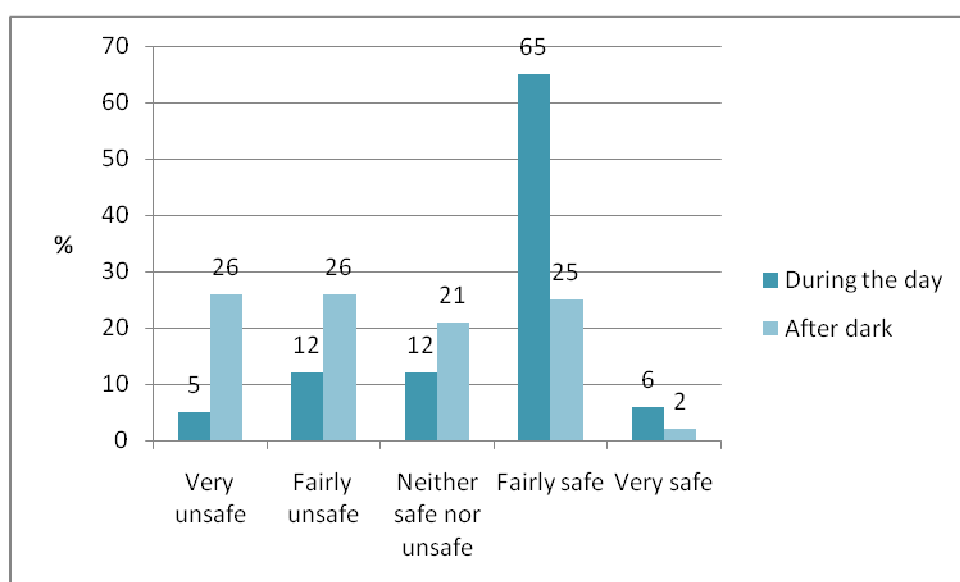
Do people from different backgrounds get on well together?



Base: 65 respondents

- About 6 in 10 Lewsey residents agree that people from different backgrounds get on well together (64%), showing a gradual decline from previous years (72% in 2012 and 76% in 2011).
- The Luton average of those agreeing that people from different backgrounds get on well together is 78%.

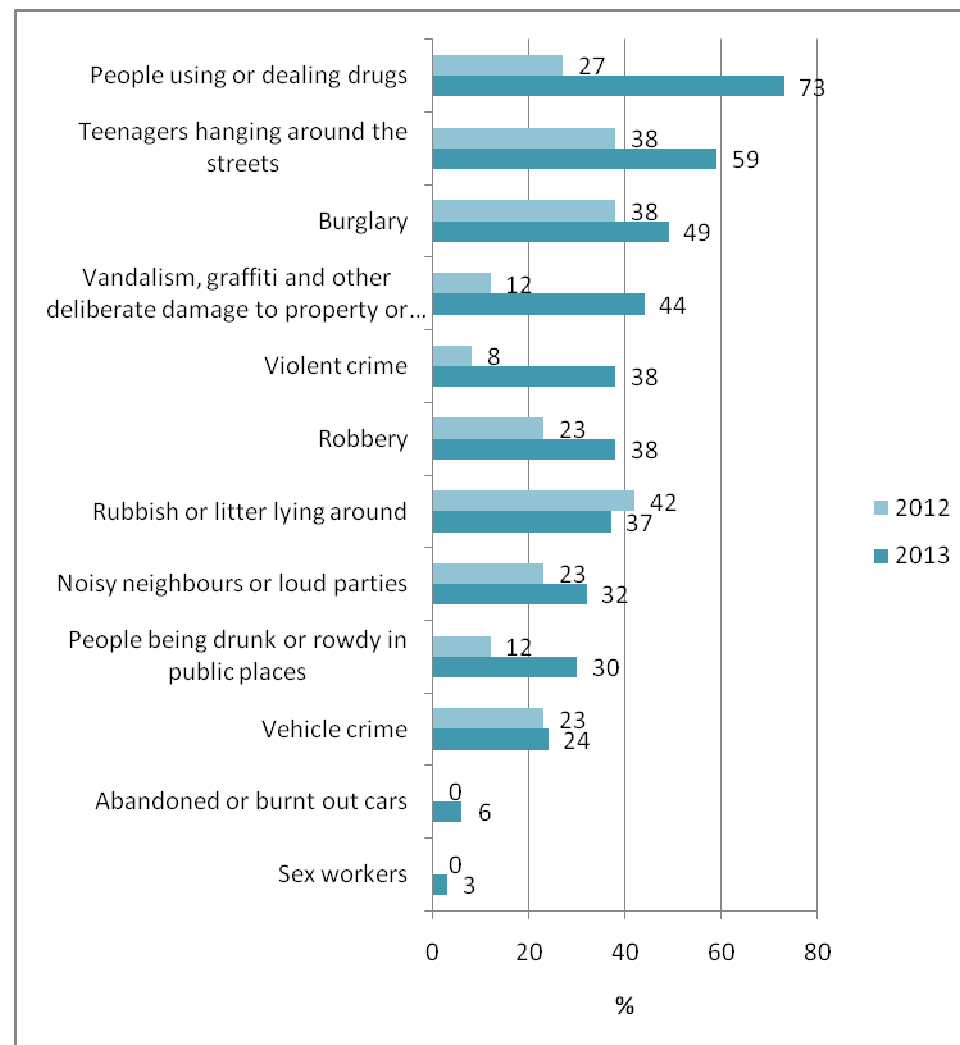
How safe or unsafe do you feel when outside in your local area during the day / after dark?



