

### **MEMBERS OF COMMUNITY SAFETY PARTNERSHIP**

<b>SURNAME</b>	<b>FIRST NAME</b>	<b>JOB TITLE</b>
Boyle	David	Chief Superintendent
Church	Laura	Interim Chief Executive / Chair of CSP
Holloway	Kathryn	Police and Crime Commissioner
Collins	David	Service Manager, Youth Offending Service
Duce	Angela	Associate Director Strategy and Governance-Clinical Commissioning Group
Harding	Alison	Head of Bedfordshire LDU National Probation Service
Hall	Sarah	Service Director Public Protection Luton Council
Hawkes	Vicky	Strategic Regulatory Manager – Neighbourhood Delivery – Luton Council
Hedges	Tim	Senior Public Health Manager, Healthcare and Community Resilience, Public Health
Horsford	Greg	Police Superintendent Bedfordshire Police
Jeffery	Gary	Strategic Operational Commander, Head of Community Safety Bedfordshire Fire and Rescue
Khan	Cllr A.	Councillor – Luton Council
Lewis	Amanda	Corporate Director for People Luton Council
Pearson	Fran	Independent Chair
Taylor	Gerry	Corporate Director of Public Health, Commissioning & Procurement – Luton Council

**AGENDA ITEM****2.1****MINUTES OF THE OSB – CRIME AND DISORDER COMMITTEE****27<sup>TH</sup> MARCH 2018 AT 7.00 P.M AT THE COUNCIL CHAMBER****PRESENT: COUNCILLORS**

Councillor M. Dolling (Chair), Agbley (Vice Chair), Baker (Vice Chair),  
Councillors Chapman, Franks, Keens, T. Malik, Mirza, Rogers,  
Roden and J. Taylor.

<b>01.</b>	<b>APOLOGY FOR ABSENCE (REF: 1)</b>	
	<b>Resolved:</b> An apology for absence from the meeting was received from Councillor Moles.	
<b>02.</b>	<b>MINUTES (REF: 2)</b>	
	<b>Resolved:</b> That the minutes of the meeting held on 27th February 2017 be agreed and taken as a correct record and the Chair be authorised to sign them.	
<b>03.</b>	<b>CHAIR'S ANNOUNCEMENT – WELCOME AND INTRODUCTIONS (REF: 3)</b>	
	<p>The Chair, Councillor Meryl Dolling welcomed everyone present. She led the introductions starting with elected Members of the Board, officers of the Council and members of the Community Safety Partnership including members of the public.</p> <p>She advised that the Crime and Disorder Committee was not a public meeting and therefore would not be able to address individual queries about crime in Luton. However, there would be opportunity for written questions which would be collected towards the end of the meeting. Time permitting responses may be provided at the meeting or provided in writing at a later date.</p> <p>The Chair explained that the Crime and Disorder Committee had the responsibility to review and scrutinise the work of the Community Safety Partnership in relation to crime and community safety in line with legislative requirement. She explained that there was provision in the Council's Constitution for Scrutiny to discharge the crime and disorder scrutiny functions and to hold a meeting of the Crime and Disorder Committee at least once a year in order to hold the Community Safety Partnership to account.</p> <p>She further explained the format of the meeting and the business to be</p>	

	<p>discussed with the opportunity for Members of the Board to ask question of Officers at the conclusion of each item.</p> <p><b>Resolved:</b> That the Chair's announcement be noted.</p>	
<b>04.</b>	<p><b>SETTING THE SCENE/INTRODUCTIONS/BRIEF SPEECH ON THE WORK OF THE COMMUNITY SAFETY (REF: 7)</b></p>	
	<p>Laura Church Corporate Director, Place and Infrastructure Luton Council and Chair of the Community Safety Partnership (CSP) welcomed everyone present. In her current role as the Corporate Director, Place and Infrastructure, she had been appointed the Chair of the Community Safety Partnership. She stated that this was an opportunity to showcase the work that CSP had undertaken over the past year.</p> <p>She further stated that as already echoed by the Chair of the Crime and Disorder Committee, the CSP had a statutory function to formulate an Annual Business Plan that would address key community safety issues for implementation, for the coming financial year. Luton had been fortunate and privileged to have an existing, strong working partnership between the CSP and all its partner organisations, including Safeguarding Boards, Health &amp; Wellbeing Board, Reducing Re-offending Board and Prevent Board etc. She explained that the needs of the victims and the impact on communities were vital to the Partnership and were linked in directly with the Luton Investment Framework (LIF), around safer and stronger communities. She said that reducing violence, exploitation and keeping Luton safe and tidy was paramount to the work of the CSP, in terms of supporting and alleviating harm to victims of exploitative behaviour. The CSP would take every action necessary to ensure that vulnerable people were safe and free of exploitation.</p> <p>She commended the work of the Partnership, including partnership organisations and the people who carried out the real work, whom she described as heroes, working in their communities to ensure that Luton was a safe place to live.</p> <p><b>Resolved:</b> (i) That the comments made by the Chair of the Community Safety Partnership be noted;</p> <p>(ii) That the work of the CSP, Partner Organisations and those who carry out the work in their communities to ensure Luton as a safe place to live, be commended for their hard work.</p>	
<b>05.</b>	<p><b>UPDATE FROM THE CRIME AND DISORDER COMMITTEE 2016/17 RECOMMENDATIONS (REF: 8)</b></p>	
	<p>Vicky Hawkes Strategic Regulatory Manager, Neighbourhood Delivery Luton Council delivered the report Ref: 8 in respect of progress on the recommendations from the 2017 Crime and Disorder Committee held on 27th February 2017.</p>	

