

Social Inclusion Scrutiny Review of Luton's Tenants Participation Strategy

Terms of Reference

Overall Aims

- To enhance the effectiveness of tenant participation in Luton
- To enhance communications with tenants and residents; to improve empowerment and address the wider issues of social inclusion and diversity.
- To produce revised and strengthened tenants compact

Objectives

- To review the current structure of tenant participation, identifying strengths and weaknesses and examining the findings of the Best Value Review of Landlord Services
- To review funding and support for tenant participation and explore opportunities for external funding and capacity building
- To identify and learn from good practice
- To review the role and support provided by other social landlords in Luton
- To identify and address links with the stock options appraisal
- To identify and address the interface with Area Committees, and other area based indicatives
- To consider the impact of diversity of tenure
- To consider equality issues and the aim to achieve inclusive communities
- To examine the current level of involvement and best value performance indicators on participation and identify improvements
- To look at opportunities for participation by tenants of housing associations with relatively smaller stock in Luton