

**YOU SAID  
WE'RE DOING**

**AGENDA ITEM  
10**



# Area North Report

Neighbourhood Governance  
Progress Report: October 2015 – January 2016

**Date:** 3rd March 2016

**Name of Chair:** Cllr Michael Garrett

**Reporting Officer:** Sandra Hayes

This report gives an overview of progress on addressing community priorities in North Luton under the themes of 'safer and stronger communities', 'health and wellbeing' and 'environment and economy' as agreed by local people, councillors and council partners as part of the 'Your Say, Your Way' programme.





# Marsh Farm Future News

## Job Club

The job club continues to run on a Tuesday at Futures House 9.30 – 1.00pm for people in the local community who wish to come in and job search or update CVs. Support is on site if required. We are hoping to provide help for members of the community to brush up on their interview skills or have feedback from an employer on their CVs, soon.

Members of the community can also access the Community Resource Room, when it is available, if they wish to use a computer/printer or need a space to complete college work etc.

## Exercise Class

The exercise class that runs on a Thursday evening is very successful and is used by 18 – 20 residents.

We are now looking at running a new gentle exercise class for the over 50s. The exercises can be done sitting in a chair. This class will start on Wednesday 2nd March, 11.00 am – 12.00 noon. £2 per person.

## Futures Young Voice

The youth drop in sessions run for 14 – 18yrs are held at Lea Manor Youth Zone on Monday evenings between 6.30–8.30pm. They continue to be successful with an average of 20 young people attending per week.

A Youth Engagement Day will take place early April, and will focus on gang and knife crime, drugs and alcohol and personal safety.

## Futures Community Voice

This is a new group made up of residents of Marsh Farm supported by Marsh Farm Futures at Futures House. We are hoping that more residents will join and get involved in the group in any way that suits them. The group has been set up to give residents of Marsh Farm a voice, and to provide an opportunity for them to express their views and recommendations for improving the experience of living in Marsh Farm especially in their own area. The group has already listened to concerns which include fly tipping and dumping of rubbish and would like to see the areas in which they live cleaned up.

In October last year the Community Voice ran a pilot project in Denmark Close, which was a big success. Over one weekend, Ivy and overgrown bushes were cut down. Luton Borough Council's street cleansing department came in and helped clear fly tipping and residents were given the opportunity to bring out large items of furniture that they needed removing. Fences were also painted and members of the Community Voice worked alongside residents including children and young people to help, and Marsh Farm Futures very kindly bought lunch and refreshments.

Futures Community Voice will be looking to do more work across the estate and would love to hear from residents as your input, ideas, suggestions and support are extremely valuable.

## Drug information and advice

A new drop-in has started at Futures House for under 25s delivered by SAFE who are part of Luton drug and alcohol services. If you are worried about your own or somebody else's drug use, free confidential advice is available on Wednesdays between 3.00 – 4.30pm

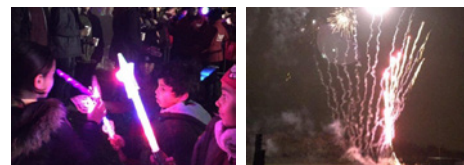
**For Further INFORMATION on any of the above ACTIVITIES Please Contact CATHY MCSHANE e-mail: [cathy@marshfarmfutures.co.uk](mailto:cathy@marshfarmfutures.co.uk) or telephone 01582 512555**

## REMEMBER, REMEMBER 5TH NOV

Marsh Farm's huge community fireworks display that lit up the night skies above Luton on 5th Nov 2015, helped more than 5,000 people at the event on Lea Manor playing fields to do just that!

Marsh Farm Community Fireworks, now in its 18<sup>th</sup> year was established to stop individuals causing problems in the area by setting off fireworks, causing problems to and for the local community, Police and Fire services. It has been successful in greatly reducing the crime and nuisance rate on the night.

The event, run by local volunteers, is sponsored by the local community and businesses including NISA, Marsh Farm Futures, local councillors through New Homes for Luton funding and Formula Aluminium.



