



National Offender
Management Service

National
Probation
Service



Criminal Justice Board

NPS South East and Eastern Division

Bedfordshire

**NPS South East and Eastern Division
Performance & Quality Team**

Quarter 3 2020/21

Version 2.1

Data Period: 01/04/2019 – 31/12/2020

Item 8.7 – Appendix C

Table of Contents

Table of Contents	2
1.0 Transforming Summary Justice.....	3
1.1 – Court Report Timeliness	3
1.2 – Reports Completed on the Day.....	4
2.0 Public Confidence	6
2.1 – Community & Suspended Sentence Order Completion Rates	6
2.2 – Completion of Licences and Post Sentence Supervision Period.....	6
2.3 – Caseload Mapping	7
2.4 – Victim Contact.....	7
2.5 – Victim Satisfaction.....	7
3.0 Reducing Re-offending.....	8
3.1 – Divisional Proven Re-offending.....	Error! Bookmark not defined.
3.2 – Binary Rate of Re-offending.....	Error! Bookmark not defined.
3.2 –Frequency Rate of Re-offending.....	Error! Bookmark not defined.
4.0 Sentencing Trends	9
4.1 – Sentencing Trends: All Cases.....	9
4.2 – Sentencing Trends: Males	9
4.3 – Sentencing Trends: Females and BAME.....	10

1.0 Transforming Summary Justice

1.1 – Court Report Timeliness

All Pre-Sentence Report (PSR) types are included (Standard, Fast and Oral), with the table displaying the percentage of reports completed within the timescales set by the court.

It should be noted the below figures include all court reports completed by staff based in Bedfordshire, therefore a small proportion may have been completed for out of area courts. This measure currently forms part of the NPS Performance Dashboard, with a target of 95% to be completed by the requested date set by the court. The RAG status applied to figures 1.1 and 1.2 below are based on the following targets:

Green = above 95%, Amber = between 90% – 95%, Red = below 90%

Magistrates' Court

Figure 1.1 – Reports completed for Magistrates Court

Completed Month	Report Type			Total	Completed on Time	% of Reports Completed on Time
	Fast	Oral	Standard			
Apr-20	4	3	0	7	7	100.0%
May-20	4	4	0	8	8	100.0%
Jun-20	3	9	0	12	12	100.0%
Jul-20	9	4	0	13	13	100.0%
Aug-20	17	3	0	20	20	100.0%
Sep-20	24	4	0	28	28	100.0%
Oct-20	21	6	1	28	28	100.0%
Nov-20	23	16	0	39	39	100.0%
Dec-20	18	2	0	20	20	100.0%
Total	123	51	1	175	175	100.0%

Crown Court

Figure 1.2 – Reports completed for Crown Court

Completed Month	Report Type			Total	Completed on Time	% of Reports Completed on Time
	Fast	Oral	Standard			
Apr-20	15	0	5	20	20	100.0%
May-20	12	0	1	13	13	100.0%
Jun-20	17	0	1	18	18	100.0%
Jul-20	29	0	2	31	31	100.0%
Aug-20	22	0	3	25	25	100.0%
Sep-20	28	0	3	31	31	100.0%
Oct-20	23	1	4	28	28	100.0%
Nov-20	33	0	2	35	35	100.0%
Dec-20	23	1	6	30	30	100.0%
Total	202	2	27	231	231	100.0%

1.2 – Reports Completed on the Day

The NPS is currently undertaking the Effectiveness, Efficiency and Excellence (E3) change programme, of which court delivery is a key priority area. Changes to Court delivery focus around an increase in the number of PSRs completed on the day. The PSR targets for the E3 programme are:

1. For all reports to be completed by the court team (currently some reports are completed by an offender's existing Probation Officer outside of court).
2. For 90% of PSRs to be completed on-the-day, with 60% in oral format and 30% in written format.

Same day reports are those requested and completed on the same day. The below information relates to reports requested by and completed for Courts within Bedfordshire, which is why the figures differ slightly to those displayed within figures 1.1 and 1.2. Reports written by a Bedfordshire report writer for a court outside of Bedfordshire will show against the area in which the offender was sentenced.

