

Mo Harkin

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APPENDIX- H

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Gavin Shuker
3 Union Street
Luton
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8th May 2014

Dear Gavin

Re: Ms Iris Thorpe – Moulton Rise

Thank you for your enquiry dated 25th April 2014 on behalf of the above constituent, Ms Iris Thorpe, regarding the installation of new security systems at Moulton Rise.

I have investigated the concerns Ms Thorpe has raised with you regarding this matter and I can now clarify the position.

Ms Thorpe has raised objections against the proposed work and presented a petition from the residents of the blocks against the works.

After speaking with a number of the residents on the list of the petition it is clear that the information being given to them by Ms Thorpe is incorrect.

The residents are under the impression that there will be CCTV in the premises and this will be monitored on a daily basis to check the comings and goings of the residents. This is not the case and this has been explained to some of the residents on the petition by our Technical Officer, Ben Burley.

With regards to the residents being unable to get out of the premises in a fire, again this is incorrect as the locked main doors are operable from the inside via a door handle at any time. If at any stage there is power loss then the locks disengage themselves, so there is no hazard.

I can confirm that there will be an entry panel installed at the main entrance, and a panel in each property to enable residents to identify visitors. Visitors will need to buzz the door of the property they are visiting and the residents will be able to see who is at the door before allowing access using the camera system set up in their homes.

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This will prevent any unauthorised people gaining entry and causing damage or nuisance in the building.

If Ms Thorpe has any concerns regarding her position as a Leaseholder she should contact our Leasehold Officer, Miss Linda Matthews on 01582 546093/546644

I trust this information is satisfactory, but should you require further information please do not hesitate to contact me directly or my Divisional manager, Calvin Fisher on 01582 546890.

Yours sincerely

Mo Harkin
Head of Housing
For Luton Borough Council