## Luton Culture

On Tuesday 22nd December LCST staff, volunteers and partners opened the doors to celebrate Christmas with the local 50+ community. 70 older people came along for a three course dinner and party. Dinners were served by a team of volunteers from Thompson Travel, MFF staff, LCST staff and family including a 10 year old volunteer, possibly our youngest waiter to date!

The meals were provided by Ian and Tracey from Bakers Dozen and guests enjoyed a traditional Christmas dinner. Bob, the entertainer got everyone up on their feet singing old classics and there was a quiz and a raffle too. All who came thoroughly enjoyed themselves and left full of Christmas spirit! Huge thanks to Thompsons, Bakers Dozen, MFF, LCST staff and family who volunteered and everyone who came along on the day.



## Financial Challenge

NHS England announced Clinical Commissioning Groups' (CCGs) revenue allocations for the next five years in early January.

Luton CCG's 2016/17 allocation showed an increase of 7.5 per cent compared with the national average of 3.7 per cent.

The draft Payment by Results (PbR) tariff has also been announced. PbR is the prices that commissioners pay providers for each patient seen or treated, taking into account the complexity of the patient's healthcare needs. They show an average increase of 1.1 per cent - that is 3.1 per cent inflation less a two per cent efficiency gain.

The CCG has started the planning and contracting process for next year and is considering how this growth will be invested for the benefit of the Luton population.

## Long-term Sustainability and Transformation Plan

We are undertaking work to create a Sustainability and Transformation Plan (STP). This plan will be an overarching, decisive document that will set out how, over the next 5 years, we will provide innovative, cost effective, high quality services for all Luton's residents.

Leaders in the health and social care professions as well as key stakeholders from across our entire local health economy will be involved in the creation of this plan. Our STP needs to integrate with our local health and wellbeing plans, show how quality and care forms an essential part of our commissioning intentions and demonstrate how the services we plan to commission are efficient and financially sustainable.

STPs are a statutory requirement to meet the challenges set out in the NHS Five Year Forward View.



## Alternative Provider Medical Services (APMS) GP Contracts

Luton CCG is working with NHS England to ensure there is sufficient capacity to meet current and future demand as well as expected patient needs in Luton. We need to encourage sustainable integrated primary care practices to:

- meet the changing needs and expectations of our population
- improve outcomes and tackle inequalities
- maximise all resources across the system, and to secure a sustainable service for the future.

The review of Alternative Provider Medical Services (APMS) contract provides Luton with a real opportunity to improve and transform primary medical services by integrating urgent care access and offering easier access to urgent primary care appointments 24 hours a day.

However, no decision has been made regarding the future of any of the affected practices and none will be made without the registered patients of each practice, GPs, Luton Borough Council and Healthwatch, having a full opportunity to be involved in finding the best possible solution for the provision of their future services.

In conjunction with NHS England, Luton CCG will undertake a formal consultation and stakeholder engagement process that will examine the four APMS contracts in two phases

- Transforming the Walk in Centre and Town Centre GP Practice
- Reviewing the other three APMS GP practices; Sundon Park Health Centre, Moakes Medical Centre and Whipperley Medical Centre Dates of the formal consultation are being finalised and all key partners will be kept informed of progress





# Stronger and Safer Communities

## Community Cohesion Conference - Luton Town Football Club –

### Cohesion in action



**26 November 2015**

The Conference was chaired by Cllr Jacqui Burnett, Portfolio Holder for People and Places, who in her opening remarks noted: "As someone who is immensely passionate about Luton, I was proud to see such a diverse range of people come together so enthusiastically and full of ideas about how we can work together to strengthen relationships between our communities, improve the image of the town and ensure a better quality of life for our residents.

"One thing that stood out for me was the impact that social media can have on cohesion, which got me thinking about how the Council and our partners can contribute more to ensure an accurate narrative is being presented.

"We have so many useful ideas and things to think about and look forward to developing the strategy with our communities and partners over the coming weeks and months."

#### Expert key note speakers included:

- **Dr Joel Busher** from Coventry University who talked about the damage anti-minority activism is doing to towns like Luton and the types of approaches and leadership which can manage conflict between groups.
- **Dr Colin Roberts** from Cardiff University discussed the rise of social media and how this presents a whole new challenge in terms of community cohesion.
- **Nicola Monk** Service Director, Policy & Performance, LBC who spoke on understanding community cohesion in Luton.



