

Ref Door entry installs 2014-15

The Residents,  
Moulton Rise,  
Luton,  
Beds.  
LU2 0BJ

19<sup>th</sup> May 2014

**Ref: Door entry Installations at Moulton Rise**

Dear Resident,

I would like to introduce myself; I am the Technical Engineer for the electrical department at BTS. I have been tasked with arranging the fitting of new doors and video door entry systems at all housing blocks owned by LBC.

We are planning to install new hardwood entrance doors and secure video door entry systems to your blocks. This will involve a new door being fitted and door entry handset in each flat.

After consultations with residents of the whole borough last year we were told that security is one of the top concerns for tenants. We have therefore been looking to make all blocks within Luton more secure. We have historically had problems with anti-social behaviour and non residents using unsecured communal areas.

I would like to confirm that there is no CCTV equipment being installed on this project. The only cameras are a small pinhole camera on the door entry panel that will give a picture of who is calling on the handset. This camera only operates when a button is pushed to call a flat. You will then be able to release the entrance door downstairs from your handset.

Deliveries and the post man are not affected as the system is open to trades between the hours of 6am and 12pm.

The doors will have a door handle on the inside so that anyone can leave the block at any time by using the handle. This method is approved by all emergency and fire procedures.

The works will not be due to start for another 4-5 months and I would appreciate anyone that has concerns contacting me on the above number to discuss. If a majority of residents do not want this work to be carried out then we can look to omitting these blocks from the program. I would advise that this is not the Councils

Contact:

Direct line:

Email:

Our ref:

Your ref:

[www.luton.gov.uk](http://www.luton.gov.uk)

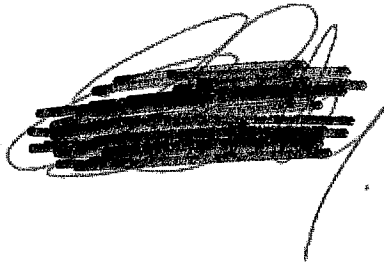
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preferred option as we would like to offer this facility to all residents. Nearer the time of install you will be contacted with more information regarding the installs.

If you would like any more information or to register that you would not like these works carried out then please contact by on **01582 546968**. If I do not hear from you, I will assume you are in agreement with the works being carried out.

I look forward to hearing from you.

Yours Faithfully,



Ben Burley  
Technical Engineer (Electrical)

If you need this in large print, on tape or in

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