She advised as follows:-

**Recommendation 1 - Recognise the significant amount of work taking place across the agencies in particular – the contribution of local charities and community groups.**

- The Community Safety Partnership expressed gratitude to the entire partner organisations and the invaluable contributions made by local charities and community groups to ensure Luton as a safe place. Their hard work was acknowledged and recognised by the CSP.

**Recommendation 2 - Support opportunities to work across boundaries to develop strong partnership working to address issues which had been the potential to move across county.**

- A lot of work had taken place across the county on a number of shared priority areas, which included: Hate Crime, Child Sexual Exploitation, Anti-Social Behaviour Community Trigger, Organised Crime Groups, Vulnerable Adult Risk Assessment Conference (VARAC), Modern Day Slavery and County Lines. This work had been beneficial to Luton and would continue to take place.

**Recommendation 3 - Notes that a move towards a three year Community Safety Partnership Plan is required to reflect commitment and complexity of priority areas.**

- The Community Safety Partnership had created a 3 year CSP plan, which was adopted by Full Council on 7<sup>th</sup> November 2017. Copies were made available at the meeting.

**Recommendation 4 - Endorses the introduction of an Annual Business Plan to direct action for the year.**

- This recommendation had been completed and on the Agenda for this meeting.

**Recommendation 5 - The next Partnership Plan be presented to Overview and Scrutiny Board on 4<sup>th</sup> April 2017 to include the priorities for the coming year and the Crime & Disorder Committee notes that there was potential for a new model of priorities which would group together areas which have common characteristics.**

- This recommendation had been completed.

The Strategic Regulatory Manager, Neighbourhood Delivery Luton Council, further advised that response had been provided directly in respect of all the questions submitted at the Crime & Disorder Committee on 27th February 2017, by members of the public.

**Resolved:** That the report (Ref: 8) on the progress of the

	recommendations made from the Crime & Disorder Committee held on 27th February 2017 be noted.	
<b>06.</b>	<b>REDUCING VIOLENCE &amp; EXPLOITATION – COMMUNITY SAFETY PARTNERSHIP BUSINESS PLAN (REF: 9)</b>	
	<p>Superintendent Greg Horsford, Bedfordshire Police and Chair of the Reducing Violence &amp; Exploitation Board delivered the report (Ref: 9) on Reducing Violence and Exploitation. He reported on the progress of ongoing work to address violence and exploitation and the proposals to review the business plan for 2018/19. He stated that the Community Safety Partnership Plan was before the Board for endorsement.</p> <p>He explained that violence and exploitation was traumatic for victims and the work to address issues surrounding it was not a task for a single agency to tackle due to its complexity. He commended the work of officers and expressed thanks to all organisations within and outside the Partnership for their hard work and support towards the work of the CSP.</p> <p>Highlighting key areas of work and the priorities of the Partnership he informed Members of progress and the next plan of work for the Partnership as follows:-</p> <ul style="list-style-type: none"> <li>• Focus on increasing the knowledge of partner organisations</li> <li>• Focus on providing support to victims involved in the sex trade</li> <li>• Bringing multiagency groups across the partnership</li> <li>• Domestic Homicide Review recommendations - to learn from previous incidents</li> <li>• Focus on Guns and Gangs</li> <li>• Focus on prevention, to ensure a safe community for all</li> </ul> <p>Responding to questions and comments from Members of the Committee he advised;</p> <ul style="list-style-type: none"> <li>• Responding to a question in respect of the increase in reported crime incidents, such as hate crimes and even broader, the reason for the increase and how the assessment for this increase had been made. Superintendent Horsford advised that in the last 4 years, the Partnership had been more accessible to the public to ensure people had the confidence to report crime incidents. In terms of the actual increase in figures, he stated that despite the complexities involved, the focus for the CSP was to ensure preventative measures were in place to respond promptly to reported incidents of crime. A lot of work had been done to reach out to the hard to reach groups.</li> <li>• Responding to a question in respect of the methodology in place to tackle online sex trade and its demand, Officers advised that there had been a shift on how people access the sex trade, with the advent of the internet and the flexibility of online access, there had been a reduction in the on street sex trade activities. He said that as a result of several organised criminal gangs operating in the UK and outside the UK, the dynamics of on street sex had changed in the last 10 years. The work of the CSP with victims was focus on prevention as well as</li> </ul>	