#### Other presentations on the day were:

- LBC's **Laura Church** spoke about the Council's Investment Framework and the importance of improving the image of Luton. Delegates were in agreement that the new jobs and opportunities this will create will benefit Luton communities and instil an improved sense of belonging.
- **Cllr Andy Malcolm**, as chair of the High-Town Festival group talked about how events can bring communities together.
- **Michael Campbell** pioneered a new Christian project in Luton called Luton Town Centre Chaplaincy (LTCC) five years ago with the specific role of meeting the pastoral and spiritual needs of people of all faiths and none. LTCC currently have teams of chaplains working in the Crown and Magistrate Courts, Luton Borough Council, The Mall, Asda, Noah, Luton Rugby Club, and engage with the general public on the street through our Street Teams on a weekly bases. In addition LTCC support the police, local authority and emergency services at times of public unrest during EDL Demonstrations, serious crime in Marsh Farm and more recently the Britain First demonstration.



**Rehana Faisal** - is a member of Suffa Tul Islam Education and Community Centre in Luton and is heavily involved in the Centre's community support and outreach work. She has also been the joint representative and spokesperson for the Luton Council of Mosques and the Sunni Council of Mosques.



**Kevin Thorburn** from Luton Town FC Community Trust about the club's increasingly diverse fan base and the key link between sport and cohesion.

# Stronger and Safer Communities

DON'T WAIT TO  
**STOP THE  
HATE**



## Holocaust Memorial Day event in Town Hall

Luton Town Hall opened its doors on Sunday 24 January to host the annual Holocaust Memorial Day event. Holocaust Memorial Day has been held annually in the UK since 2001 and offers a chance for people to remember victims and survivors – those whose lives have significantly changed because of the Holocaust and subsequent genocides in Cambodia, Rwanda, Bosnia and Darfur, as well as ongoing atrocities that continue to occur today.

The theme for this year's event was 'Don't stand by – make the world listen'. The main address was given by the CEO



of Liberal Judaism, Rabbi Danny Rich. Musical contributions came from guest singer Deborah Christopher, the Luton Male Voice Choir and pupils from Denbigh High School performed a specially written play based on the theme 'Don't stand by – make the world listen'.

Mayor of Luton Cllr Dave Taylor said: "Together we can keep memories alive by reflecting on the past and honouring the survivors and victims of the Holocaust and other genocides. This event gives us the opportunity to bring communities together, respect each other's differences, and also challenges us to use the lessons of the past to inform our lives today. A warm welcome is offered to all."

Councillor Hazel Simmons, leader of the Council said "I attended a very moving Holocaust Memorial Day Service on Sunday with a range of local people from different faiths and walks of life came together to commemorate the victims of genocide reminding us what makes Luton such a special place to live and work."

## CSP update for Area Board

soLUTIONs, Luton's Community Safety Partnership (CSP), recently consulted with residents in Luton about the fear and perceptions of crime. Results from this survey now show the priorities for local people and will directly feed into a work programme for the next year. The Partnership would like to thank the residents who completed the survey, for your time and effort to support us.



Alongside this, the new Anti-Social Behaviour Strategy has now been signed off, which provides targets for reductions in crime in Luton, which the Partnership is committed to for the next three years. A copy of the strategy can be seen by visiting [www.luton.gov.uk](http://www.luton.gov.uk)

The Bedfordshire Partnership Hate Crime Awareness Week (8th-12th February 2016) was supported county wide by the soLUTIONs CSP, led by Bedfordshire Police. The week included a number of Hate Crime workshops in local venues, an information stall and advertising in The Mall, social media campaigns and the launch of third party reporting centres. The third party reporting centres in Luton are at the TOKKO Youth Space on Gordon Street, LGBT Links on Inkerman Street and CYCD on Leagrave Road. You may also wish to attend the Disability Resource Centre, Poynters House on Poynters Road. To report a hate crime, please contact Bedfordshire Police on 101 or 999 if you are in danger. You can also report online through the Bedfordshire Police Web site - [www.bedfordshire.police.uk](http://www.bedfordshire.police.uk) and true vision [www.report-it.org.uk](http://www.report-it.org.uk)

