



SCRUTINY: HEALTH AND SOCIAL CARE REVIEW GROUP

AGENDA ITEM

11

DATE OF MEETING: 29th February 2016

REPORT OF: The Service Director, Adult Social Care

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SUBJECT: Restructure and Re-provision of Day Care Services: African Caribbean and Milan Day Centres

PURPOSE

1. To report back to HSCRG following concerns and requests made at the 7th January 2016 HSCRG meeting. These were: -
 - i. To extend the 60 day formal consultation to allow for some additional work to be carried out with service users, carers, relevant partners, key stakeholders and the general public on the following proposal:-
 - To restructure and re-provide the African Caribbean and Milan Day Centre's at St Monica's Day Centre
 - ii. To address issues and concerns expressed by Members around the proposals; including, cost of repairs, expand on the current state of disrepair and the possibility of using volunteers to reduce costs.

(Note: Additional Information has been highlighted within the report)

RECOMMENDATION

2. That HSCRG note and consider the additional information provided to the report submitted to the committee on 7th January 2016 and make comments as appropriate.

REPORT

3. The consultation was extended by 4 weeks until 29th February 2016. Additional meetings have been held with stakeholders during this time, at which the invitation list was expanded to ensure a wider consultation within the community, as requested. The time was also used to further investigate the state of the ACDC building and cost of repairs etc.

4. The number of service users, over all day centres, has drastically declined over the last two years (there were 31% vacant places in 2013-14 and 36% vacant places 2014-15). This is particularly true of both the African Caribbean and Milan day Centres, who have both experienced a significant decline in numbers of people attending.
5. In order to preserve high quality services, for people with diverse cultural requirements, as well as having the flexibility to offer culturally appropriate services for people from other minority communities within the town the need to relocate services on one site has become essential. This will also ensure these services remain financially viable, in view of the decreasing numbers.
6. To facilitate this relocation, St Monica's Day Centre requires refurbishment, transferring of equipment and upgrading of road signage in the vicinity of the centre.
7. It is proposed to extend out, at the sides of the building, i.e. to create a conservatory in line with the layout at Stopsley Day Centre based at Colwell Court. This plan has now been revised and we are looking at a small extension at the rear of the building, to give an additional meeting space and accommodate extra storage for freezers. The cost of this additional add on space is costed at £120K and has been included as part of the Capital Programme. This has been provisionally agreed as a 'spend to save item' and is a one off cost to achieve annual savings.

African Caribbean Day Centre - ACDC

8. The ACDC site is not a suitable alternative for the new service for the following reasons:-
 - Upgrades are required at The African Caribbean Day Centre to make it fit for purpose – these upgrades are unaffordable in today's current financial climate. Unless these upgrades are carried out the centre is not fit-for-purpose.
 - The garden area has become inaccessible due to the sloping garden and the decking area within the garden, has become unsafe and has had to be cordoned off due to the decay. A cost of £40K is required to make the garden accessible again. The additional building maintenance costs of approximately 15K per annum would provide an additional saving if this re-provision goes ahead. This does not take into account the current backlog repairs that are required to bring the building up to standard – these currently stand at an estimated figure of £32,949.
 - Therefore total savings would add up to **£87,949**, not including redesign of the garden.
 - An additional £20K would be required to provide new decking, over the existing air raid shelter.

9. The figure of £32, 949 for backlog repairs refers to an inspection carried out in March 2015, such inspections are a snapshot in time and condition may have changed since – this is a non intrusive survey, so cant include foundations, insulation, underground pipes etc. This inspection detailed: -

- External Areas - £11,200, including, repointing, decorating, paved area at the font of the building, visually tidying up the garden – not making it safe
- Internal Redecoration - £8,200
- Floors - £6,400
- Mechanical £850
- Electrical £450
- Roof £200
- Internal walls and doors £150

10. The figure of £40K to make the garden accessible came from a regular Luton Borough Council contractor and included taking away the decking and tidying up – very basic landscaping – it did not include removal of the air raid shelter – which is the route of the problem.

11. It must be noted that the African Caribbean building has not 'been allowed to fall into a state of disrepair'. The building is currently 'fit for purpose', but it is no longer affordable and the repairs that will need doing if the building is to be continued to be used as a day centre in the future, will need to be funded if the building is to remain 'fit for purpose'.

Additional annual maintenance costs; - Actuals 14/15

Budget = £15K per annum for each centre

Item	St Monica's Day Centre - £'s	African Caribbean Day Centre (ACDC) £'s	Unit Cost per person		
			St. Monica's (49 people) £'s	ACDC (37 people) £'s	ACDC + St. Monica's, + Milan (101 people) £'s
Reactive repairs	7,330	8,950	150	242	73
Service contract (Compliance)	6,460	6,320	132	171	64
Electricity	6,396	2,603	131	70	64
Gas	570	1,815	12	49	6
Water	878	500 (est.)	18	14	9
Rates	4,320	4,080	88	110	43
TOTAL	25,954	24,268	530	656	257
Cost per m2	68	80	1.4	2.2	0.67

Milan Day Centre

12. There were no repairs or maintenance costs at the Milan Day Centre, as this is a rented room within Dallow Community Resource Centre – the issues are listed below.
13. The Milan site is not a suitable alternative for the new service for the following reasons: -
- Security - the facility is not secure and this was demonstrated earlier this year when a service user who suffers from dementia walked out of the building and was missing for a number of hours.
 - Space – the room allocated for day services is very small and therefore limits the number of service users, who can attend – there is also difficulty around accepting new service users with mobility problems, as there is not the additional space to accommodate hoists, walkers and wheelchairs within the room.
 - Shared facilities, such as the dining area and toilets, have sometimes been a challenge as older frail people need to take their time and do not like to feel rushed.
 - There is a lack of available quiet space for people who may wish to move away from the main activity – there isn't any way of dividing up the room and this can also be difficult for some of the very frail service users, especially those who may suffer with dementia and be experiencing a 'bad day'.

