

NOTICE OF MEETING

COMMITTEE : South Luton Area Board

DATE : Tuesday, 07 March 2017

TIME : 19:30

PLACE : Salvation Army Vicarage Street, Luton, LU1 3HZ

COUNCILLORS : AGBLEY
ASHRAF
CASTLEMAN
FAROOQ
HUSSAIN

O'CALLAGHAN (CHAIR)
RAFIQ
D. TAYLOR
TIMONEY

CO-OPTED MEMBERS: Representative of Bedfordshire Police: Dick Doggrell
Representative of Luton Clinical Commissioning Group: Dr Chirag Bakhai and Paul Lindars, Assistant Director of Primary Care Development and Tess Dawould, Assistant Head of Medicines

QUORUM : 3 MEMBERS

EUNICE LEWIS (01582 54 7149)

INFORMATION FOR THE PUBLIC

From 6.00 p.m. to 7.15 p.m. Ward Forums will take place. The Forums will enable issues that are specifically relevant to each Ward to be discussed.

The Area Board will commence at 7.15 p.m.

PURPOSE: To enable the Council to effect locally based communication, consultation and decision-making.

This meeting is open to the public and you are welcome to attend.

For further information, or to see the papers, please contact us at the Town Hall:

 **IN PERSON**, 9am to 5pm, Monday to Friday, or
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AGENDA

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3	CHAIR'S ANNOUNCEMENTS	
4	FEEDBACK FROM WARD FORUMS	
5	PUBLIC QUESTION TIME	
6	PETITIONS, IF ANY	
6.1	Petition - Various Issues - Medina Road Report by: Christine Davy	10 - 13
7	Progress Report From Luton CCG - February 2017 Report by: Luton Clinical Commissioning Group (LCCG)	14 - 16
8	Community Engagement - Going Forward PowerPoint Presentation by: Marek Lubelski	17 - 17
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10	DATE OF NEXT MEETING Discussion (All) - please bring diaries	

SOUTH LUTON AREA BOARD

10th November 2016 at 7.15 p.m.

PRESENT: Councillors O'Callaghan (Chair), Agbley, Ashraf, Farooq, Hussain, D. Taylor and Timoney

14. APOLOGIES FOR ABSENCE (REF: 1)

Apologies for absence from the meeting were received on behalf of Councillors Castleman and Rafiq.

15. MINUTES (REF: 2.1)

Resolved: That the minutes of the meeting of the South Luton Area Board held on the 27th July 2016 be taken as read, approved as a correct record and signed by the Chair.

16. FEEDBACK FROM WARD FORUMS (REF: 4)

Resolved: That the following issues be passed to the relevant Council departments to follow up:

Dallow Ward: Councillor Farooq

- Fly Tipping and rubbish in the area
- Parking issues

Farley Ward: Councillor Timoney

- Parking issues
- Fly Tipping and bins being left out after collection day

South Ward: Councillor O'Callaghan

- Rubbish in the area
- Recycling collection and street cleaning
- Parking issues

6. PUBLIC QUESTION TIME (REF: 5)

In response to a question the LTFC two planning applications (Power Court and Newlands Park) under the 2020 consultation, 11,000 responses were

received. All signatures need to be logged on the system which takes time. The outcome will be reported back to a future meeting.

In response to a supplementary question the 2020 application will be subject to traffic plans that will include the movement of people in the area (particular around Park Street) and be looked at by the planners before the final submission for Committee approval.

In response to a question on the 7p per minute phone charge by the Council on 0845 numbers. The Chair agreed to investigate and report the outcome back to a future meeting.

In response to a question on the bus services London Luton Airport, these will continue to operate as normal.

In response to a question on the £225m debenture loan to the Airport which had been set aside in the capital programme. The council continues to receive dividends from the Airport which is spent on the town and due to increase with the increase passenger throughput.

In response to a supplementary question protection against the loan repayment will be written into the contract with clauses to safeguard the council to ensure the loan is repaid.

In response to a question on the disbanding of area board meetings. This will be discussed in more detail at agenda item 8.

Resolved: (i) That the above issues be noted.

17. PETITION – RESIDENTS PARKING – ST SAVIOURS CRESCENT (REF: 6.1)

The Traffic Safety and Regulation Manager presented the report (Ref 6.1) on a petition received and signed by 44 residents from 30 properties in St Saviours Crescent.