The soLUTIONs Domestic Abuse Partnership has been pursuing a White Ribbon Award for their ongoing work to help bring an end to abuse against women and girls in Luton. The campaign involves men in rejecting violence against women. Cllr Naseem Ayub, portfolio holder for adult social care and domestic abuse is championing the campaign. **To find out more, please visit [www.whiteribboncampaign.co.uk](http://www.whiteribboncampaign.co.uk) and sign the pledge.**

**The Partnership has also launched the new Domestic Abuse phone line and website. If you are or know of anyone who is a victim of Domestic Abuse, please contact us Monday-Friday from 8am-5pm on 01582 853 677 or visit [www.lutondomesticabuse.co.uk](http://www.lutondomesticabuse.co.uk)**







## Environment and Economy



### Dame Kelly Holmes Trust 'Get on track'

The Dame Kelly Holmes Trust 'Get on track' programme is for 16-25 year olds and aims to give young people the self-discipline, motivation and confidence to enhance their chances of getting a job.

Once again the Dame Kelly Holmes trust, in partnership with Luton Borough Council, prior to Christmas completed another successful, Sport England, Lottery funded project to serve the community.

On this occasion it was based at Luton Sixth Form College who once again demonstrated their value as a key partner in the continued success of the Trusts flagship programme, Get On Track.

Get On Track is a seven week, intensive personal development programme that has world class athletes sharing their valuable life skills and experiences, with the young people on the programme. On this occasion there were 28 students who really embraced the programme, displaying a great level of commitment to develop themselves and further their chances in being successful in life.

Over the course of the project multiple environments and experiences were created to challenge the students to get out of their comfort zones and stretch themselves to develop the often overlooked crucial interpersonal skills that need to be combined with their academic endeavours.

**The key focal delivery areas of the programme included:**

- communication skills
- self esteem
- ability to self express
- ability to work with others
- ability to lead, manage conflict
- presentation skills, project management
- problem solving
- accountability.

Huge congratulations to all young people, staff and partners involved in another really positive project delivered within the community.

### Making changes for the better in 2016

If you want to make a change to your lifestyle this year then Active Luton is on hand to help you on the journey.

This New Year they have launched the #makeachange campaign to inspire and support local residents to become fit and healthy in 2016. Active Luton offers many different ways to do this and prides itself on having something for everyone.

This year's campaign tells the motivational stories of a number of Luton residents who have already transformed their lives as the result of using Active Luton's facilities. It is hoped that they will encourage others to make these life changing choices during 2016.

Twenty-one year old Sam is deaf. He won a bronze medal for Great Britain

in last year's Deaf European Games and is hoping for similar success in the Deaf World Cup in Italy later this year. "I joined Inspire when it opened and I also do circuit training at Lea Manor. What I really like about Active Luton is that you can choose what you prefer to do - gym, classes or swimming - and even go to different centres. I enjoy every minute!"

Matthew, 57, joined Active Luton two years ago and uses Inspire, Lea Manor and Lewsey six days a week. "Getting fitter has made me happier and improved my self confidence to take on new challenges," he said. "I am planning to take part in the London to Paris bike ride and then after that to qualify as a fitness instructor."

Chelsea, a 26-year-old teacher, also has a positive story to tell. "Since adopting a fitness routine I have lost four stone and discovered a motivation and determination that I never knew I had. I

have even signed up for a half marathon this year. I am the fittest I have ever been and now have a very positive body image."

Helen Barnett, Chief Executive of Active Luton said: "Every New Year lots of people make resolutions to be more healthy and active. We want to help them to maintain these good intentions and make real, sustainable changes for the better.

"We have a friendly team of experienced professionals who can come up with a fitness plan to suit you and your lifestyle. Come along and see for yourself and make 2016 your best year yet!"

**To read the Active Luton success stories visit [www.activeluton.co.uk](http://www.activeluton.co.uk) or for more information call 01582 400272. You can also follow @activeAL on Twitter and 'like' Active Luton on Facebook.**



## Marsh Farm Futures hosts Luton's Enterprise Day 2016

Businesses and training providers gathered to showcase their job vacancies, products and services at the Luton Enterprise Day at Futures House, Marsh Farm on Monday 18th January 2016.

