

**YOU SAID
WE'RE DOING**



East Area Report

Neighbourhood Governance Progress Report: October 2015 – January 2016

Date: Monday 14th March 2016

Name of Chair: Councillor Alan Skepelhorn

Reporting Officer: Gary J. Roberts

(On behalf of the East Luton Partnership Group)

This report gives an overview of progress on addressing community priorities in East Luton under the themes of 'safer and stronger communities', 'health and wellbeing' and 'environment and economy' as agreed by local people, councillors and council partners as part of the 'Your Say, Your Way' programme.





East Area Updates

Crackdown on off road bikers

Bedfordshire Police is continuing its crackdown on off-road bikers by launching a dedicated email address for the public to submit detailed information on this dangerous activity. The latest Operation Meteor initiative is designed to allow residents in anti-social behaviour hotspot areas to submit in-depth descriptions of the activity and culprits they witness, as well as any photographs and video they may have of off-road biking in progress.

The email address can also be used to provide the names and details of any people you know or suspect to be involved in this activity, which causes distress and

nuisance in communities throughout the county. The information will be used by the force's Operation Meteor team as valuable intelligence, which will assist with already ongoing work to identify and disrupt bikers behind the scenes.

Unfortunately the Police are not able to resource immediate attendance at each and every call made to them about off-road biking, but always allocate each call according to the level of threat, harm and risk posed at the time. The email address is not an instant reporting tool, and will not be monitored 24/7. Residents must still call 101 to speak directly to police to report crimes, and 999 in a genuine emergency.

Chief Inspector Quinn added: "I would like to stress that while we are thankful for the

public's support and would appeal for as much information as possible, we never encourage or condone vigilantism and would urge people not to put themselves at risk or take matters into their own hands.

Residents can email opmeteorinbox@bedfordshire.pnn.police.uk with information.



Green House Mentoring

Greenhouse Mentoring aims to help young people in Luton to unlock their potential in the ways listed in their mission statement and in a manner consistent with their values.

In the period July to September 2015 the project has:-

- Trained 28 Volunteers in Mentoring
- Received notification of four successful funding requests from Wixamtree Trust
- Funding secured until October 2016 and significant amounts raised for the next two years thanks to fund raising activities and awards with Children in need, ASDA Foundation and the Henry Smith Charity
- Continued to support 69 individual mentoring relationships and 38 young people in group mentoring settings
- Dealt with 19 new referrals. Approximately 137 mentoring sessions were recorded as being held
- Been Awarded the Investing in Volunteers Award for the third time, for the period

October 2015 – October 2018

- Held an Open Day for Referrers and Funders on 30 September to build relationships and showcase the work of GHM.

Like all organisations GreenHouse have been heavily hit by the austerity measures that are currently in place but through the hard work of both Sue and Ian they have managed to secure funds that will enable their work to continue through to 2017/2018.

Further information can be obtained from Ian at ian.pirks@stopsley.net

Hart Lane Education Centre (HLEC)

The centre held their second event at the end of last year at the Hart Hill Adventure Playground and the learning at the event focused on:

- Ethical teaching and good practice
- Team work
- Life experience

The event was a tremendous success with just over 80 participants. The focus age was on young people between the ages of 11 and 15 years who participated in activities such as lectures, workshops and five-a-side football. Everybody enjoyed the day and feedback was very encouraging. The day culminated with a celebratory meal that was enjoyed by all.

For further information about the HLEC you can email them at contacthlecc@gmail.com

Pragati Group "Save yourself from chemical hazards"

Last March the Pragati Group applied for and were successful in their bid for Participatory Budgeting (PB) funding to support their project. It was the first time that PB had received such an application. The group delivered one of the most inspiring and successful projects that East Luton had received, delivering a range of sessions focusing on:

- Recognising chemical hazards
- Reiki
- Emotional Freedom Techniques
- Musical Vibration for healing
- Healthy food and healthy cooking
- Harmless cleaning.