She advised consultation was undertaken with residents in the Meryrick Avenue area which includes St Saviours Crescent on the following options:

- a) Extend the resident only parking scheme in the Russell Street area
- b) Introduce a restriction that prevents parking on one side of the street from 10a, to 11am and on the other side from 2pm to 3pm.
- c) No change

The consultation closed on 31st October 2016 and responses were being analysed and reported back to the Service Director and Portfolio Holder for Planning and Transport for a decision as to way forward.

In response to a public question there were no specific numbers to report in respect of objections received and were in the statutory period for objections and will depend on the portfolio holder to make the final decision.

Resolved: (i) That the Board notes the report (Ref 6.1).

(ii) That the Board notes the consultation with residents of St Saviours Crescent.

(iii) That the Service Director, Public Realm be instructed to advise the petitioners of the outcome.

18. PETITION – REVIEW OF BUSES USING DUNSTABLE ROAD, BURY PARK (REF: 6.2)

The Traffic Safety and Regulation Manager gave a powerpoint presentation (Ref 6.2) on the review of buses using Dunstable Road, Bury Park. The petition had been signed by 406 residents and visitors to Dunstable Road, Bury Park. A report had been submitted to the Executive as part of the consultation process for Dunstable Road, Bury Park highways amendment scheme who requested a full investigation and report back. Comments received at the Board meeting will be incorporated in the report back to the Executive.

The petition raised concerns regarding the width of the carriageway, buses mounting pavements and driving close to the footpath and the location of the bus stops.

More than 500 buses stop in Dunstable Road during the weekday and that figure is slightly reduced at weekends for buses stopping along Dunstable Road. Dunstable Rd is popular bus route for buses going to Dunstable, Sundon Park and beyond in both directions.

There are 5 bus stops along Dunstable Road serving the area bounded by Hatters Way, Leagrave Road and Waller Avenue.

Bus services were deregulated in 1985 which means the accredited operators can determine where they operate services as long as they give 56 days notice to the Traffic Commissioner of their intention to commence, cease or alter a bus route.

Information taken from the council's database found there had been 7 injury accidents involving buses or coaches in Dunstable Rd, Bury Park in the last 5 years. One was fatal and the others resulted in slight injuries. The bus/coach drivers were not deemed at fault for any of the accidents.

The Dunstable Road carriage way is 7.2m wide with a general traffic lane in both directions for the majority of shopping areas. The lanes are 3m wide which meet normal standard widths for urban areas.

Buses are around 2.5m wide including their wing mirrors and therefore there is enough room for buses to stay within the running lane however, poor or inconsiderate parking may mean that on coming vehicles make the bus drivers drive close to the kerb.

Modern road design does not recommend the use of bus stop laybys. Inconsiderate and illegal parking prevents buses reaching the kerb and results in passenger having difficulty boarding and alighting. This is especially a problem for the elderly, less mobile and people with pushchairs.

Modern traffic flow also prevents buses getting out into the running lane in a timely manner making it more difficult for them to keep to time along the bus route. Punctuality along bus routes is monitored by the Traffic Commissioner and can penalise Bus Operators if punctuality is unacceptable.

Comments from the meeting will be included in the report back to the Executive meeting on 6th March 2017.

In response to a question on the council's jurisdiction to prevent bus operators from using Dunstable Road, Bury Park area as a bus route or to request the current bus stops be moved. The council has no jurisdiction to prevent this and doing so would have an impact on a lot of people who use the services in that area to get to other parts of Luton and beyond.

Resolved: (i) That the Board notes receipt of the petition.

(ii) That any comments be noted.

(iii) That the Service Director, Public Realm be instructed to advise the petitioners of the outcome.

19. LUTON CLINICAL COMMISSIONING GROUP (LCCG) – UPDATE (REF: 7)

Paul Lindars, Assistant Director of Luton CCG gave the following updates:

- Review of the APMS practice contracts – the contracts for the Moakes Medical Centre, Whipperley Medical Centre and Sundon Park Health Centre expire on 31st January 2017. A decision was taken not to recommission services to the Farley Hill Centre. In the meantime there will be a short term provider in place at the Whipperley Medical Centre.
- The CCG is pressing ahead with the new build for that area which will accommodate around 10k patients and be fit for purpose.
- All CCGs and other services are being encouraged to work together for the STP (Sustainable Transformation Plan) which is due to be published later this month.
- The budget still remains challenging and there is a need to create a £3m surplus across the whole of the public sector when commissioning services.

In response to a question on the continuation of the walk-in centre, which will become an Urgent Care Centre (UCC) with a triage service attached where the public will be assessed over the phone before an appointment is made.

