

For:	(x)

Executive X

Meeting Date: 25/3/13

Report of: Head of Adult Social

Care

Report author: Tracey Brennan

Agenda Item Number: 9

Report intended for (please delete as appropriate)

Executive

Subject: Day Services for Adults with a Learning	Consultations:	(x)	
Disability	Councillors	X	
(For Executive Only)	Scrutiny	X	
Lead Executive Member(s): Cllr Hussain	Stakeholders	X	
Wards Affected: All	Others	X	

Recommendations

- 1. Executive is recommended to move to a community based model of days services for adults with a learning disability as consulted on and develop full business cases for:
 - a. The construction of a specialist building for the delivery of day services for adults with profound learning and physical disabilities together with a respite provision on the site of the former Stopsley Day Centre. Meantime agree lease for current temporary respite provision at Angel Close.
 - b. Community based provision across a range of facilities including specialist provision for behaviours that challenge, working closely alongside Community Development Service, Luton Cultural Services and Active Luton.

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Background

- 2. A report was taken to Executive on 10th September 2012 which outlined the need to review the current day services for people with a learning disability, namely:
 - a. Forecast growth in demand for services
 - b. The high cost of alternative provision
 - c. The suitability of the building to meet customer needs
 - d. High maintenance backlogs and building running costs
- 3. The combined commissioning and direct provision budgets for learning disability day services total over £2 million. Initial analysis suggests that the unit costs of provision within the Borough are significantly cheaper than an out of borough or independent provider.
- 4. The Executive has already approved the development of a new model of respite care provision for people with a learning disability. Currently feasibility work is being undertaken to identify a suitable site and initial indications are that there are significant benefits to be realised in colocating the provision with day services.
- There are national and local policy imperatives to transform day services for adults with a learning disability. Meeting the needs of customers and their carers is a high priority for the Council
- 6. Executive agreed to:
 - a. Commencing consultation on day service provision for adults with a learning disability
 - b. The development of an outline business case to run alongside the consultation process
 - c. The development of a new respite care provision to be considered as part of the

business case.

The current position

- 7. A 3 month consultation period that involved customers, carers, staff and other stakeholders has come to an end and the feedback has shaped the recommendations. The project team also engaged with other key services including Corporate Consultation Service, Advocacy, Transition Services, LBC Transport and Community Living Services. The Fixed Assets team formed part of the project group. The consultation report can be found in Appendix 2.
- 8. In summary the conclusions are:
 - a. The proposed community based model would provide more options for people with a learning disability and this would create greater access to more services and activities.
 - b. Specialist provision is required for adults with profound learning and physical needs
 - c. It was recognised that the service delivery would benefit from more modernised provision.
- 9. The feedback on the model was extremely positive. Stakeholders felt that for the model to be effective further consideration is required in relation to:
 - i. Information and access to Personal Budgets/ Pooled Budgets
 - ii. Transport solutions
 - iii. Reassurance around friendship groups and exiting staff relationships being maintained.
 - iv. Transition arrangements
 - v. Contingency arrangements
 - vi. Ensuring adequate staffing levels and skills
 - vii. Affordability
- 10. Reassurance was given that the project group has already considered these comments when developing the model and further work will take place in the next phase of the project.
- 11. Contact was made with a number of Local Authorities in the region. Familiar feedback was that service delivery was limited to the building based model with the intention to review services. Visits to Southend, Hertfordshire, Suffolk and the London Borough of Bromley were chosen as transformation had taken place to various extents.
- 12. The draft Capital Programme 2013/18 includes provision of £4.7million to fund a new build (including respite) and upgrade existing community facilities in the years 2013/14 and 2014/15 (See Appendix 4 for breakdown)
- 13. A full review of sites has been undertaken which identified the former Stopsley Day Centre site as being the most suitable for a new build including respite. A number of other sites have been identified as being suitable for the delivery of community based services. This work is being fed into the current review of community facilities.
- 14. Other links with activities and facilities delivered by Adult Education, Luton Culture and Active Luton have also been established.
- 15. The valuable information gathered from last year's respite review will continue to form part of the day service feedback. Officers are still proposing to build new respite provision on the same site as the specialist day centre unit.