It was heartening to receive feedback like "The music made me feel more relaxed and reduced my stress" "I will use musical vibration with children with special needs" "An absolute new approach to self healing" "Emotional freedom techniques helped me to overcome my nerves when giving presentations."

The group wish to continue their good work and will be applying to PB in the future with a secondary theme of work. Pragati means 'Progressive'.

For further information about Pragati email – bmunalini@hotmail.com



Financial Challenge

NHS England announced the Clinical Commissioning Groups' (CCGs) revenue allocations for the next five years in early January.

Luton CCG's 2016/17 allocation showed an increase of 7.5 per cent compared with the national average of 3.7 per cent.

The draft Payment by Results (PbR) tariff has also been announced. PbR are the prices that commissioners pay providers for each patient seen or treated, taking into account the complexity of the patient's healthcare needs. They show an average increase of 1.1 per cent - that is 3.1 per cent inflation less a two per cent efficiency gain.

The CCG has started the planning and contracting process for next year and is considering how this growth will be invested for the benefit of the Luton population.

Long-term Sustainability and Transformation Plan

We are undertaking work to create a Sustainability and Transformation Plan (STP). This plan will be an overarching, decisive document that will set out how, over the next 5 years, we will provide innovative, cost effective, high quality services for all Luton's residents.

Leaders in the health and social care professions, as well as key stakeholders from across our entire local health economy, will be involved in the creation of this plan. Our STP needs to integrate with our local health and wellbeing plans, show how quality and care forms an essential part of our commissioning intentions and demonstrate how the services we plan to commission are efficient and financially sustainable.

STPs are a statutory requirement to meet the challenges set out in the NHS Five Year Forward View.



Alternative Provider Medical Services (APMS) GP Contracts

Luton CCG is working with NHS England to ensure there is sufficient capacity to meet current and future demand as well as expected patient needs in Luton. We need to encourage sustainable integrated primary care practices to:

- meet the changing needs and expectations of our population
- improve outcomes and tackle inequalities
- maximise all resources across the system, and to secure a sustainable service for the future.

The review of Alternative Provider Medical Services (APMS) contract provides Luton with a real opportunity to improve and transform primary medical services by integrating urgent care access and offering easier access to urgent primary care appointments 24 hours a day.

However, no decision has been made regarding the future of any of the affected practices and none will be made without the registered patients of each practice, GPs, Luton Borough Council and Healthwatch, having a full opportunity to be involved in finding the best possible solution for the provision of their future services.

In conjunction with NHS England, Luton CCG will undertake a formal consultation and stakeholder engagement process that will examine the four APMS contracts in two phases

- Transforming the Walk-in Centre and Town Centre GP Practice
- Reviewing the other three APMS GP practices; Sundon Park Health Centre, Moakes Medical Centre and Whipperley Medical Centre Dates of the formal consultation are being finalised and all key partners will be kept informed of progress



Stronger and Safer Communities

Community Cohesion Conference - Luton Town Football Club –

Cohesion in action



26 November 2015

The Conference was chaired by Cllr Jacqui Burnett, Portfolio Holder for People and Places, who in her opening remarks noted: "As someone who is immensely passionate about Luton, I was proud to see such a diverse range of people come together so enthusiastically and full of ideas about how we can work together to strengthen relationships between our communities, improve the image of the town and ensure a better quality of life for our residents.

"One thing that stood out for me was the impact that social media can have on cohesion, which got me thinking about how the Council and our partners can contribute more to ensure an accurate narrative is being presented.

"We have so many useful ideas and things to think about and look forward to developing the strategy with our communities and partners over the coming weeks and months."

Expert key note speakers included:

- **Dr Joel Busher** from Coventry University who talked about the damage anti-minority activism is doing to towns like Luton and the types of approaches and leadership which can manage conflict between groups.
- **Dr Colin Roberts** from Cardiff University discussed the rise of social media and how this presents a whole new challenge in terms of community cohesion.
- **Nicola Monk** Service Director, Policy & Performance, LBC who spoke on understanding community cohesion in Luton.



