

<b>HEALTH AND WELLBEING BOARD</b>	<b>AGENDA ITEM:</b>  <b>7.1</b>
<p><b>DATE OF MEETING:</b></p> <p><b>REPORT AUTHOR            CAROL HILL</b>  <b>&amp; CONTACT NUMBER:    (01582) 532049</b></p> <p><b>SUBJECT: “Responding to Francis” Patients First and foremost</b>  (Government response to Francis report) – <b>Luton CCG Plans</b></p>	

**WARD(S) AFFECTED: ALL**

**PURPOSE**

1. To outline how the CCG is responding to the Francis Report and the Government Response to the Francis Response.

**RECOMMENDATION(S)**

2. **The Health and Wellbeing Board is recommended to note the contents of this report and also consider what its responsibilities are in ensuring that commissioners are responding appropriately and in an integrated way.**

**BACKGROUND**

3. The final report of the Mid Staffordshire NHS Foundation Trust Public Inquiry on Wednesday 6<sup>th</sup> February 2013.  
<http://www.midstaffpublicinquiry.com/report>
4. The report calls for a fundamental change in culture where patients are put first and makes 290 recommendations covering a broad range of issues relating to patient care and safety in the NHS.
5. With reference to the role of commissioners the report asserts that
  - *Commissioners of services must ensure that those services are well provided and are provided safely.*
  - *The minimum standards set by the CQC should not be the standard for contracting for services.*
  - *Commissioners should aim to set standards over and above the minimum and should tackle non-compliance with these contracted standards.*

- *Commissioners should be the drivers for improvement in services.*
  - *Resources are needed to adequately scrutinise the standard of services and CCGs should have the capacity to undertake audits, inspections and investigations, of individual and group cases.*
  - *Commissioners should have powers of intervention where services are being provided which do not accord with their contracts.*
  - *Commissioners should also consult others, as they deem necessary, including GPs and procurement expertise, to improve their commissioning arrangements.*
6. The Government published a response to this report on March 26<sup>th</sup> 2013 "Patients first and Foremost".  
[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/170701/Patients\\_First\\_and\\_Foremost.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/170701/Patients_First_and_Foremost.pdf)
7. The key proposals from this report were as follows
1. Consult on a national barring list for unfit managers
  2. A statutory duty of candour for providers not individuals
  3. An elite fast track programme for talented leaders outside the NHS and an MBA-style programme for clinical leaders
  4. CQC to develop an aggregated Ofsted-style ratings system for hospitals and to draw up simpler fundamental standards
  5. CQC to delegate enforcement powers to Monitor and the NHS Trust Development Agency
  6. NHS Employers to work on new model performance frameworks for staff
  7. Pilot schemes that will require students seeking NHS funding for nursing degrees to first serve up to a year as a healthcare assistant
  8. Criminally negligent practice will be referred to the Health and Safety Executive
  9. Endorsement of the NHS Confederation's bureaucracy review
  10. A new time-limited three stage failure regime covering quality and finance - which will be initiated by the Chief Inspector of Hospitals.

## **REPORT**

8. A presentation responding to the Francis report is attached.

## **PROGRESS AGAINST HEALTH AND WELLBEING STRATEGY PRINCIPLES:**

### **Promoting Integration/Pooled Budgets/Joint Commissioning**

9. The presentation recommends an integrated approach to addressing commissioning implications

**Improving Quality and Efficiency – Service/Pathway Redesign**

10. The paper addresses the need to improve quality and safety

**Addressing the Wider Determinants of Health**

Not relevant

**Focussing on Early Intervention and Prevention**

Not relevant

**IMPLICATIONS**

Not relevant

**CONSULTATIONS**

Not relevant

**APPENDIX**

11. The following appendix is attached to this report:

Appendix A – Presentation on the CCG's response to the Francis Report – 'Patients First and Foremost'.

**LIST OF BACKGROUND PAPERS**

**LOCAL GOVERNMENT ACT 1972, SECTION 100D**

The final report of the Mid Staffordshire NHS Foundation Trust Public Inquiry

<http://www.midstaffpublicinquiry.com/report>

The Government response to the Francis Report "Patients first and Foremost".

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/170701/Patients\\_First\\_and\\_Foremost.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/170701/Patients_First_and_Foremost.pdf)