



# Primary Care

## What does “Good” look like?

Luton Area Boards  
March 2017





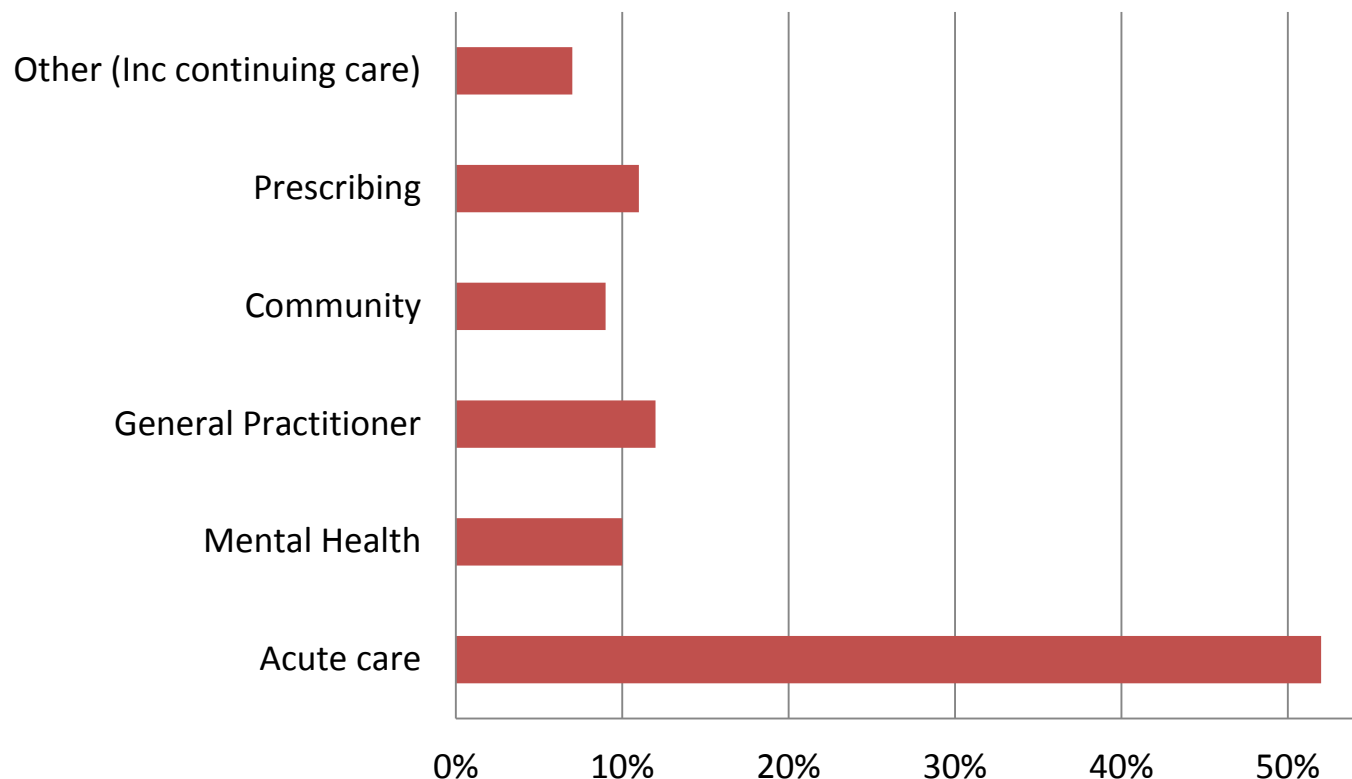
# General Practice Forward View

- GP forward View published by NHS England to outline future strategy and investment for Primary Care
- A 5 year programme with a focus on practice resilience and investment in primary care aligned to greater productivity
- Emphasis on prevention, self care and supporting people/carers to take personal control.