Other presentations on the day were:

- LBC's **Laura Church** spoke about the Council's Investment Framework and the importance of improving the image of Luton. Delegates were in agreement that the new jobs and opportunities this will create will benefit Luton communities and instil an improved sense of belonging.
- **Cllr Andy Malcolm**, as chair of the High-Town Festival group talked about how events can bring communities together.
- **Michael Campbell** pioneered a new Christian project in Luton called Luton Town Centre Chaplaincy (LTCC) five years ago with the specific role of meeting the pastoral and spiritual needs of people of all faiths and none. LTCC currently have teams of chaplains working in the Crown and Magistrate Courts, Luton Borough Council, The Mall, Asda, Noah, Luton Rugby Club, and engage with the general public on the street through our Street Teams on a weekly bases. In addition LTCC support the police, local authority and emergency services at times of public unrest during EDL Demonstrations, serious crime in Marsh Farm and more recently the Britain First demonstration.



Rehana Faisal - is a member of Suffa Tul Islam Education and Community Centre in Luton and is heavily involved in the Centre's community support and outreach work. She has also been the joint representative and spokesperson for the Luton Council of Mosques and the Sunni Council of Mosques.



Kevin Thorburn from Luton Town FC Community Trust about the club's increasingly diverse fan base and the key link between sport and cohesion.

Stronger and Safer Communities

DON'T WAIT TO
**STOP THE
HATE**



Holocaust Memorial Day event in Town Hall

Luton Town Hall opened its doors on Sunday 24 January to host the annual Holocaust Memorial Day event. Holocaust Memorial Day has been held annually in the UK since 2001 and offers a chance for people to remember victims and survivors – those whose lives have significantly changed because of the Holocaust and subsequent genocides in Cambodia, Rwanda, Bosnia and Darfur, as well as ongoing atrocities that continue to occur today.

The theme for this year's event was 'Don't stand by – make the world listen'. The main address was given by the CEO



of Liberal Judaism, Rabbi Danny Rich. Musical contributions came from guest singer Deborah Christopher, the Luton Male Voice Choir and pupils from Denbigh High School performed a specially written play based on the theme 'Don't stand by – make the world listen,'.

Mayor of Luton Cllr Dave Taylor said: "Together we can keep memories alive by reflecting on the past and honouring the survivors and victims of the Holocaust and other genocides. This event gives us the opportunity to bring communities together, respect each other's differences, and also challenges us to use the lessons of the past to inform our lives today. A warm welcome is offered to all."

Councillor Hazel Simmons, leader of the Council said "I attended a very moving Holocaust Memorial Day Service on Sunday with a range of local people from different faiths and walks of life came together to commemorate the victims of genocide reminding us what makes Luton such a special place to live and work."

CSP update for Area Board

soLUTIONs, Luton's Community Safety Partnership (CSP), recently consulted with residents in Luton about the fear and perceptions of crime. Results from this survey now show the priorities for local people and will directly feed into a work programme for the next year. The Partnership would like to thank the residents who completed the survey, for your time and effort to support us.



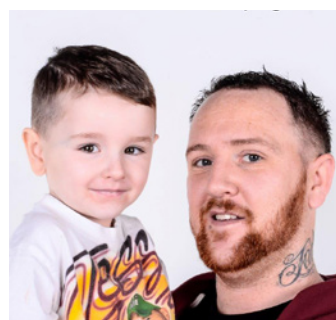
Alongside this, the new Anti-Social Behaviour Strategy has now been signed off, which provides targets for reductions in crime in Luton, which the Partnership is committed to for the next three years. A copy of the strategy can be seen by visiting www.luton.gov.uk