Base: 65 respondents

- Around 7 in 10 residents feel safe in Lewsey during the day (71%) with 17% feeling unsafe.
- In contrast, about 3 in 10 residents feel safe in Lewsey after dark (27%) with half of the residents feeling unsafe (52%).
- People in Lewsey generally feel less safe during the day and after dark compared to the Luton average (79% feeling safe during the day and 42% feeling safe after dark) and compared to last year's Lewsey results (78% during the day and 37% after dark).

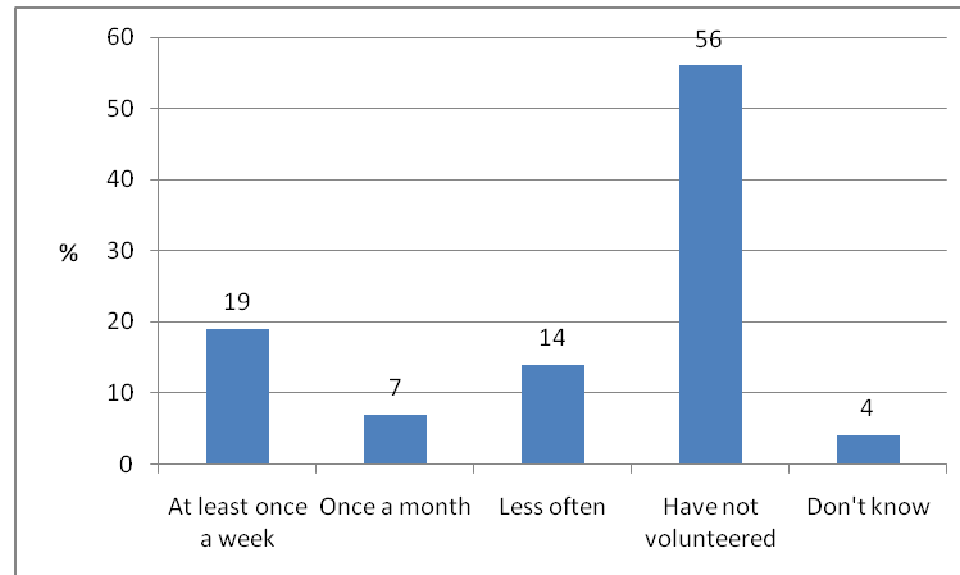
How much of a problem are anti-social behaviour and crime in your area?



