

AREA BOARD: EAST LUTON
CRAWLEY, ROUND GREEN, STOPSLEY & WIGMORE
WARDS

DATE: MONDAY 13TH MARCH 2017

SUBJECT: LUTON CCG UPDATES ON ACTIVITIES
(PERIOD: FEBRUARY 2017)

REPORT BY: LUTON CLINICAL COMMISSIONING GROUP

CONTACT OFFICER: DR CHIRAG BAKHAI

IMPLICATIONS: NONE

WARDS AFFECTED: CRAWLEY, ROUND GREEN, STOPSLEY & WIGMORE
WARDS

PURPOSE

1. To provide an update on current work streams within the CCG which are considered to be of public interest

RECOMMENDATION (S)

2. The East Luton Area Board are recommended to note the report and make recommendations or comment on further action where required.

BACKGROUND

3. Regular updates to Luton Area Boards

REPORT

Clinical pharmacists at GP Practices

4. Clinical pharmacists are highly qualified health professionals who train for many years to become specialists in medicines and how they work. They can help people when they need expert advice on medicines as a new member of the GP

team, working alongside GPs, practice nurses and other staff. This can include helping to support long term condition management such as type 2 diabetes, high blood pressure or asthma. They can also help patients experiencing side effects and review medicines if patients have been taking them long term, or arrange any blood tests and monitoring to make sure the medicines are working well.

5. NHS England are supporting practices by part-funding some clinical pharmacist posts in general practice over a 3 year programme. There are 16 practices in Luton keen to have clinical pharmacists working in their practices and Luton CCG is supporting practices to bid to secure this funding. We will know the outcome in March.

Integrated Urgent Care

4. Luton CCG, jointly with Bedfordshire CCG has procured an Integrated Urgent Care service which brings together the 111 service with the GP Out of Hours service.
5. The new service will bring together the 111 service and Out of Hours across Luton and Bedfordshire and will be provided by Herts Urgent Care (HUC). Patients using the 111 service will start to see the benefits of the enhanced Clinical Advisory Service, where patients may talk to Clinicians in the service to help meet their needs.

Alternative Provider Medical Services (APMS) Update

6. **Procurement of Primary Care Medical Services for Town Centre Surgery, including Urgent Care Services and Sundon Park Health Centre**

Sundon Park Health Centre

7. We are pleased to confirm that Local Healthcare Solutions will provide GP services from 1 April 2017 after the current contract ends on 31 March 2017.
8. Local Healthcare Solutions is a forward thinking and patient centred leading provider in primary care services. They have managed the Town Centre GP Surgery and Walk In Centre, and also manage the Urgent Care GP Service in Luton and Dunstable Hospital. Their focus is on improving patient outcomes, research and training to ensure the best possible care for patients.

Luton Town Centre GP Surgery

9. Herts Urgent Care (HUC) will provide the Town Centre GP services, including the Urgent Primary Care Service, which replaces the current Walk in Centre, from 1 April 2017 after the current contract ends on 31 March 2017. The Walk in facility for patients requiring Urgent Care services will be transitioned over the coming months; patients who arrive at the centre without an appointment requiring a same day urgent appointment will be advised to access the Urgent

Primary Care Centre (UPCC) by calling 111. The patient would then be clinically assessed via 111 and if appropriate will be given an appointment at the UPCC. Patients are encouraged to use 111 as the first point of contact when they have an urgent need and are unable to access their own GP.

10. HUC currently provides accessible Integrated Urgent and Primary Healthcare services for the patients of Hertfordshire, Cambridgeshire, Peterborough and Essex and will also be launching the new Integrated Urgent Care service across Luton and Bedfordshire at the end of March. HUC will continue to build on existing relationships with local stakeholders and patient groups to ensure that local patient experience is central to patient care.

Moakes and Whipperley Medical Centres

11. The Moakes and Whipperley medical centre contracts came to an end on 31st January. Patients remaining on the list for these practice (i.e. had not already registered with an alternative practice) as at close of play on the 31st of January were transferred to Gardenia and Marsh Farm surgery and Lea Vale Medical Group respectively.

Winter Communications Update

12. The Luton Borough Council contract for provision of Comms support came to an end on 5 January 2017. The LCCG Communications Team has now officially joined with the Beds CCG Communications Team. The Luton team are still located in The Lodge, and will work specifically on the Luton Comms plans, but there is now a larger team in Bedfordshire to provide support for Luton. Recruitment is currently underway for two additional people to join the Luton team.

Sustainability and Transformation Plan – BLMK

13. Public and stakeholder engagement is currently underway in Luton around STP plans. Luton has joined forces with Milton Keynes and Bedfordshire and so our local STP is now named BLMK. Our first engagement event was with our Patient Reference Group on November 16th; the eve of the publication of the first STP document. Many of our Practice Patient Participation Group Chairs attended this event; the document presented by our Chair Dr. Nina Pearson promoted some interesting discussion and a very positive response overall. More recently, there was a Healthwatch Public Board meeting on 26th January; Nicky Poulain (LCCG) /Mark England (Chief of Staff, Director of Re-Engineering & Informatics, L&D) presented our local STP plans and talked around some the work already being undertaken locally which falls under STP. Again the plans were very well received; with some good debate and discussion around implications for the future of health and social care in Luton.
14. Please note: given the amount of interest expressed around STP plans at the first March Area Board meeting last week in West Luton, a more detailed report will be shared in future meetings with an opportunity to discuss and ask questions of the CCG team.