The Bedfordshire Partnership Hate Crime Awareness Week (8th-12th February 2016) was supported county wide by the soLUTIONs CSP, led by Bedfordshire Police. The week included a number of Hate Crime workshops in local venues, an information stall and advertising in The Mall, social media campaigns and the launch of third party reporting centres. The third party reporting centres in Luton are at the TOKKO Youth Space on Gordon Street, LGBT Links on Inkerman Street and CYCD on Leagrave Road. You may also wish to attend the Disability Resource Centre, Poynters House on Poynters Road. To report a hate crime, please contact Bedfordshire Police on 101 or 999 if you are in danger. You can also report online through the Bedfordshire Police Web site - www.bedfordshire.police.uk and true vision www.report-it.org.uk

The soLUTIONs Domestic Abuse Partnership has been pursuing a White Ribbon Award for their ongoing work to help bring an end to abuse against women and girls in Luton. The campaign involves men in rejecting violence against women. Cllr Naseem Ayub, portfolio holder for adult social care and domestic abuse is championing the campaign.

To find out more, please visit www.whiteribboncampaign.co.uk and sign the pledge.

The Partnership has also launched the new Domestic Abuse phone line and website. If you are or know of anyone who is a victim of Domestic Abuse, please contact us Monday-Friday from 8am-5pm on 01582 853 677 or visit www.lutondomesticabuse.co.uk



**YOUR SAY
YOUR WAY**



Environment and Economy



Dame Kelly Holmes Trust 'Get on track'

The Dame Kelly Holmes Trust 'Get on track' programme is for 16-25 year olds and aims to give young people the self-discipline, motivation and confidence to enhance their chances of getting a job.

Once again the Dame Kelly Holmes trust, in partnership with Luton Borough Council, prior to Christmas completed another successful, Sport England, Lottery funded project to serve the community.

On this occasion it was based at Luton Sixth Form College who once again demonstrated their value as a key partner in the continued success of the Trusts flagship programme, Get On Track.

Get On Track is a seven week, intensive personal development programme that has world class athletes sharing their valuable life skills and experiences, with the young people on the programme. On this occasion there were 28 students who really embraced the programme, displaying a great level of commitment to develop themselves and further their chances in being successful in life.

Over the course of the project multiple environments and experiences were created to challenge the students to get out of their comfort zones and stretch themselves to develop the often overlooked crucial interpersonal skills that need to be combined with their academic endeavours.

The key focal delivery areas of the programme included:

- communication skills
- self esteem
- ability to self express
- ability to work with others
- ability to lead, manage conflict
- presentation skills, project management
- problem solving
- accountability.

Huge congratulations to all young people, staff and partners involved in another really positive project delivered within the community.

Making changes for the better in 2016

If you want to make a change to your lifestyle this year then Active Luton is on hand to help you on the journey.

This New Year they have launched the #makeachange campaign to inspire and support local residents to become fit and healthy in 2016. Active Luton offers many different ways to do this and prides itself on having something for everyone.

This year's campaign tells the motivational stories of a number of Luton residents who have already transformed their lives as the result of using Active Luton's facilities. It is hoped that they will encourage others to make these life changing choices during 2016.

Twenty-one year old Sam is deaf. He won a bronze medal for Great Britain

in last year's Deaf European Games and is hoping for similar success in the Deaf World Cup in Italy later this year. "I joined Inspire when it opened and I also do circuit training at Lea Manor. What I really like about Active Luton is that you can choose what you prefer to do - gym, classes or swimming - and even go to different centres. I enjoy every minute!"

Matthew, 57, joined Active Luton two years ago and uses Inspire, Lea Manor and Lewsey six days a week. "Getting fitter has made me happier and improved my self confidence to take on new challenges," he said. "I am planning to take part in the London to Paris bike ride and then after that to qualify as a fitness instructor."

Chelsea, a 26-year-old teacher, also has a positive story to tell. "Since adopting a fitness routine I have lost four stone and discovered a motivation and determination that I never knew I had.

I have even signed up for a half marathon this year. I am the fittest I have ever been and now have a very positive body image."

