

SCRUTINY: HEALTH AND SOCIAL CARE REVIEW GROUP		AGENDA ITEM 11
DATE OF MEETING:	18 th June 2014	
REPORT OF:	Head of Community Living	
REPORT AUTHOR:	Mark Davie	Tel: 01585 548327
SUBJECT:	Community Transport Review: Update	

PURPOSE

1. To provide members of the Health & Social Care Review Group (HSCRG) with an update on the current position of the Community Transport Review.

RECOMMENDATION

2. The HSCRG is recommended to note the contents of the report.

BACKGROUND

3. The Head of Community Living attended the HSCRG on Wednesday the 2nd April 2014 and gave a verbal report on the position of the Community Transport review. Since this report there have been a number of developments with the service review and the tender exercise.

REPORT

4. The tender for the new Community Transport Service has now been concluded and the results are currently being analysed at the time of writing.
5. Due to additional time being spent on the drafting of the specification there has been a delay in awarding this tender, the new service will be awarded and a report made to members of the Executive by the 28th July 2014.
6. At present the interim service operated by the Luton Borough Council Passenger Transport Unit continues to operate and provides free transport to customers of the former Dial-a-Ride service.

7. Expressions of interest were sought from 5 local organisations each of whom were considered able to adequately meet the requirements of the service, with each being sent a specification and invited to bid to run the service and receive the identified funding of £11,000 per annum.
8. In actuality only two providers elected to submit bids for the running of the Community Transport Service, these bids are currently being evaluated.
9. The service will be awarded on the basis of compliance with a specification that has been agreed by the Board of London Luton Airport Limited (LLAL) as well as formal Relationship Management Agreement between the provider and LLAL laying out the outcomes expected from the successful provider.
10. It is expected that the newly procured service will focus not only on the provision of transport but also on coordinating the various voluntary and charitable groups in the town that offer some form of transport service. This will help to ensure a joined up approach to Community Transport for Luton residents.
11. The new service will be the subject of a report to members of the Executive Committee on 28th July 2014 which will lay out not only the shape of the revised service but will also assess the likely impacts of the new service on customers.
12. As was agreed at the last meeting of the HSCRG a full 12 month update will be provided to the group in April 2015 which will set out the operation of the new service and provide up to date figure on usage such as total number of journeys, total customers service as well as tracking performance against the set outcomes.
13. In addition the format of the new service, following the award of the tender will be the subject of a report to the Older Persons Partnership Board which continues to take a keen interest in the shape of the new service.
14. The interim service operated by the Passenger Transport Service will continue until such time as the new provider is in a position to deliver the new service, this will ensure there is no interruption of service for the customer.

PROPOSAL/OPTION

15. HSCRG could note the report and its contents and request an update at the planned 12 month interval.
16. HSCRG could request the Head of Community Living returns to the next meeting with a final report on this matter.
17. HSCRG could request further information in relation to the service and the future provision of Community Transport in Luton.