

**REVENUE BUDGET MONITORING STATEMENT TO FEBRUARY 2009 - CUSTOMER & CORP.SERVICES DEPARTMENT**

REPORT BY: Corporate Director, CCS

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Cllr Harris

Prior Years Budget Var.	
06-07 £'000	07-08 £'000
354	-155
-11	34
-6	-155
80	-3
7	-22
14	84
52	-71
-141	24
-270	77
-24	186
55	-1

Head of Service Budgets	Approved Budget £'000	Forecast Variation £'000	% Change	Forecast Variation References (over £50k only)	Critical Savings and Volatile Budgets within totals
<b>Customer &amp; Corporate Services</b>					
Capital & Asset Management	3,886	-31			
Communications	147	58		a	
Corporate Finance	40	6			
Director of Resources	2,809	1			
Head of Audit	-13	-1			
Customer Access & Business Tran.	501	25			
Head of Human Resources	356	37			
Information Management	663	131		b	
Legal Services	408	4			
Revenues	2,812	691		c	
<b>Customer &amp; Corp Services Total</b>	<b>11,610</b>	<b>921</b>			

**Areas where variations to budget are forecast**

Ref	£'000	Expenditure or Income Change	Explanation of Main Forecast Variances to Budget
a	58	Increase in expenditure	Cost of Interim Management and restructuring costs for full year net of savings
b	131	Increase in expenditure	Costs of Decapitalising the Matrix project and restructuring settlements
c	691	Increase in expenditure	Cost of Interim Management and restructuring costs for full year net of savings

**General Information on Budget Position for the Year (incl. risk analysis)**

There are significant budget pressures already within Customer & Corporate Services. Largest within these is the essential investment in turning round our failing revenues and benefits service. Risks within this project which could lead to further pressure were flagged in Quarter 3 monitor and these have materialised. Although we are reporting a further pressure of £121 since Quarter 3, this includes a further £104k of restructuring settlements and £20k of software costs and the effect of the 0.3% pay award totalling £47k offset by £50k underspend in Capital and Asset Management on decoration of buildings, further explanation of which is given in the Use of Surplus 2007-08 report. The Department still has a formal moratorium in force to limit spending.

**Executive Options on the reported budget position**

To note the current position

**Officer Recommendation**

To note the current position