	<p>rehabilitation. The work had led to the closure of brothels in the last 15 months. Members were informed that up to 80% of the sex trade had moved online which had made it highly invisible and the CSP would continue to work towards cessation and reducing the demand for sex trade both on/off the streets and on line. Public Health was also undertaking projects to support victims and ensure they were sign posted to relevant agencies for support.</p> <ul style="list-style-type: none"> <li>• In terms of training for front line customer service to ensure they were equipped with the skills to provide initial support for victims and to encourage victims to seek help, Officers advised that victims required strong support and encouragement to be able to make contact and to seek help. He said this was imperative and critical to the business plan, as well as provision of training for staff providing front line customer services.</li> <li>• In terms of monitoring the approach and satisfaction levels of the work provided by the front line staff, Officers advised that up to 600 calls came through to front line staff on a daily basis. Each call was expected to go through a robust management system of recording and monitoring. An enhanced 6 months training period was required for front line staff undertaking these duties and responsibilities.</li> <li>• In response to a question about the provision of service by the CSP and the expectation for an excellent service, the Officer advised that the services provided by the CSP were much better in terms of the level of complexities of the issues involved, which included some with the highest risk. It was hoped that the CSP front line staff that carry out this complex work were the very best and equipped with the right skills for the role that they play.</li> <li>• In response to a question about the recent firearms incident in Luton and serious youth violence, Officers advised that the issue of firearms incidents were always very distressing when they happen, however, the incident that happened in Luton a couple of days ago, was not peculiar to Luton alone. These were national issues and being addressed at a national level by the Home Office. He said serious youth violence was a national phenomenon and unfortunately, a generation of young people now carry guns and knives. It was acknowledged that Luton was doing well in terms of the way that prevention had been tackled and it was understood that this sort of lifestyle had not been deliberately chosen by young people involved in guns and gangs crimes. There was an ongoing dialogue between the Partnership and School Heads. Currently the PHSE Key Stage 2 key lessons and working on curriculum based education programmes would aim to reach out to 60 schools. The key stage 2 was followed by key stage 3 key lessons delivered by Specialist Prevention. The Partnership acknowledges the need to look at training young people, the under 25s and to have strategies in place that would tackle these issues.</li> <li>• In response to questions about the role of social media in criminal and serious youth violence, Officers advised of several false speculations in the public domain which should be addressed as these compound an already complex situation. Most of these young people were vulnerable but as a Partnership, the CSP would look at innovative ways to put things in place for the next generation of young people.</li> </ul>	
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- In response to figures around recorded deaths and incidents of gun and knife violence, and the availability of adequate resources to address these issues, Officers spoke of lack of opportunities within groups with special characteristics within the community. As soon as safeguarding information about a young person was received, intelligence mapping would commence and take place.
- There was a Partnership Plan to meet with all the School Heads on a monthly basis as part of the plan to address serious youth violence, however it was acknowledged that the Partnership was not moving as fast as the incidences and certainly not as fast as these groups.
- In terms of the published figures on ethnic minority crime and serious youth violence, there was an ongoing piece of work with Luton Safeguarding and Information Board to publish ethnic minority figures, but Members were informed that this was a dialogue that should take place outside of this meeting.
- In response to a question about intelligence and safeguarding information, Officers advised that intelligence and communication would commence and flow almost instantaneously when incidents of crime happen as a result of the strong partnership work with organisations with shared information to target those who carry knives.
- In terms of making resources available to tackle these issues, the Strategic Regulatory Manager, Neighbourhood Delivery Luton Council explained that additional work on tactical delivery around one operating protocol was taking place to underpin the work of the Partnership. It was recognised that resources were part of the Partnership's overall approach and the success of its work would be very much depend on available resources.
- Responding to a question, Members were informed that the Partnership was now more and better equipped and more efficient when compared to the work that took place in 2010. Members heard that there would be an increase in resources, including 1 thousand police officers and 900 office administrative staff. There were also additional layers of dogs, firearms and other resources that were sustainable in terms of the work of the Partnership. Response times to flex from Bedford to Luton were 18 minutes which was considered a positive and good response time.
- In terms of support from the Home Office, the Officer numbers had doubled in the past couple of years, to support the process.
- A number of letters had been received nationally in terms of additional resources and tremendous help and support had been received from the community. However, Members' attention was drawn to the issue of resources being diverted and being utilised in other areas, such as football matches, were being pumped into these sorts of events behind the scene to support and ensure community safety.
- In response to a question around safety in Luton in general and around the Airport, Members were advised that the CSP was confident that the resources and numbers of officers available were sustainable and appropriate in terms of safety.