An elected member commented on the walk-in centres success and altering the way it is run and asking people to make appointments will only push people to the hospitals A & E department.

Paul Lindars replied that at the moment people have a choice and the new system is geared up to direct people to the right area of treatment.

Members of the public were requested to:

- Ensure they were up to date with Flu vaccinations
- ensure they have sufficient medication over the Christmas period; and;
- be aware of pharmacies opening times during the Christmas period.

Resolved: That the report (Ref 7) be noted.

That thanks to the representatives from Luton CCG be recorded.

20. ENGAGING WITH COUNCIL MEMBERS IN THE FUTURE (REF: 8)

Marek Lubelski, Community Development Manager gave a powerpoint presentation.

He advised a working group of elected members and officers were looking at the current format for engaging with the public and whether area boards were the best form of engagement. Elected members want to work together with local residents and partners; making better use of resources, involve a wider range of people which can mean using other forms of communication such as social media (facebook, twitter, street life etc.) as opportunities to building safer, stronger and more cohesive communities.

During the summer a consultation took place with over 200 responses where people asked about different ways of engaging with their councillors. Many wanted councillors to be more visible, and go into schools and colleges and to promote how democracy works. An analysis of responses received found the large majority wanted to connect/talk to their councillor via email, followed by face to face door to door and thirdly through social media. A small number of people wanted to connect via the phone, visit local groups/organisation and local events.

When asked how councillors can help with influencing decisions that affect neighbourhoods (24) people want councillors to ask them for their views; 17 people wanted to be kept informed of key issues. When asked how can councillors engage with even more residents 19 people wanted more meetings and events, 14 wanted councillors to go out in the community and meet local people an groups.

Officers are currently working with elected members to develop a framework for future community engagement and a number of options are being considered:

- a member led ward meetings;

- ward forums: setting local priorities
- YSYW participatory budgeting programme and decision days
- Annual borough conversation and event
- Online information, communication and social media

Resolved: That the report (Ref 8) be noted.

21. DATE OF NEXT MEETING (REF 9)

Resolved: That the next meeting will take place on Tuesday 7th March 2017 at the Salvation Army, Vicarage Street, Luton, LU1 3HZ.
Ward Forums: 6pm Area Board 7.15pm

(Note: Meeting ended 8.30pm)

COMMITTEE: SOUTH LUTON AREA BOARD
DALLOW, FARLEY AND SOUTH WARDS

DATE: 7 MARCH 2017

SUBJECT: PETITION – VARIOUS ISSUES – MEDINA ROAD

REPORT BY: SERVICE DIRECTOR – PUBLIC REALM

CONTACT OFFICER: CHRISTINE DAVY 546962

IMPLICATIONS:

LEGAL	COMMUNITY SAFETY
EQUALITIES	ENVIRONMENT
FINANCIAL	CONSULTATIONS
STAFFING	OTHER

WARDS AFFECTED: DALLOW, FARLEY AND SOUTH WARDS

PURPOSE

1. To report to South Luton Area Board the receipt of a petition requesting the Council to look into issues in Medina Road, Luton

RECOMMENDATION(S)

2. **South Luton Area Board is recommended to:-**

- (i) note receipt of the petition;
- (ii) note the contents of the report
- (iii) instruct the Service Director Public Realm to advise the petitioners.

BACKGROUND

- 3. A petition has been received requesting the Council to look at various issues (detailed in the report) in Medina Avenue.
- 4. The petition is signed by 57 residents from 20 properties in Medina Road
- 5. There are approximately 26 properties in Medina Road.

REPORT

- 6. *'The Council's inconsiderate policy of issuing licence to Food processing premises which has exacerbated the situation of rodent infestation in the area. An immediate action is required from the Council'*

Environmental Enforcement officers have attended the site and found that there is no evidence that the food processing premises have exacerbated the situation with regard to rodents. Pest Control officers have also visited Medina Road and found no evidence of rodents. However, they can be contacted on 01582 510330 should a resident have a specific problem.

- 7. *'Council has failed to perform its duties to keep the pavements clear of waste from the businesses in the area. Shops on Dunstable Road and Food processing premises in the Medina Road area leaving their waste in the trollies on the pavement causing Health and Safety issues for the Pedestrians. It is dangerous for the growing elderly population in the area. Business must be warned to keep their waste and dustbins inside their properties and only put out the day of the collection.*

Environmental Enforcement officers have attended and no waste trolleys were present at the time. They will be re-checking and action will be taken if waste trolleys are found.