Figure 1.3 – Reports Completed on the Day: Court Type

Completed Month	Crown			Magistrates'			Combined Total		
	Reports Complete d On The Day	Crown Total	% Comp on the Day	Reports Complete d On The Day	Mags' Total	% Comp on the Day	Reports Complete d On The Day	Combine d Total	% Comp on the Day
Apr-20	0	20	0%	3	7	43%	3	27	11%
May-20	0	13	0%	4	8	50%	4	21	19%
Jun-20	0	18	0%	8	12	67%	8	30	27%
Jul-20	0	31	0%	3	13	23%	3	44	7%
Aug-20	0	25	0%	3	20	15%	3	45	7%
Sep-20	0	31	0%	4	28	14%	4	59	7%
Oct-20	0	28	0%	4	28	14%	4	56	7%
Nov-20	0	35	0%	16	39	41%	16	74	22%
Dec-20	1	30	3%	2	20	10%	3	50	6%
	1	231	0.4%	47	175	26.9%	48	406	11.8%

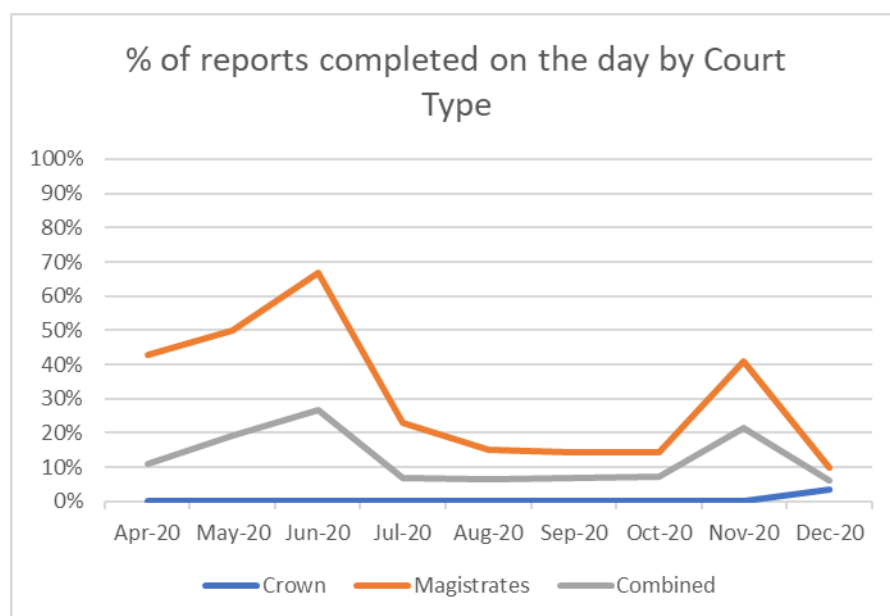
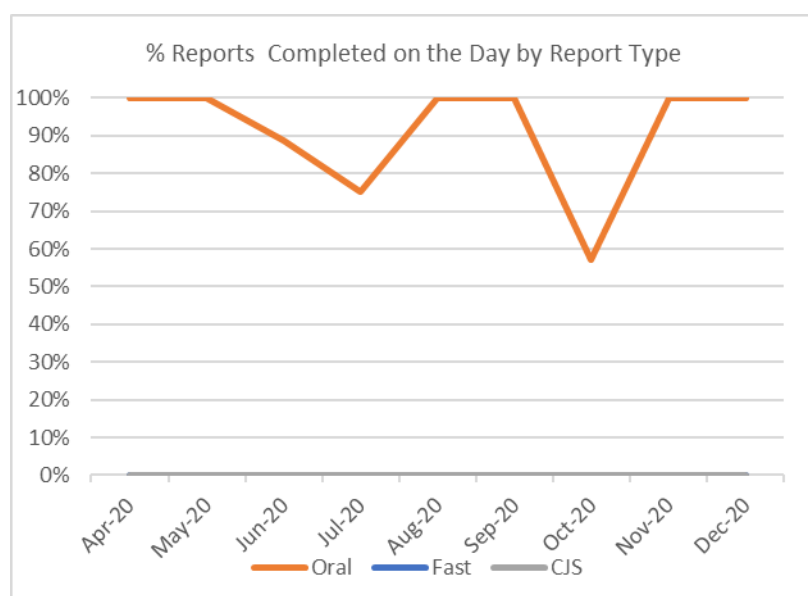