16. IIA has been updated as a result of the consultation.

Goals and Objectives

- 17. To facilitate the transformation of the service to:
 - Provide local, affordable and more flexible integrated services that are safe and secure and meet the needs of individuals and their carers.
 - Enable customers to meet their potential through progression including pathways into employment and volunteering opportunities.
 - Ensure that opportunities for customers are provided for as far as possible within the wider community, supporting community integration
 - Ensure suitable fit for purpose accommodation is provided for those with higher needs
 - Provide services that will result in customers and their families having more choice in service provision.
 - Provide services that meet the objectives set out in Government legislation and locally including Luton Borough Council's prospectus.
 - Address the need for respite provision for both customers and carers where support during the day is required

Proposal

- 18. Based on the consultation responses and benchmarking research, the proposals are:
 - 1. To cater for individuals who have profound learning and physical needs, purpose built accommodation is required.
 - 2. To build on the site of the former Stopsley Day Centre. This has been identified as being the most suitable site to accommodate both a new specialist building and a respite development for people with a learning disability.
 - 3. To work with Health and SEPT to identify cross-working arrangements (financial and staff resource) and links with the specialist learning disability services to meet the additional needs of people accessing day services.
 - 4. To create a building based specialist day service for adults with a learning disability who have particular needs around behaviours challenge.
 - 5. To move from a building based service to a community-based model incorporating New Horizons.
 - 6. To identify solutions that will enable individuals with a learning disability to access activities and local facilities including cost, staffing, transport, community buildings.
 - 7. To consider commissioning options that will provide individuals with a personalised model of support that offers flexibility and choice.
 - 8. To develop a full business cases that address all of the issues raised through the consultation exercise for
 - a. The delivery of a community-based model.
 - b. A new build facility for people with profound needs and respite including full specifications, costs, procurement and delivery timescales. The current estimate for delivery is 18-24 months.

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(For further understanding of the model, refer to Appendix 1 for a visual interpretation)

- 9. Continue with existing temporary respite provision at Angel Close and establish lease agreement.
- 10. Link the day service review with the transport review to ensure a joined up approach in the delivery of a community based model.

Key Risks

- 19. Funding will be reduced, withdrawn or insufficient. The full business cases will ensure that services can be provided within projected budgets.
- 20. The staffing budget and experience/training needs of staff may not deliver the required service delivery model. The full business cases will identify training needs and one of the key outputs will be organisational change proposals.
- 21. The model requires a number of other key partners to be involved in the process e.g. Transport, Active Luton, Luton Culture and local charitable community groups. Work has already commenced with these services and they will be fully involved in the development of the full business cases.
- 22. Customers/ carers and stakeholders will become despondent by timescales if proposed changes are delayed/ not approved. Approval of the recommendations will enable delivery of the service transformation by March 2015 and, therefore, establishes a clear time frame.

Consultations

- 23. A 3 month consultation period was launched at the Learning Disability Partnership Board in September 2012.
- 24. The consultation has included a series of briefings, café events, an information day, questionnaires, feedback sessions and access to an email in-box.
- 25. All sessions were tailored to key stakeholders i.e. customers, staff, carers and providers and were supported by POhWER (advocacy services)
- 26. The needs of customers involved in the consultation were profiled to ensure that building capacity could be managed within identified sites and that an appropriate number of activities could be timetabled accordingly. This information was gathered to provide an initial indication of needs. Further work will take place including person-centred reviews.
- 27. Benchmarking against other local authorities contributed to the development of the model and alternative day services in Hertfordshire, Southend, Suffolk and London Borough of Bromley were visited.

Appendices and additional background papers attached:

Appendix A IIA

Appendix B Proposed Service model (diagram)

Appendix C Original Outline Business Case (July 2012)

Appendix D Update to Outline Business Case (February 2013)

Appendix E Presentation given to stakeholders (February 2013)

IMPLICATIONS

If the report is intended for Executive

• grey boxes must be completed

For CLMT Reports Clearance is not required

• all statements must be cleared by an appropriate officer

		Clearance to be agreed by:
Legal	There are no legal implications arising directly from this report.	Graham Cole – Solicitor, Legal Services – on 12.3.13
Finance	Approved	Helen Lambert, Finance 8 th March 2013
Equalities	Approved	Sandra Legate, 11 th March 2013
Environment	Any new build will incorporate key building legislative requirements in its construction and be more energy efficient. The community based model may improve access to the natural environment.	Strategy and Sustainability Officer, 8 th March 2013
Community Safety		
Staffing		
Public Health	Approved	Chimeme Egbutah LBC Public Health, 8 th March 2013

FOR EXECUTIVE ONLY – Options:

Not to move to a community based model of days services for adults with a learning disability.