- 8. *Pavements are uneven and we request the Council to survey the area and eradicate any potential hazards.*

A highway inspector will check the safety of the pavements. Any hazard deeper than 20mm will be repaired.

9. *Also at the front of the food processing business, shutters has been broken for months leaving a detrimental effect on the residential property value and portrays an irresponsible attitude towards the environment.*

The owner of the premises has fixed the shutters.

10. *There may be a hygiene issue as the pavement in the front of this unit is becoming greasy.*

Environmental Enforcement officers found no evidence of grease on footway.

11. *With the increased number of visitors to the businesses and the medical centre at times it become impossible for Medina Road to function as a two way street. We request the Council to make Medina Road a one way street.*

The Council receives a number of requests for traffic and safety work and does not have either the human or financial resources to deal with all of them immediately. A Request List is therefore maintained and requests such as this are added to the list as they are received. An item for a one way in Medina Road was added to this list in July 2016.

Towards the end of each year all outstanding requests are reviewed and prioritised and those of the highest priority are included in the next years' work programme subject to the budget provision.

12. *We would appreciate it if Council remove yellow lines from the end of the street allowing residents a few more parking spaces.*

There are only yellow lines in the area of Rabia Girls school. These are no waiting at any time at the junction to prevent parking on the junction and a bus stand for the school buses. There are currently no plans to remove any of these.

13. *We request to the Council to unblock the drains in Medina Road*

The gullies will be inspected and any blocked will be passed to the Highway Maintenance contractor.

14. *We request to the Council to a comprehensive pruning of the trees in the street.*

The trees in Medina Road were inspected in September 2016. Works to give the trees a light prune so that the branches are further away from the properties, overhead cables and to ensure statutory highway clearances are scheduled for Summer 2017.

15. *If there is going to be a residential development at the Warehouse area, we request to the Council to only consider the plans, if and only sufficient number of parking places are included in the plan for the flats.*

Any planning applications for development are considered against the policies contained in the adopted local development plan, which include parking among other things. There will also be a consultation process where local residents who may be affected by development proposals are notified and able to comment on the application. You are also able to register on www.epolan.luton.gov.uk where you can carry out searches and save them which gives you the option of being notified automatically of any planning applications submitted within your search criteria (i.e. Medina Road).

16. *Wide pavements in the front of the shops on Dunstable Road are often occupied by the cars/vans thus restricting the view for the emerging traffic.*

The majority of the area outside the shops on Dunstable Road is private forecourt and therefore, as long as vehicle use the appropriate dropped kerbs and not drive on the footway the Council has no jurisdiction.

The Council is currently carrying out a study into banning parking on footways and verges except where specifically designated.

17. *Life for the residents has become very dangerous since we have Tesco Express opened at the Dunstable Road. Lorries are delivering at the business of times making it impossible for the buses to stop at the bus stop. Thus making life difficult for the passengers, increasing risk and congestion in the area. Could deliveries be restricted to off peak hours only.*

The bus stop has a bus clearway and no other vehicles are allowed to stop in them. The bus stop is of sufficient length for the bus to get past a vehicle loading/unloading on the double yellow lines adjacent and still stop adjacent to the kerb. Civil Enforcement Officer can and do issue Penalty Charge Notices.

AREA BOARD: SOUTH LUTON
DALLOW, FARLEY & SOUTH WARDS

DATE: TUESDAY 7TH MARCH 2017

SUBJECT: LUTON CCG UPDATES ON ACTIVITIES
(PERIOD: FEBRUARY 2017)

REPORT BY: LUTON CLINICAL COMMISSIONING GROUP

CONTACT OFFICER: DAVID FOORD – 01582 531844

IMPLICATIONS: NONE

WARDS AFFECTED: DALLOW, FARLEY & SOUTH WARDS

PURPOSE

1. To provide an update on current work streams within the CCG which are considered to be of public interest

RECOMMENDATION (S)

2. The South Luton Area Board are recommended to note the report and make recommendations or comment on further action where required.

BACKGROUND

3. Regular updates to Luton Area Boards

REPORT

4. Clinical pharmacists at GP Practices

Clinical pharmacists are highly qualified health professionals who train for many years to become specialists in medicines and how they work. They can help people when they need expert advice on medicines as a new member of the GP team, working alongside GPs, practice nurses and other staff. This can include helping to support long term condition management such as type 2 diabetes, high blood pressure or asthma. They can also help patients experiencing side effects and

review medicines if patients have been taking them long term, or arrange any blood tests and monitoring to make sure the medicines are working well.