# BLMK Clinical Spend

**Spend by service category**



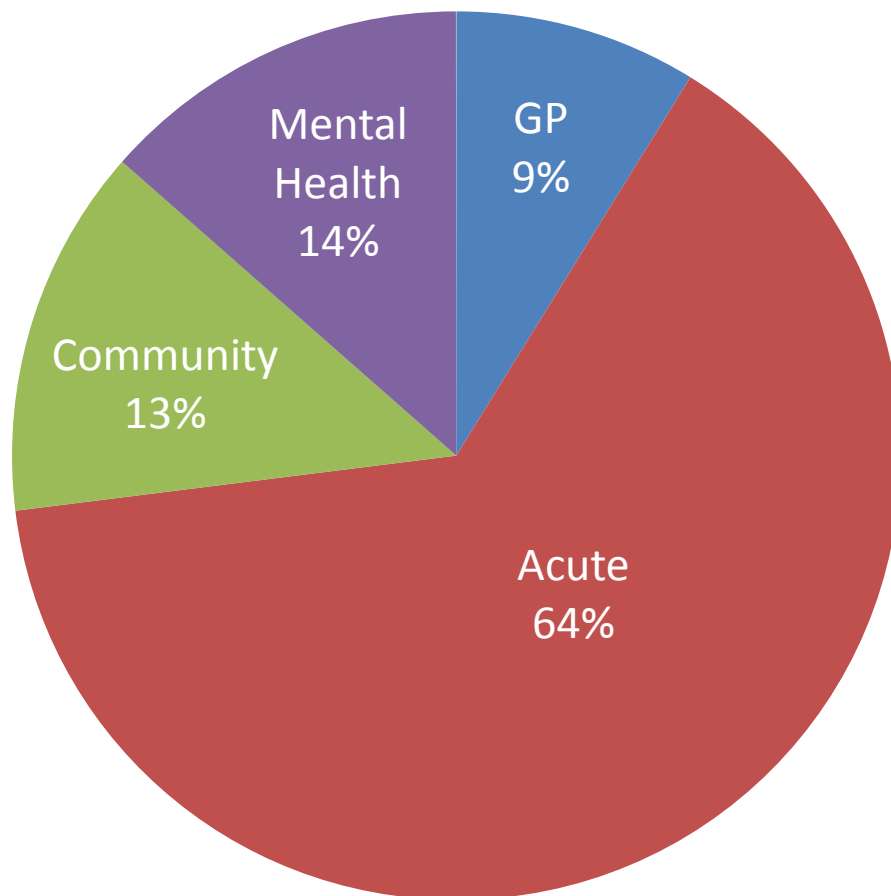
Total spend in 2014-15 (excluding specialised commissioning) £ 1.07Bn



# BLMK Clinical Workforce – The Numbers



Clinical Commissioning Group



General Practice (GP)	669
Community	1,021
Mental Health	1,024
Acute	4,867



# Setting the context for Luton

**NHS**

Luton

Clinical Commissioning Group

## ➤ **Focus on future workforce and collaboration**

- Increase wider team development, options include mental health therapists, clinical pharmacists, nurses, plus collaborative working with community and social care
- Pilot medical assistant roles, primary care physiotherapy roles.