Helen Barnett, Chief Executive of Active Luton said: "Every New Year lots of people make resolutions to be more healthy and active. We want to help them to maintain these good intentions and make real, sustainable changes for the better.

"We have a friendly team of experienced professionals who can come up with a fitness plan to suit you and your lifestyle. Come along and see for yourself and make 2016 your best year yet!"

To read the Active Luton success stories visit www.activeluton.co.uk or for more information call 01582 400272. You can also follow @activeAL on Twitter and 'like' Active Luton on Facebook.

East Area Update



Participatory Budgeting 2016/2017

Following a successful year of projects in East Luton that were supported through Participatory Budgeting we are pleased to announce that the opportunity to apply for funding will be coming your way again when the doorway for applications open in May. If you have applied in the past you will be informed automatically but if you are a community group, organisation or you have an idea for a good project in your neighbourhood which we could help, support and work with you to bring to fruition, then we would like to hear from you.

For further information or to register so that you get the application pack as soon as it is available contact Gary Roberts at gary.roberts@luton.gov.uk Telephone 01582 546985

Wigmore pedestrian subway

In the last report I highlighted the work that was taking place on the above subway which was being led by local artist Abi Spendlove and supported by the New Homes for Luton budget and area councillors. During the last few months and despite the very wet weather, progress has been made on the mural and improvements made to the lighting and drainage.

There are just a few areas that still need attention before we officially open the mural which is planned for March (date to be confirmed).

The picture shows the mural that has been designed by the children of Someries Primary School which reflects their experience of living in Luton and their vision for the future.

Prevention and Early Intervention (Youth Service)

Between October and December 2015, the Targeted Youth Development Team is pleased to report that Ashcroft Youth Zone saw more than 510 visits from families, children and young people. The organisations delivering youth related activities in Ashcroft Youth Zone were Ashcroft High School, Stronger Families and Targeted Youth Service teams.

For further information contact Abdul Halim (Youth Development Worker) at abdul.halim@luton.gov.uk

We are just completing a Targeted Youth Group at Putteridge High School that has seen some success.

- Four pupils referred by the Putteridge High School to attend a targeted youth group held in the youth space on school site.
- Two youth workers engaged pupils over a three month period.
- Targeted group work focusing on - avoiding school exclusion, including skill development in communication, self-esteem and developing positive relationships with adults.
- Outcomes achieved are detentions reduced from up to four per week down to one per week.

For further information contact philip.moore@luton.gov.uk

Groundwork – Luton Veg Fest

In March and April last year Luton schools were invited to participate in the Veg Fest and from the east Luton area Ramridge Primary School, Wenlock Junior School and Stopsley Primary School took part. The aim was to tackle unhealthy lifestyles and obesity in children by supporting them to grow fruits and vegetables at school and at home and to learn about how they could improve their diet and encourage them to take gentle exercise.

The project began with two teacher information workshops at Stockwood Discovery Centre. These were for school staff and volunteers to tell them about the project and provide some basic skills and knowledge. During the period of the project the schools were supported to establish or continue food growing activities with pupils. Each school was tasked to engage at least 30 pupils in regular growing/ cooking activities. The project partners including Active Luton, the Council's Waste & Recycling Team, the Community Dieticians, Live Well Luton and Luton Culture who worked with Groundwork and Luton Public Health to develop a pre and post project evaluation method for the project.

On Tuesday 20th October Groundwork and Luton Culture hosted the schools Veg Fest event. Eleven schools attended, each brought a small group of pupils along with their competition entries i.e. sample crops their journals and a food dish. Whilst these were judged by members of the Lewsey Allotment Association pupils took part in workshops.

The comments that came out of the project were very encouraging

"The staff and children at school greatly benefitted from being part of the Veg Fest project." "I would encourage other groups to get involved"

"Can I just say what a fantastic day the children had at the Veg Fest event. It was well run, fun and engaging throughout. Thank you. We found that being part of the Veg Fest event gave us a real focus throughout the year and as a school we have benefitted greatly from being part of it."