St Monica's Day Centre

14. St. Monica's Day Centre is also situated in the Saints area of Luton, very close to the African Caribbean Day Centre and the previous location of the Milan Day Centre.
- There are many benefits to re-locating the new service at St Monica's Day Centre, which make it a suitable site. These include: -
- Space to extend the building on both sides and at the rear of the site.
 - Two rooms, in addition to the main lounge area, that are currently under utilised at St. Monica's, which would enable several activities to take place at the same time. Having additional rooms will also enable separation of the service users for culturally appropriate activities
- These rooms include: -
- The library – which could be extended by adding a conservatory to make a larger meeting space
 - The dining room, which could have dual usage when it is not being used for lunch.
- St. Monica's is a single use building, which mean that there are no shared users, thus eliminating the tensions that can exist for people with dementia.
 - The building is completely secure with a secure-door entry system.

- There is a large accessible garden, which has recently been re-designed to provide sheltered seating, raised beds and an all-weather activity area.
- St, Monica's is large enough to accommodate all the service users, whilst maintaining the cultural diversity of all three centres.

Consultation timetable

15. Formal consultation – 1st December 2015 – 31st January 2016 –
Extended to 29th February 2016

Date		Venue	Time
12.11.15	Letters to Service Users & Carers – re: - Exec report		
13.11.15	Informal meeting with staff team leaders	St. Monica's	2.00pm
18.11.15	Meet with Consultation officer	Clemitsen	1.00pm
01.12.15	Service Users & Carers - ACDC	ACDC	2.30pm
02.12.15	Staff Consultation	Stopsley	2.00pm
02.12.15	Staff Consultation	ACDC	3.30pm
03.12.15	Staff Consultation	Chaul End	9.00am
03.12.15	Staff Consultation	Farley	10.30am
03.12.15	OPPB	High Town	2.00pm
04.12.15	Service Users & Carers – Milan	Milan	11.30am
08.12.15	Service Users & Carers - ACDC	ACDC	7.00pm
09.12.15	Service Users & carers – St Monica's	St Monica's	11.00am
10.12.15	Staff Consultation	St Monica's	2.00pm
14.12.15	Service Users & Carers – Milan	Milan	7.00pm
15.12.15	Service Users & carers – St Monica's	St Monica's	7.00pm
16.12.15	LSPF	CR3 - TH	10.30am
25.01.16	Stakeholders meeting	Council Chambers	2.00pm
25.01.16	Service Users trial day	St. Monica's	All Day
27.01.16	Open Visits to St. Monica's – Carers & Stakeholders	St. Monica's	7.00pm
25.02.16	2 nd Stakeholders meeting	Council Chambers	10.30am

16. During the consultation period, meetings have taken place at all the affected day centres and service users, carers and family members have been informed of these dates and times and invited to attend. Staff from POHWER Advocacy have been available at all these meetings to support service users where necessary. Translators were also available at the meetings held at the Milan Day Centres, to support people who do not speak English.
17. A meeting was also held in the town centre for all stakeholders, who wished to take part in the consultation – and a further meeting to feedback has been arranged for 25th February 2016. Full minutes have been taken at each of these meetings and will made available as part of the report back to the Executive Committee on the 4th April 2016.
18. A trial day took place on 25th January at St Monica's and this was attended by 23 service users from St Monica's, 23 from the African Caribbean Day Centre and 7 from Milan. This went very well, but did highlight the need for the additional room.
19. A open evening was held on 27th January for family carers and stakeholders to attend and look round St Monica's Day Centre.

20. Printed questionnaires have been available at all the meetings and have also been sent out on request.
21. An online survey has been running throughout the consultation period.
22. The main issues that have come out of the consultation are:-
- How will people individuals' cultural needs be met? Will they be able to maintain their cultural identity?
 - Will people still be able to do the same activities as they do now? Morning worship, afternoon prayers and dominoes have been particularly mentioned?
 - Will the same carers be going to St. Monica's?
 - Will the same meals as served now, be available at St. Monica's?
23. The answer to all these questions is yes – a programme of activities is currently being worked on to ensure that each group within the day centre will be able to maintain its individual identity and all of the activities that are currently available, will still be available in the new centre. There are enough rooms within St. Monica's to enable this to happen and it worked very well at the trial day. There will also be integrated activities, which people will be able to choose to join in if they wish to. It has also been suggested and agreed that the centre will be given a new name, to be decided upon by the service users.
24. There will be some rationalisation of posts to increase efficiency in relation to the cost of the service, but all of the current carers will be moving to St Monica's if the proposal goes ahead, which means that those staff who currently deliver, culturally appropriate activities will still be able to do so.
25. The catering staff will also be moving and the same range of meals will still be on offer to all service users – which will actually create a greater list of choices for everyone

APPENDIX:

Appendix 1 - Draft IIA for Service Users of The African Caribbean, Milan and St. Monica's Day Centres – A full IIA will be completed at the end of the consultation period, to enable all responses to be included.