Figure 1.4 – Reports Completed on the Day: Report Type

Completed Month	Oral Report			Fast Report			Standard Report		
	Reports Comp'd On The Day	Total	% Comp On The Day	Reports Comp'd On The Day	Total	% Comp On The Day	Reports Comp'd On The Day	Total	% Comp On The Day
Apr-20	3	3	100%	0	19	0%	0	5	0.0%
May-20	4	4	100%	0	17	0%	0	1	0.0%
Jun-20	8	9	89%	0	22	0%	0	1	0.0%
Jul-20	3	4	75%	0	39	0%	0	2	0.0%
Aug-20	3	3	100%	0	40	0%	0	3	0.0%
Sep-20	4	4	100%	0	52	0%	0	3	0.0%
Oct-20	4	7	57%	0	44	0%	0	5	0.0%
Nov-20	16	16	100%	0	56	0%	0	2	0.0%
Dec-20	3	3	100%	0	43	0%	0	6	0.0%
	48	53	90.6%	0	332	0.0%	0	28	0.0%



2.0 Public Confidence

2.1 – Community & Suspended Sentence Order Completion Rates

The below figures display the number of Community and Suspended Sentence Order terminations during the reporting month, where the offender was managed by Bedfordshire at the time of termination. Based on the reason for termination, a successful percentage has been calculated. For example Completed (Early) is deemed a successful termination, whereas a termination reason of Revoked (Further Offence) is classed as a failure. This measure currently forms part of the NPS Performance Dashboard, with a target of 75% (improvement trigger target = 65%). The RAG status applied to figure 2.1 is based on the following targets: Green = above 75%, Amber = between 65% – 75%, Red = below 65%

Figure 2.1 – CO/SSO Completion Rates

Month/Year	Success	Failure	Total	% Successful
Apr-20	5	2	7	71.4%
May-20	8	3	11	72.7%
Jun-20	5	1	6	83.3%
Jul-20	6	2	8	75.0%
Aug-20	4	0	4	100.0%
Sep-20	2	0	2	100.0%
Oct-20	3	2	5	60.0%
Nov-20	9	2	11	81.8%
Dec-20	3	0	3	100.0%
Total	45	12	57	78.9%

2.2 – Completion of Licences and Post Sentence Supervision Period

The table includes the number of orders terminated during the reporting month, where the offender was managed by Bedfordshire at the point at which the licence/post sentence supervision period was terminated. A successful termination is based on whether the offender was terminated using a successful termination reason and hadn't subsequently been recalled to Prison after release. This measure currently forms part of the NPS Performance Dashboard, with a target of 65% (improvement trigger target = 55%). The RAG status applied to figure 2.1 is based on the following targets: Green = above 65%, Amber = between 55% – 65%, Red = below 55%

Figure 2.2 – Licence/PSS Completion Rates

Month/Year	Success	Failure	Total	% Successful
Apr-20	12	11	23	52.2%
May-20	6	6	12	50.0%
Jun-20	9	10	19	47.4%
Jul-20	7	14	21	33.3%
Aug-20	6	7	13	46.2%
Sep-20	7	5	12	58.3%
Oct-20	6	7	13	46.2%
Nov-20	8	11	19	42.1%
Dec-20	6	6	12	50.0%
Total	67	77	144	46.5%

2.3 – Caseload Mapping

Caseload figures were extracted on 10/02/2021, where the order is managed by Bedfordshire. All Order types are included and have been split into three categories Community (Community Orders/SSOs), Released on Licence and Offenders currently In Custody. Also provided are the teams/office of the Offender Manager currently supervising the offender.

Figure 2.3 – Caseload Mapping

	Community		Community Total	On Licence		On Licence Total	In Custody		In Custody Total	Total
Order Manager Team	M	F		M	F		M	F		
Bedford	78		78	133	17	150	103	5	108	336
Luton	76	3	79	209	9	218	213	14	227	524
Total	154	3	157	342	26	368	316	19	335	860

2.4 – Victim Contact

Information is not currently available due to the introduction of a new Victim Case Management System

2.5 – Victim Satisfaction

Every Victim who agree to face to face contact with an NPS Victim Liaison Officer is given the opportunity to feedback on how satisfied they were with the level of service received. The below table includes all feedback returns received by the Bedfordshire Victim Unit between 01/04/2020 – 30/09/2020 and the proportion who were satisfied with the level of service received.