Base: 63 respondents

- Residents were asked if any of the issues presented in a list of 12 items causes any problems in their local area. No restriction was placed on the number of issues identified.
- People using or dealing drugs (73%) was cited most frequently as causing a problem.
- Over half of the respondents also said that teenagers hanging around the streets (59%) caused a problem in the local area, and to a lesser extent burglary (49%) and vandalism, graffiti and other deliberate damage to property (44%).

Helping out in the local community



Base: 57 respondents

- Residents were asked how often over the last 12 months they had volunteered or done unpaid work for a group, club or organisation.
- About 2 in 10 residents said that they volunteer at least once a week (19%) with a further 21% volunteering on a monthly basis or less.

Michele Marvin
Senior Consultation Officer
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11 September 2013

Appendix B) Summary Health Data

Note: increasing life expectancy and reducing infant mortality are key overarching indicators for Luton's health and well-being strategy which will apply to all. The indicators and source of a lot of the information is the Local Health Profile provided by Public Health England (PHE).

Leagrave – key health priorities:

Disease, Poor Health and Mortality

Significantly low life expectancy, particular issue for female life expectancy, lowest in Luton.

Significantly higher than England premature deaths, particularly CHD and respiratory disease.

Significantly higher emergency admissions compared to England, particularly COPD admissions.

Significantly worse self-reported health than England and Luton average

Self-reported limiting long term illness is significantly higher than Luton average, but similar to the national average.

Highest proportion of people providing 50 hours or more of unpaid care in Luton.

Health and Lifestyle

High child obesity for both 4-5 year olds and 10-11 year olds and high estimated adult obesity compared to England and Luton averages

Significantly higher than England alcohol related harm hospital admissions.

Key issues based on the PHE local health profile are low female life expectancy, high child obesity, high premature deaths in CHD and respiratory disease, alcohol related harm, high self-reported limiting long-term illness and unpaid care.

All of these issues are key priorities in the health and well-being delivery Boards - Obesity, alcohol related harm and premature deaths are all priorities in the Health Inequalities Delivery Board, childhood obesity is a priority for the children and young people's trust Board and limiting long-term illness will be covered in the healthier and more independent adults delivery Board

Lewsey – key health priorities

Disease, Poor Health and Mortality

High premature deaths from CHD, significantly higher than England.

Significantly higher emergency admissions compared to the England average, particularly CHD, myocardial infarction and COPD admissions.

Significantly worse than England and Luton averages for self-reported good health and self-reported LLTI is similar to England average but significantly higher than Luton average.

Health and Lifestyle

High childhood obesity, particularly in children aged 10-11 years old and high estimated adult obesity.

Significantly higher than England for alcohol related harm hospital admissions but similar to Luton average

Key issues based on the PHE local health profile are premature deaths from CHD, high self-reported limiting long-term illness, alcohol related harm and childhood obesity, particularly in year 6.

As above all key priorities in the delivery boards

Challney – Key health priorities

Disease, Poor Health and Mortality

Significantly lower female life expectancy compared to England and Luton average

Significantly higher emergency admissions compared to England average, particularly CHD and myocardial infarction.

Significantly higher premature deaths, particularly respiratory disease (similar to Luton overall) and stroke (higher than the Luton average)

Health and Lifestyle

High childhood obesity particularly in children age 10-11 years with a higher than Luton average and significantly higher than England average.

Higher low birth weight births than Luton average, significantly higher than England average

Key issues are female life expectancy, premature deaths from respiratory disease and stroke, childhood obesity, particularly year 6 and low birth weight births.

As above these are all key priorities in delivery Boards – premature deaths are key priorities in the health inequalities delivery board, childhood obesity and low birth weight births are priorities in the children and young people's trust board.