Luton Enterprise Day is an annual partnership event organised by Marsh Farm Futures and supported by Luton Borough Council and Job Centre Plus. Richard Cooper, Chair of Futures Business Voice welcomed delegates, exhibitors and visitors.

Kelvin Hopkins MP for North Luton, Paul Adams from Luton Borough Council, Roy Davis Chair of Marsh Farm Futures and Mairead McGeoghan from Job Centre Plus opened the event.

More than 45 exhibitors from a wide range of sectors and businesses including Barclays and Nat West banks, McDonalds, the Army, Imercare, Heywood House, Keepmoat, Marsh Bears Nursery and WENTA, amongst many others, spoke to attendees who came to the event to find out about job opportunities and advice on business start-ups.

Training providers including Bedford College and University of Bedfordshire were also on hand to speak to aspiring students about the different levels of training available to them.

Over 600 job seekers and people considering starting up their own business attended the event. Free workshops on apprenticeships and business start-up, information on funding and how to make the best of business ideas using different proven methods was provided.

It was a highly successful event partners, businesses and individuals all agreed that it was a huge benefit to them and businesses alike.



## NORTH AREA BOARD REPORT - February 2016

Between September and December 2015, the Targeted Youth Development Team is pleased to report that Lea Manor Youth Zone saw more than 1,836 visits from families, children and young people.

Voluntary & Community Sector organisations such as, CHUMS, Future Youth, Autism Bedfordshire, Tokko, CYCD, utilised the Youth Zone space for their youth activities, Stronger Families Team, Youth Offending Service and Targeted Youth Service teams also used the space to deliver their intervention work.

The Targeted Youth Work Team is working intensively in the evening and weekends with 10 young people and their families who are some of the most vulnerable residents located in the North Area.

### Street based Detached Youth Work Team

Due to the inclement weather conditions and the dark evenings during the past few months, there isn't a lot that the team can report on, however, these are the highlights:

- during the last quarter the Street Team engaged with 30 young people in area north
- 57 man hours were used to perform detached sessions in Northwell, Sundon and Bramingham between October and December
- The Street Team partnered with our Targeted Youth Development Workers to exhibit at Barnfield Colleges Freshers Fair at the Technology Campus, Bramingham in October. We engaged with many of the students, discussing subjects such as being safe and aware on the streets, helping out in the community and other pertinent issues.

**Abdul Halim**  
Targeted Youth Development Worker  
Targeted Youth Service.

# YOUR SAY YOUR WAY

...in North Luton

## Your Local Councillors

### Bramingham

Cllr. Gilbert Campbell	Gilbert.Campbell@luton.gov.uk
Cllr. John Young	John.Young@luton.gov.uk

### Icknield

Cllr. Mike Garrett	Michael.Garrett@luton.gov.uk
Cllr. Jeff Petts	Jeffery.Petts@luton.gov.uk

### Limbury

Cllr. Steve Lewis	Stephen.Lewis@luton.gov.uk
Cllr. Jennifer Rowlands	Jennifer.Rowlands@luton.gov.uk

### Northwell

Cllr. Roy Davis	Roy.Davis@luton.gov.uk
Cllr. Don Worthing	Don.Worthing@luton.gov.uk

### Sundon Park

Cllr. Fiona Green	Fiona.Green@luton.gov.uk
Cllr. Anna Pedersen	Anna.Pedersen@luton.gov.uk



### Looking for more information?

For further information on this report or the "Your Say, Your Way" programme please call us on **01582 548360**

or email:

✉ [CathyMcShane@luton.gov.uk](mailto:CathyMcShane@luton.gov.uk)

✉ [Rizvan.Bashir@lutonculture.com](mailto:Rizvan.Bashir@lutonculture.com)

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## Luton North and West Local Policing Team

Futures House, The Moakes, Luton LU3 3QB

Call: 101 for non emergencies

Email: [LPT.CommunityLuton-North&West@Bedfordshire.pnn.police.uk](mailto:LPT.CommunityLuton-North&West@Bedfordshire.pnn.police.uk)

Web: [www.bedfordshire.police.uk](http://www.bedfordshire.police.uk)

