### MINUTES OF MEETING HELD ON 2<sup>ND</sup> NOVEMBER 2015 AT 7.30PM

**EAST LUTON AREA BOARD** 

Present: Councillor Skepelhorn (Chair); Councillors Baker, Chapman,

M. Dolling, M. J. Dolling, Keens, Moles, Rivers and J. Taylor

#### 45. MINUTES (REF: 2.1)

**Resolved:** That the minutes of the meetings held on 24th June 2015 and 19<sup>th</sup> May 2015 be taken as read, agreed as a correct record and Chair be authorised to signed them.

#### 46. FEEDBACK FROM WARD FORUMS (REF 4)

**Resolved:** That the issues raised below be noted and passed to the relevant Council Departments to follow up.

#### **CRAWLEY - COUNCILLOR J TAYLOR**

 Parking issues – Wenlock C of E Junior School, Objections to proposed oneway system

#### **ROUND GREEN - COUNCILLOR RIVERS**

 Proposed development of No. 29 Shelton Way, demolition of house for a three storey block of flats.

#### STOPSLEY - COUNCILLOR M. J. DOLLING

• Objections to proposed expansion of travellers site on to Stopsley Common

#### **WIGMORE - COUNCILLOR MOLES**

- Litter outside ASDA, Wigmore Lane Bins needed
- Low wall at entrance to ASDA, Wigmore Lane unsafe and blocks view of traffic

#### 46. POLICE AND PUBLIC QUESTIONS

In response to a question regarding nuisance motorbikes and safety to the public in the Stopsley area Inspector Mike Case replied the Police were restricted on actions that could be taken. However, the Police owned off road motorbikes and that the area would be targeted in a forthcoming operation November.

In response to a question regarding victims logging incidents and lack of Police presence, Inspector Mike Case replied that all call are logged and that it

was imperative for callers to take a reference number for the incident and also the reporting officer's number.

In response to a question regarding policing of the proposed expansion of the travellers site onto Stopsley Common with forthcoming budget cuts to the police, Inspector Mike Case replied that the police =would do the best they could with the resources available.

In response to a question regarding the flooding and poor condition of the underpass by Someries School, Councillor Chapman replied that refurbishment of the underpass would commence that week.

**Resolved:** (i) That the issues raised above be noted.

#### 47. AFFINITY WATER - SAVING PROGRAMME (REF: 7)

Nigel Beaven and Adam Warner from Affinity Water Limited gave a presentation on the company's water saving programme (Ref: 7).

He highlighted a number of key points, including as follows:

- Affinity Water was largest water only company, supplying a population of 3.6 million people, with 900 million litres of water a day through a network of 16,500 km of water mains;
- Demand was increasing, with 600,000 extra people to service, a 17% increase over the next 25 years, with water supply decreasing over the same period;
- The 25 year plan was to ensure customers had enough water whilst leaving more water in the environment;
- The Water Saving Programme would involve engaging with customers to encourage them to work with the company to reduce the demand for water:
- 60% of customers had no idea how much water they used;
- Free water efficiency checks and advice would be provided on how to save water, including repairing customer side leaks and provision of free water saving devices to all Affinity water customers;
- The company's 10 year water saving programme contained 3 elements:
  - Helping customers save water, save energy and save money on their energy bills;
  - Reduce leakage across the whole network by 14% over 5 years;
  - o Increase installation of water metres to 90% of homes;
- The aim of the 10 Year programme was to save 56 million litres of water per day;
- Smart water metres would be installed over the next 5 years to monitor over a 2 year period how much water used by each household and advice given to reduce usage, before metered bills introduced:

 Top tips for saving water included: turning tap off of when brushing teeth, 4 minutes shower using water saving shower heads, fix dripping taps, and using water butt to collect rain water for use in the garden.

**Resolved:** (i) That the presentation by Affinity Water's Limited on the water saving programme be noted.

(ii) That the Board's thanks to Nigel Beaven and Adam Warner for taking time to attend the meeting and presenting Affinity Water's Limited water saving programme be noted.

# 48. FLYING START – LUTON STRATEGY FROM PREGNANCY TO FIVE YEARS OLD (REF: 8)

Joe Biskupski, the Flying Start - Community Participation & Volunteering Manager gave a presentation of his report (Ref: 8),

He highlighted a number of key points, including as follows:

- The Luton's Flying Start Strategy was to make a real difference to the lives and life chances of Luton's youngest children – from pregnancy to 5 years for future generations, which was a big challenge in Luton;
- The two main aims were:
  - To work in Partnership with Pre-school Learning Alliance, Luton Borough Council, Clinical Commissioning Group and others; and
  - To work with families from pregnancy to 5 years to try and prevent problems before they arise;
- The ambition was to improve outcomes in three key areas:
  - Communication & language better educational outcomes and employment opportunities;
  - Social & emotional secure attachment, emotional resilience and improved school readiness;
  - Nutrition & diet better understanding of nutrition and healthy behaviours, increased breastfeeding, lower obesity and dental decay;
- Work completed so far included:
  - Training Luton's children's workforce in Five to Thrive;
  - Developing the Flying Start Worker model;
  - o Piloting the Bumps, Babies and Toddlers Plus drop-in clinic;
  - Implementing the Sign 4 Little Talkers, Sign 4 Big Feelings and Baby Babble interventions and developing the Bump to Babe antenatal programme across Luton;
  - Developing the Flying Start Volunteering Programme;
- The local community formed the foundation of the work, ensuring parent and community-led decision making was part of the process, to

positively and systematically change the lives of ALL the youngest children in Luton for future generations;