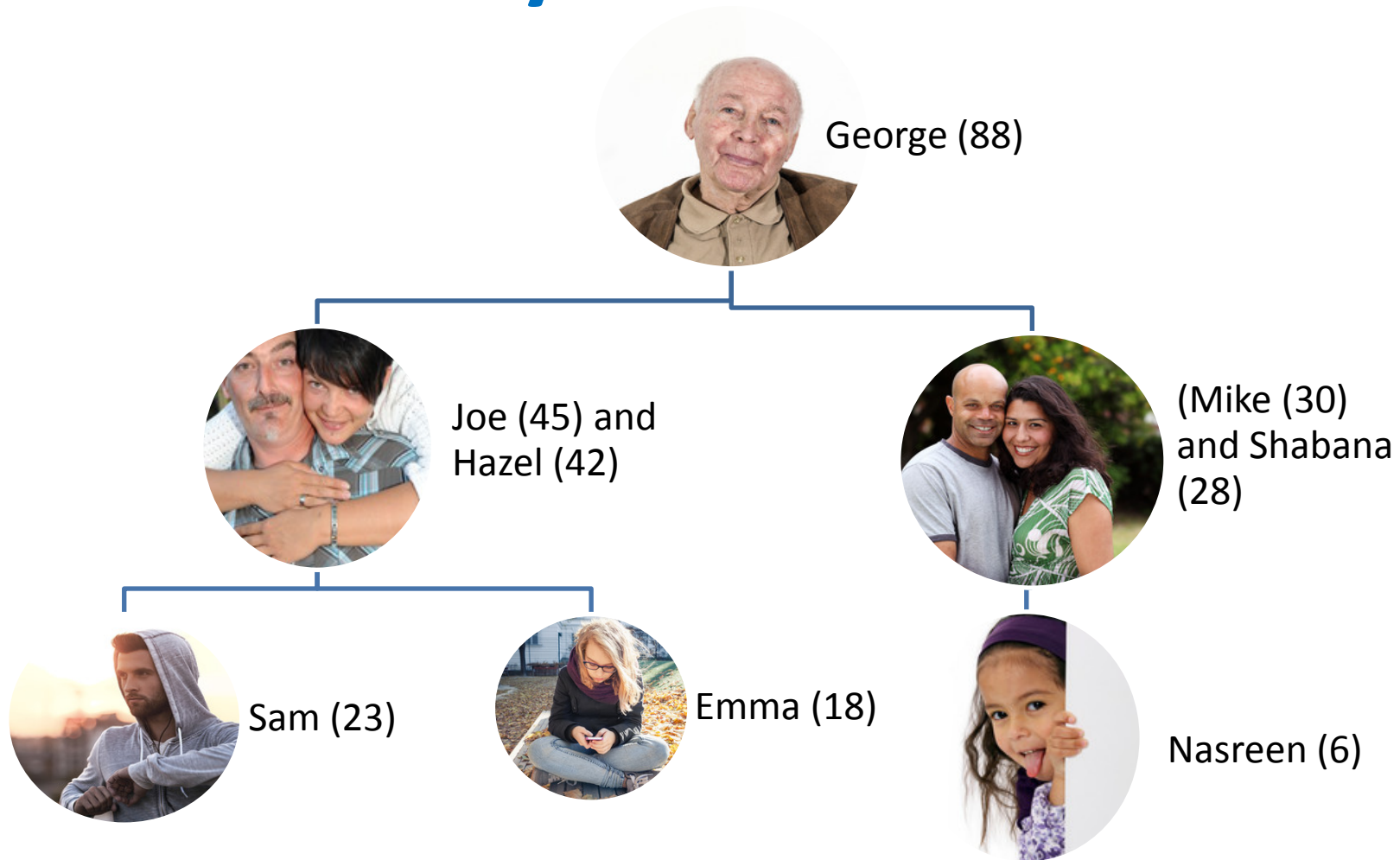
## ➤ **Support for vulnerable practices and GPs suffering stress & burnout**

- Increase in training posts, bursaries, financial incentives in hard to recruit areas
- Use of Technology to reduce workload, to support self care, self-management. (Will include online consultation systems for every practice & online access to clinical triage).





# A Luton Family





# Blue Practice

- 30,000 patients
- Continuity of care-named GP and teams
- Space for Multidisciplinary team working
- Patients and all workers can access relevant sections of the health and social care record.





# Red Practice

- 10,000 patients. Work with Purple and Green practices who have similar numbers. (32,000)
- Same building. Space for multidisciplinary team
- Red, Purple and Green practices cover each other for half days/holidays. Share expertise e.g. Gynaecology, dermatology, asthma
- Patients and all workers can access relevant sections of the health and social care record.





