ACCUPANCE AUDITO		Appendix A
ASSURANCE AUDITS		
External Audit Assurance Key Controls		
Budgetary Control	5	
Council tax	5	
Creditors	5	
Debtors	5	
Fixed Assets	10	
Main Accounting	5	
NNDR Rents	5 15	
Benefits	10	
Treasury Management	10	
Payroll	10	
Grants		
Benefit Grant	15	
National Indicators National Indicators	20	
TPA	20	
TPA	25	
Total Days External Audit Assurance		145
Chief Executive		
Local Democracy Communications & engagement Strategy	5	
Area Committee Spending	5	
Crime & Disorder funding	5	
Electoral Services Process	5	
Postal Votes - European Elections	10	
PVE Commissioning Structure	5	
Scrutiny National Indicators general	15	
Strategic Planning, Policy & Performance Management	13	
LAA Certification	20	
Total Days Chief Executives		70
Follow Ups of Reviews Capital and Asset Management F/Up reports	10 10	
LEP Procedures for allocating work	10	
	10	
The Mall	10 5	
The Mall Commissioning of CAM by other departments	5 10	
The Mall Commissioning of CAM by other departments PI's and Benchmarking	5	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services	5 10 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room	5 10 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges	5 10 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec	5 10 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments	5 10 10 5 5 5	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions	5 10 10 5 5	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR	5 10 10 5 5 5 10 15 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality	5 10 10 5 5 5	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR	5 10 10 5 5 5 10 15 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications	5 10 10 5 5 5 10 15 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change	5 10 10 5 5 5 10 15 10 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards	5 10 10 5 5 5 10 15 10 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM	5 10 10 5 5 5 10 15 10 10 10	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract	5 10 10 5 5 5 10 15 10 10 10 5 5 5	
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The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract	5 10 10 5 5 5 10 15 10 10 10 5 5 5	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores	5 10 10 5 5 5 10 15 10 10 10 5 5 5	
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues	5 10 10 5 5 10 15 10 10 10 5 5 5 5 5	165
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues Benefits Total Days Customer & Corporate Services	5 10 10 5 5 10 15 10 10 10 5 5 5 5 5	165
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues Benefits Total Days Customer & Corporate Services	5 10 10 5 5 10 15 10 10 10 5 5 5 5 5	165
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues Benefits Total Days Customer & Corporate Services	5 10 10 5 5 10 15 10 10 10 5 5 5 5 5	165
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues Benefits Total Days Customer & Corporate Services Housing & Community Living Departmental Management Follow Ups of Reviews Housing Landlord	5 10 10 5 5 5 10 15 10 10 10 5 5 5 5 10	165
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues Benefits Total Days Customer & Corporate Services Housing & Community Living Departmental Management Follow Ups of Reviews Housing Landlord IBS Rent & Allocations	5 10 10 5 5 5 10 15 10 10 10 5 5 5 10	165
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues Benefits Total Days Customer & Corporate Services Housing & Community Living Departmental Management Follow Ups of Reviews Housing Landlord IBS Rent & Allocations IBS Payments & Authorisations	5 10 10 5 5 10 15 10 10 10 5 5 5 5 10	165
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues Benefits Total Days Customer & Corporate Services Housing & Community Living Departmental Management Follow Ups of Reviews Housing Landlord IBS Rent & Allocations IBS Payments & Authorisations BTS F/up stock control	5 10 10 5 5 10 15 10 10 10 5 5 5 10 10 10 10 10 10 10 10 5 5 5	165
The Mall Commissioning of CAM by other departments PI's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues Benefits Total Days Customer & Corporate Services Housing & Community Living Departmental Management Follow Ups of Reviews Housing Landlord IBS Rent & Allocations IBS Payments & Authorisations BTS F/up stock control BTS	5 10 10 5 5 10 15 10 10 10 5 5 5 10	165
The Mall Commissioning of CAM by other departments Pl's and Benchmarking Legal Services Post Room Local Land Charges Corporate Finance Bank Rec Duplicate Payments Cashiers Functions HR Trent - Data Quality Communications Sponsorship and Advertising Customer Services & Business Transformation Review of policies following change Customer Services Quality standards IM Danwood Contract Phone Inventories Stores Revenues Benefits Total Days Customer & Corporate Services Housing & Community Living Departmental Management Follow Ups of Reviews Housing Landlord IBS Rent & Allocations IBS Payments & Authorisations BTS F/up stock control	5 10 10 5 5 10 15 10 10 10 5 5 5 10 10 10 10 10 10 10 10 5 5 5	165