Figure 2.5 – Victim Feedback

Quarter	Gender	Number of Victim Surveys Returned	Number of Victims Satisfied with the Service Received	% of Victims Satisfied with the Service Received
Q1 20/21	Male	No Returns Received for Quarter 1		
	Female			
	Total			
Q2 20/21	Male	No Returns Received for Quarter 2		
	Female			
	Total			
Q3 20/21	Male	No Returns Received for Quarter 3		
	Female			
	Total			
Q4 20/21	Male			
	Female			
	Total			

3.0 Reducing Re-offending

The figures below are limited to offenders under Probation supervision who were released from custody, or received a non-custodial sentence within a three-month period. These offenders are then tracked for a further 12 months to see if they go on to commit a proven re-offence. A proven re-offence is defined as any offence committed in a one-year follow-up period that resulted in a court conviction, or caution in the one-year follow-up or a further six month waiting period (to allow time for cases to progress through the courts).

These statistics are produced by the Ministry of Justice using various data sources. Further breakdown of this data by the National Probation Service is not currently possible as there is no access to the raw data. The summary data used in this report is published on the gov.uk website. *Note – NPS SE&E = NPS South East & Eastern.

3.1 – Divisional Proven Re-offending

Figure 3.1 – Binary & Frequency Rates of Proven Re-Offending

Oct-15 to Jun-18	Binary			Frequency			Cohort		OGRS 4 Avg	
	%	Δ	R	#	Δ	R	#	R	#	R
NPS Divisions										
NPS London	34.12	▼	2	4.08	▲	2	1064	5	40.53	5
NPS Midlands	34.73	▼	3	4.56	▲	5	1362	3	41.91	4
NPS North East	41.98	▲	6	4.59	▼	6	1627	1	46.34	2
NPS North West	35.79	▲	5	4.05	▲	1	1453	2	43.97	3
NPS SE&E	33.71	▼	1	4.98	▲	7	1151	4	40.12	6
NPS SW&SC	34.85	▼	4	4.26	▼	4	1013	6	39.69	7
NPS Wales	48.50	▲	7	4.08	▼	3	734	7	46.90	1

Binary Rate = the proportion of offenders who reoffend

Frequency Rate = the average number of reoffences per reoffender

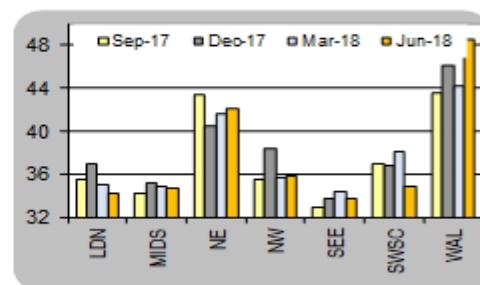
3.2 – Binary Rate of Re-offending

The binary rate of re-offending details the proportion of offenders who re-offend.

Figure 3.2 – Binary Rate

Binary Rate: Proportion of Offenders who Reoffend

Binary Rate	Sep-17	Dec-17	Mar-18	Jun-18
NPS Divisions	%	%	%	%
NPS London	35.42	36.85	35.00	34.12
NPS Midlands	34.13	35.18	34.87	34.73
NPS North East	43.39	40.36	41.59	41.98
NPS North West	35.43	38.37	35.63	35.79
NPS SE&E	32.81	33.63	34.36	33.71
NPS SW&SC	36.93	36.72	38.00	34.85
NPS Wales	43.53	46.05	44.15	48.50



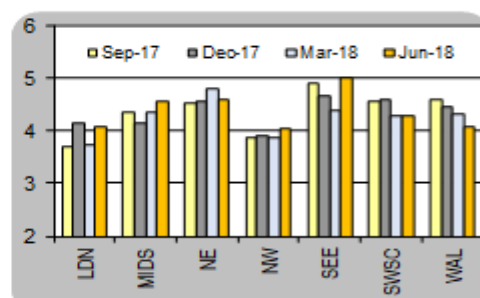
3.3 – Frequency Rate of Re-offending

The binary rate of re-offending details the average number of re-offences per reoffender.

Figure 3.3 – Frequency Rate

Frequency Rate: Average Number of Reoffences per Reoffender

Frequency Rate	Sep-17	Dec-17	Mar-18	Jun-18
NPS Divisions	#	#	#	#
NPS London	3.70	4.14	3.71	4.08
NPS Midlands	4.34	4.15	4.33	4.56
NPS North East	4.50	4.56	4.79	4.59
NPS North West	3.87	3.91	3.86	4.05
NPS SE&E	4.88	4.64	4.37	4.98
NPS SW&SC	4.55	4.58	4.28	4.26
NPS Wales	4.57	4.45	4.31	4.08



DATA Period Reported: Oct 15 – Jun 18.