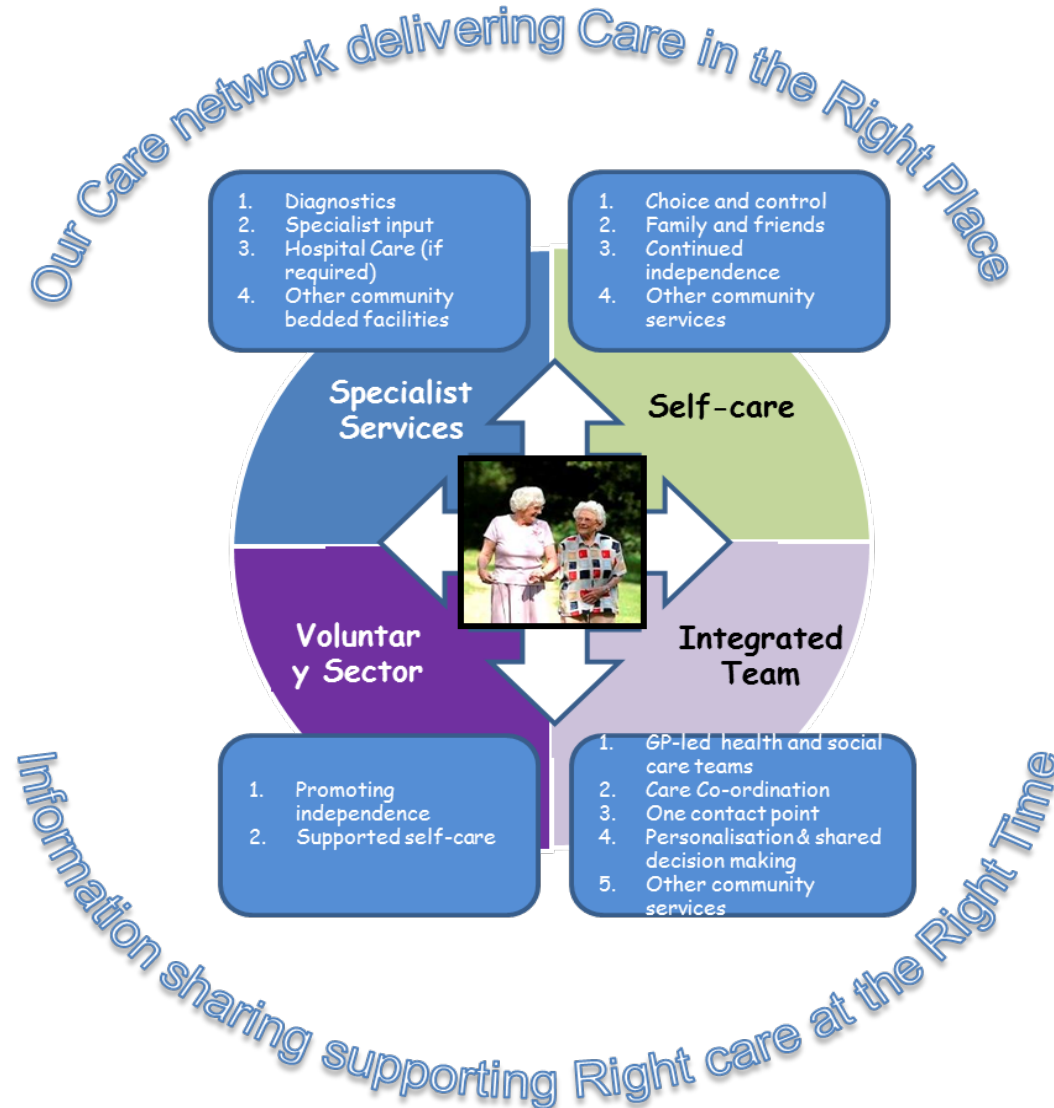
# What means for Primary Care?

- GP works to top of their expertise
- List based continuity of care
- Extended team-different roles/relationships
- Reduced paperwork-smart IT working
- Shared care record
- Increased training and development for whole team
- Supported Patient Self care.
- Collaborative/federated working including Mental Health, Community, social, back office
- Reduced duplication (staff and patients)
- Specialists support GPs (Expert Generalists) in the community.
- Voluntary sector e.g. Social Prescription and Integrated Personalised Commissioning.



# Practical Relevance for Luton On Track

## Integrated Multidisciplinary Teams





# All Patients

- Continuity of care through practices
- Self care and anticipatory plans
- Able to access planned and non urgent care through the practice
- Urgent care through hubs if do not wish to wait for own practice
- Supported to access non medical “activities” to improve health and wellbeing.