B . B . B . C . C . C . C . C . C . C .		<u>Appendix A</u>
Rent Deposit Scheme	10	
Private Sector Housing	10 10	
Housing Allocations f/up Adult & Social Care	10	
Stroke Care/Supporting People Grant	5	
Vocational Training Centre	5	
Personalisation In-House Home Care	10 10	
EPH F/up	10	
Resources and Performance Review		
Payments through Care First	10	
Total Days Housing & Community Living		160
ren & Learning		
Departmental Management		
Follow up of reviews	10	
Integrated Services Youth Offending Service	10	
Foster Care F/Up	5	
Section 17	10	
Schools		
Schools Audit Work FMSiS	125 80	
School Meals	15	
PLASC	5	
Lettings	10	
Resources & Performance Review School Admissions	5	
Contact Point	5 5	
Safer Recruitment (Schools)	15	
Safer Recruitment (Central)	10	
School Improvement E-Learning Centre	10	
E-Learning Centre Early Years	10	
Total Days Children & Learning		325
onment & Regeneration Departmental Management		
Follow Up of Reviews	10	
Regeneration		
Economic Particpation Project	10	
Butterfield Management Contract VIC - Train Tickets	5 5	
Engineering & Transport	5	
Parking Shop	10	
Yellow Bus Income	6	
Bus Operators Grant	4	
Grant Procedures Planning	10	
Section 106 Officer Roles	10	
Building Control Fees	5	
Street Services	-	
F/up review of Enforcement Community Safety	5 10	
PI's	10	
WTS - Review of computerised systems	5	
Highways - payment methods	10	
Environment & Consumer Services Trading Standards	5	
Resources & Performance Review	3	
Grants		
Luton Station Gateway	5	
Luton & South Beds Local Delivery Vehicle East Luton Corridor	5 5	
Total Days Environment & Regeneration	J	135
,		-
	10 10	
Microsoft Enterprise Agreement	10	
Disaster Recovery Planning (f/up)		
	10	
Disaster Recovery Planning (f/up) Software Licensing Code of Connection Back up & Recovery Follow Up	5	
Disaster Recovery Planning (f/up) Software Licensing Code of Connection Back up & Recovery Follow Up On-line payments Follow Up		50
Disaster Recovery Planning (f/up) Software Licensing Code of Connection Back up & Recovery Follow Up	5	50
Disaster Recovery Planning (f/up) Software Licensing Code of Connection Back up & Recovery Follow Up On-line payments Follow Up	5	50
Disaster Recovery Planning (f/up) Software Licensing Code of Connection Back up & Recovery Follow Up On-line payments Follow Up Total Days IM ract Audit BSF	5 5 20	50
Disaster Recovery Planning (f/up) Software Licensing Code of Connection Back up & Recovery Follow Up On-line payments Follow Up Total Days IM ract Audit BSF BTS Follow ups	5 5 20 10	50
Disaster Recovery Planning (f/up) Software Licensing Code of Connection Back up & Recovery Follow Up On-line payments Follow Up Total Days IM ract Audit BSF	5 5 20	50

Internal Audit Plan 2009/10		Appendix A
Risk Management		
Risk Workshops	40	
Corporate Risks Departmental Risks	30 70	
Total Days Risk Management	70	140
CONSULTANCY, PRO-ACTVE AND CLIENT WORK		
Value for Money		
Legal & Democratic Services	30	
HR IM Follow Up	30	
Other	5 25	
Total Days Value for Money	_	90
Special Investigations		
Special Investigations	75	
Total Days Special Investigations		75
Consultancy and Advice		
Luton Excellence	5	
Equality Inclusion and Cohesion Strategy Anti-Fraud and Corruption	10 5	
Corporate Policies	5	
NFI .	40	
Annual Governance Statement	15	
RIC Group Cash handling (establishments)	5 10	
Procurement	15	
LSP	15	
Project Management	10	
Consultancy and Advice General Total Days Consultancy and Advice	45	180
Active Luton SLA Work	40	
Total Days Active Luton	10	40
Cultural Trust		
SLA Work Total Days Cultural Trust	50	50
Total Days Cultural Trust		30
London Luton Airport SLA Work		
Concession Fees	20	
Total Days London Luton Airport		20
Planning and Reporting		
Audit Planning	15	
Audit Reporting	15	
Total Days Planning & Reporting		30
TOTAL PRODUCTIVE DAYS		1715
OVERHEADS		
Annual Leave	279	
Bank Holidays	73	
Special/Maternity Management	59 88	
Managemenτ Technical Training	43	
Admin Support	71	
Sickness	85	
Turnover Other Training	85 15	
Other Training Team Meetings	15 86	
<u> </u>		001
Total Days Overheads		884

Total Days Annual Plan

2599