"Congratulations on a very successful Veg Fest. All of us from Lewsey Allotments enjoyed the day and thought it was well organised. We noticed that the children were fully engaged throughout the day and seemed to have a good time."

It was great that Participatory Budgeting were able to support a project that enables healthy outcomes.

Detached Work

Due to the inclement weather conditions and the early onset of nightfall during the past few months, there is not much to report from the Detached Street Team.

- During the last three months the Street Team engaged with 20 young people in the east Luton area.
- 56 staffing hours were used to perform detached sessions in Stopsley, Round Green and Wigmore between October and December.

For further information please contact Gareth Williams (Adolescent Response Coordinator) at gareth.williams@luton.gov.uk

YOUR SAY YOUR WAY

...in East Luton

Your Local Councillors

Crawley

Councillor Terry Keens	terry.keens@luton.gov.uk	07809 100385
Councillor James Taylor	james.taylor@luton.gov.uk	07809 100392

Round Green

Councillor John Baker	john.baker@luton.gov.uk	07809 100379
Councillor Irak Chowdhury	irak.chowdhury@luton.gov.uk	07809 100380
Councillor Mark Rivers	mark.rivers@luton.gov.uk	07714 139713

Stopsley

Councillor Michael Dolling	michael.dolling@luton.gov.uk	01582 429646
Councillor Meryl Dolling	meryl.dolling@luton.gov.uk	07809 100382

Wigmore

Councillor Peter Chapman	peter.chapman@luton.gov.uk	07892 073626
Councillor Diane Moles	diane.moles@luton.gov.uk	01582 723293
Councillor Alan Skepelhorn	alan.skepelhorn@luton.gov.uk	01582 271851

East Luton Local Policing Team

General Contact Telephone: 101

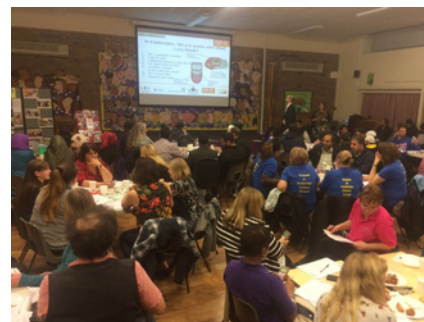
Emergencies Telephone: 999

Email: LPT.luton-east@bedfordshire.pnn.police.uk

Web: www.bedfordshire.police.uk

Looking for more information?

For further information on this report or the 'Your Say, Your Way' programme please call us on **01582 54 69 85** or email: Gary.Roberts@luton.gov.uk



Upcoming community events in the East Area

Friends of Putteridge Primary School (FOPPS)

Putteridge Road, Luton, LU2 8HJ

■ Summer Fair & Circus

■ Saturday 4th June 2016

FOPPS are currently looking for local groups to participate in their summer fair. So if you offer a particular sport or entertainment contact FOPPS on

✉ fopps@hotmail.co.uk

Ramridge Primary School & East Luton Community Festival

Turners Road North, Luton, LU2 9AH

■ Saturday 2nd July 2016

■ 11am to 2pm

Bouncy Castle ★ Stalls ★ Music

★ Food ★ Games, Plus a lot more

■ Free entry

Hart Hill Adventure Playground (HHAP)

Falks Hill, off Tower Road, Luton, LU2 0FN

■ Open: Tuesday – Friday :

■ 4pm - 6pm

HHAP is operated by Children's Links, a children's charity and is the first of its kind in Luton. The playground caters for children aged 6 -15years who are supervised whilst on site and while participating in the activities that they offer.

The Playground is also available for a range of private hire - birthday parties, community events, workshops, sport delivery etc. They also offer a range of specialist birthday parties, please contact us for details.

☎ 01582 431311

✉ hhap@childrenslinks.org.uk

📱 Also find us on the web and on facebook.