4.0 Sentencing Trends

The following information details sentences at Courts within Bedfordshire and the order was subsequently located to a National Probation Service provider. Includes sentences made between 01/04/2020 – 31/12/2020, summarised by Order Category and Gender.

4.1 – Sentencing Trends: All Cases

Figure 4.1 – All Cases

Disposal Category	Disposal Quarter/Year				Total
	Quarter 1 20-21	Quarter 2 20-21	Quarter 3 20-21	Quarter 4 20-21	
CO Standalone UPW		1	1		2
CJA CO Non-Standalone					
ORA CO Non-Standalone With RAR	5	8	13		26
ORA CO Non-Standalone Without RAR	2	2	3		7
ORA Custody With PSS <12 Months	4	5	7		16
ORA Custody With PSS 12 Months Or More	9	12	5		26
ORA Custody Without PSS 12 Months Or More	12	23	13		48
SSO Standalone UPW		2	2		4
CJA SSO Non-Standalone					
ORA SSO Non-Standalone With RAR	8	9	21		38
ORA SSO Non-Standalone Without RAR	6	12	7		25
Other Custody < 12 Months	2	2	4		8
Other Custody 12 Months Or More	4	6	9		19
Other	1	1	3		5
Total	53	83	88		224

4.2 – Sentencing Trends: Males

Figure 4.2 – Males

Disposal Category	Disposal Quarter/Year				Total
	Quarter 1 20-21	Quarter 2 20-21	Quarter 3 20-21	Quarter 4 20-21	
CO Standalone UPW		1	1		2
CJA CO Non-Standalone					
ORA CO Non-Standalone With RAR	5	8	13		26
ORA CO Non-Standalone Without RAR	2	2	2		6
ORA Custody With PSS <12 Months	3	5	7		15
ORA Custody With PSS 12 Months Or More	8	12	4		24
ORA Custody Without PSS 12 Months Or More	12	23	12		47
SSO Standalone UPW		2	2		4
CJA SSO Non-Standalone					
ORA SSO Non-Standalone With RAR	8	9	21		38
ORA SSO Non-Standalone Without RAR	6	10	6		22
Other Custody < 12 Months	1	2	4		7
Other Custody 12 Months Or More	4	6	9		19
Other	1	1	3		5
Total	50	81	84		215

4.3 – Sentencing Trends: Females

Figure 4.3 – Females

Disposal Category	Disposal Quarter/Year				Total
	Quarter 1 20-21	Quarter 2 20-21	Quarter 3 20-21	Quarter 4 20-21	
CO Standalone UPW					
CJA CO Non-Standalone					
ORA CO Non-Standalone With RAR					
ORA CO Non-Standalone Without RAR			1		1
ORA Custody With PSS <12 Months	1				1
ORA Custody With PSS 12 Months Or More	1		1		2
ORA Custody Without PSS 12 Months Or More			1		1
SSO Standalone UPW					
CJA SSO Non-Standalone					
ORA SSO Non-Standalone With RAR					
ORA SSO Non-Standalone Without RAR		2	1		3
Other Custody < 12 Months	1				1
Other Custody 12 Months Or More					
Other					
Total	3	2	4		9

4.4 – Sentencing Trends: BAME

Figure 4.4 – BAME

Disposal Category	Disposal Quarter/Year				Total
	Quarter 1 20-21	Quarter 2 20-21	Quarter 3 20-21	Quarter 4 20-21	
CO Standalone UPW		1			1
CJA CO Non-Standalone					
ORA CO Non-Standalone With RAR	2	4	3		9
ORA CO Non-Standalone Without RAR	1		1		2
ORA Custody With PSS <12 Months	3	1			4
ORA Custody With PSS 12 Months Or More	5	8	1		14
ORA Custody Without PSS 12 Months Or More	5	10	4		19
SSO Standalone UPW			1		1
CJA SSO Non-Standalone					
ORA SSO Non-Standalone With RAR	1	4	7		12
ORA SSO Non-Standalone Without RAR	2	1	4		7
Other Custody < 12 Months			1		1
Other Custody 12 Months Or More	3	3	2		8
Other	1		2		3
Total	23	32	26		81

Further Information

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