The Chair commended Operation Meteor and that the impact and work in Stopsley had been very visible and positive.

	<p><b>Resolved:</b> (i) That the report (Ref:9) regarding Exploitation update be noted.</p> <p>(ii) That the Community Safety Partnership (CSP) Business Plan be supported by the Crime and Disorder Committee.</p>	
<b>07.</b>	<b>KEEPING LUTON SAFE AND TIDY – COMMUNITY SAFETY PARTNERSHIP BUSINESS PLAN (REF: 10)</b>	
	<p>Vicky Hawkes Strategic Regulatory Manager, Neighbourhood Delivery Luton Council delivered the report (Ref: 10) on behalf of Sarah Hall, Service Director Public Protection. She explained that this was the second priority area of the work of the Partnership which would help address those issues which impact on keeping the community safe and tidy.</p> <p>She gave the following updates:</p> <ul style="list-style-type: none"> <li>• Safer Public Spaces Board – This was set up last year to focus on anti social behaviour, environmental crime, on and off street sex trade and confident, cohesive communities</li> <li>• Quality of the local environment</li> <li>• Priority for the work area – This would help to keep Luton safe and tidy and reduce issues around the lack of community safety and to deliver solutions to particular problems</li> <li>• Anti-Social behaviour – work over the past 12 months has focused on the delivery of the Anti-Social Behaviour Strategy – A lot of work had taken place on case management and operational activity on thematic areas to deliver tangible outcomes for Luton. The overall number of anti-social behaviour incidents reported has reduced by 14%..</li> <li>• Environmental crime -The work had focused on embedding Luton's neighbourhood enforcement approach and increasing the ability to respond quickly to different incidents.</li> <li>• Involvement of the public in public clean up days had been a significant focus to increase levels of civic pride across the Town.</li> <li>• Increased visibility of uniformed officers for re-assurance and prevention had been undertaken.</li> <li>• The Partnership rely on the public to inform them and to enable the Partnership to direct resources accordingly.</li> <li>• The CSP had also focused efforts on communications campaigns under the umbrella campaign – keep Luton safe, keep Luton tidy.</li> </ul> <p>Councillor Aslam Khan commended the work of the team on the work carried out by the Partnership. He stated the Public Spaces Protection Order in the Town Centre draft is undergoing further work but hoped the Order would come into place soon. He also highlighted the ongoing community clean up events, across different wards in the town, which had involved Signposts Luton, Members, the Council, schools and local groups.</p> <p>Responding to questions and comments from Members of the Committee</p>	



	<p>the Strategic Regulatory Manager, Neighbourhood Delivery advised:-</p> <ul style="list-style-type: none"> <li>• In respect of installation of CCTV and where the funding would come from, the procurement process for 10 CCTV units had just been concluded. In terms of deployment, the team would look at the severity of the issues and visibility in relevant areas.</li> <li>• The team was due to complete the assessment of the bids so it would be up to the Council to choose the best solution.</li> <li>• In terms of the issue of burnt cars around the Stopsley area, the Council would continue to work alongside the CCTV Team and Bedfordshire Fire and Rescue to review options, in order to address these issues.</li> </ul> <p><b>Resolved:</b> That the report (Ref: 10) regarding keeping Luton safe and Tidy be noted.</p>	
<b>08.</b>	<b>HIGHLIGHTS OF THE 2017/18 PRESENTATION AND VIDEO CLIP (REF: 11)</b>	
	<p>Vicky Hawkes Strategic Regulatory Manager, Neighbourhood Delivery Luton Council explained that unfortunately as a result of technical problems, Item 11 had been pulled from the agenda. She advised that the item would be presented to a future meeting of the Overview and Scrutiny Board, as soon as resolved.</p> <p><b>Resolved:</b> That the Strategic Regulatory Manager, Neighbourhood Delivery Luton, be requested to present the item to a future meeting of the Overview and Scrutiny Board.</p>	
<b>09.</b>	<b>PUBLIC QUESTIONS (WRITTEN QUESTIONS ONLY) (REF: 12)</b>	
	There were no public questions.	
	<b>(Meeting ended: 20.30pm)</b>	