- Creating volunteering opportunities for community members to sit on the Flying Start Management Board to play an active role in the delivery of the strategy, communicating, supporting and signposting parents to local organisations that could help and support them.;
- Me Time Family to improve Physical activities within the family;
- Fathers Matter peer support for good fatherhood to pass positive message on;
- Volunteer accredited training would be provided.

**Resolved:** (i) That Joe Biskupski's presentation on the Flying Start 2014-2024 – Luton's Pregnancy to Five Years Strategy be noted.

(ii) That the Board's thanks to Joe Biskupski for taking time to attend the meeting and presenting the Flying Start 2014-2024 – Luton's Pregnancy to Five Years Strategy be noted.

#### 49. NEIGHBOURHOOD GOVERNANCE - YOU SAID WE'RE DOING (REF: 9)

The Community Development Manager commended the 'You Said, We're Doing' – Newsletter (Ref: 9), showing current priorities and projects in the area to the Board.

Members attention was particularly drawn to work carried out by the Luton Clinical Commissioning Group (Luton CCG). Following a major procurement exercise last year, East London NHS Foundation Trust (ELFT) had taken over as the new provider of Mental Health Services for adults and children from the South Essex Partnership Foundation Trust (SEPT). This had included the transfer of SEPT staff and premises to ELFT. Throughout this period of transition, the CCG had continued to work with the Mental Health Reference Group, made up of members of the public, to keep them informed of the progress. ELFT had given their commitment to work with both patients and members of the public to continue to improve and develop the needs of the local people.

The CCG was also looking at establishing a new community physical health service for adults and children. Cambridgeshire Community Service Trust (CCS) would continue for two years as the provider in Luton and autumn the CCG would consider options for future service development of procurement, for the period beyond April 2017.

Members were advised that the procurement also identified Virgin Care as providers of the intermediate care services, which was previously provided by CCS. The handover of this service was successful and Virgin Care continued to make improvements to the service for its patients.

Members were informed that NHS England and the CCG would be undertaking a Public Consultation on the future of four GP practices in Luton this autumn. The GP contracts were coming to an end and there were a number of options which could improve the availability and quality of GP services. These

options would be set out in the consultation. The practices involved were the Town Centre Practice, the Moakes Medical Centre, Whipperley Medical Centre and Sundon Park Health Centre

The Board were notified that in the coming year the CCG would be implementing elements of the Urgent Care Strategy, which would include improving and simplifying the way in which people in Luton gained access to urgent medical help. To this end, the CCG would soon be seeking the publics views on what elements of the current services had worked well, and also what could be improved.

The most significant challenge for the CCG in the year ahead was managing the financial deficit, which was currently in excess of £20 million. Much work was being undertaken to address the shortfall, which had been caused by a number of different factors; high demand on services at the L&D Hospital, historical underfunding of health for the people of Luton, and over spend in some areas such as mental health. Concise action plans were in place to bring Luton CCG finances back on track. At present CCG would only spend within its means in 2016/17 and the following two years it would pay back the deficit it had built up. This meant that if the CCG continued to achieve its current financial plans, it would report a financial surplus by the end of 2018/19.

It was also reported that patients in Luton were already benefiting from the new way their care was planned through the Better Care teams. The teams supported GPs to focus on more proactive care and support for frail and elderly patients with the remaining two clusters due to roll-out this approach soon. The aim of this approach was that frail and elderly patients were kept well and at home (including if this was a care or nursing home) reducing the need for hospital admission leading to longer, healthier and more independent lives.

**Resolved:** That the 'You Said, We're Doing' – Newsletter (Ref: 9) be noted by the Board.

#### 50. AREA REPORT (REF 10)

The Area Board Support Officer presented his report (Ref: 9), updating the Board on issues since its last meeting, for noting, recommendations and decisions on further actions, as required.

**Resolved:** That the Area Board Support Officer's Area Report (Ref: 10) be noted;

#### 43. ITEMS FOR NEXT BOARD MEETING (REF 9)

That the following items be added to the agenda for the next meeting:

- Major Planning Application for Luton & Dunstable Hospital
- Outcome of consultation on the proposed expansion of the Travellers Site, St. Thomas' Road

## 44. DATE OF NEXT MEETING (REF 10)

• 14<sup>th</sup> March 2016– venue Someries Junior School, Wigmore Lane

(Note: The Meeting ended at 9.00 p.m.)