NHS England are supporting practices by part-funding some clinical pharmacist posts in general practice over a 3 year programme. There are 16 practices in Luton keen to have clinical pharmacists working in their practices and Luton CCG is supporting practices to bid to secure this funding. We will know the outcome in March.

5. Integrated Urgent Care

Luton CCG, jointly with Bedfordshire CCG has procured an Integrated Urgent Care service which brings together the 111 service with the GP Out of Hours service. The new service will bring together the 111 service and Out of Hours across Luton and Bedfordshire and will be provided by Herts Urgent Care (HUC). Patients using the 111 service will start to see the benefits of the enhanced Clinical Advisory Service, where patients may talk to Clinicians in the service to help meet their needs.

6. Alternative Provider Medical Services (APMS) Update

Procurement of Primary Care Medical Services for Town Centre Surgery, including Urgent Care Services and Sundon Park Health Centre

Sundon Park Health Centre

We are pleased to confirm that Local Healthcare Solutions will provide GP services from 1 April 2017 after the current contract ends on 31 March 2017.

Local Healthcare Solutions is a forward thinking and patient centred leading provider in primary care services. They have managed the Town Centre GP Surgery and Walk In Centre, and also manage the Urgent Care GP Service in Luton and Dunstable Hospital. Their focus is on improving patient outcomes, research and training to ensure the best possible care for patients.

7. Luton Town Centre GP Surgery

Herts Urgent Care (HUC) will provide the Town Centre GP services, including the Urgent Primary Care Service, which replaces the current Walk in Centre, from 1 April 2017 after the current contract ends on 31 March 2017. The Walk in facility for patients requiring Urgent Care services will be transitioned over the coming months; patients who arrive at the centre without an appointment requiring a same day urgent appointment will be advised to access the Urgent Primary Care Centre (UPCC) by calling 111. The patient would then be clinically assessed via 111 and if appropriate will be given an appointment at the UPCC. Patients are encouraged to use 111 as the first point of contact when they have an urgent need and are unable to access their own GP.

HUC currently provides accessible Integrated Urgent and Primary Healthcare services for the patients of Hertfordshire, Cambridgeshire, Peterborough and Essex and will also be launching the new Integrated Urgent Care service across Luton and Bedfordshire at the end of March. HUC will continue to build on existing relationships with local stakeholders and patient groups to ensure that local patient experience is central to patient care.

8. Moakes and Whipperley medical centres

The Moakes and Whipperley medical centre contracts came to an end on 31st January. Patients remaining on the list for these practice (i.e. had not already registered with an alternative practice) as at close of play on the 31st of January were transferred to Gardenia and Marsh Farm surgery and Lea Vale Medical Group respectively.

9. Winter Communications Update

The Luton Borough Council contract for provision of Comms support came to an end on 5 January 2017. The LCCG Communications Team has now officially joined with the Beds CCG Communications Team. The Luton team are still located in The Lodge, and will work specifically on the Luton Comms plans, but there is now a larger team in Bedfordshire to provide support for Luton. Recruitment is currently underway for two additional people to join the Luton team.

10. Sustainability and Transformation Plan – BLMK

Public and stakeholder engagement is currently underway in Luton around STP plans. Luton has joined forces with Milton Keynes and Bedfordshire and so our local STP is now named BLMK. Our first engagement event was with our Patient Reference Group on November 16th; the eve of the publication of the first STP document. Many of our Practice Patient Participation Group Chairs attended this event; the document presented by our Chair Dr. Nina Pearson promoted some interesting discussion and a very positive response overall. More recently, there was a Healthwatch Public Board meeting on 26th January; Nicky Poulain (LCCG) /Mark England (Chief of Staff, Director of Re-Engineering & Informatics, L&D) presented our local STP plans and talked around some the work already being undertaken locally which falls under STP. Again the plans were very well received; with some good debate and discussion around implications for the future of health and social care in Luton.

Please note: given the amount of interest expressed around STP plans at the first March Area Board meeting last week in West Luton, a more detailed report will be shared in future meetings with an opportunity to discuss and ask questions of the CCG team

AREA BOARD: SOUTH LUTON
DALLOW, FARLEY & SOUTH WARDS

DATE: TUESDAY 7TH MARCH 2017

SUBJECT: COMMUNITY ENGAGEMENT – GOING FORWARD
(POWER POINT PRESENTATION)

CONTACT OFFICER: MAREK LUBELSKI

IMPLICATIONS: N/A

WARDS AFFECTED: ALL

POWERPOINT PRESENTATION