Administration and Regulation Draft Work Programme 2020-21

Meeting Date: 30 March 2021 Time: 6.00 pm

Reminder Date: 1/3/21

Deadline for Titles: 8/3/21

Deadline for Reports submission: 15/3/21

Democracy & Scrutiny Officer: Eunice Lewis

Agenda items	Report Author/ Format/ Comments
Market Supplements - annual update	Aidan Wilkie, Service Director, Customer and Organisation Development Written report
Housing complaints process report (tbc)	Zoe Bulmer Written Report
Missing Sensitive Data on iTrent & Leavers Demographics 2019/2020	Andrew Williams
(To include progress of the retention strategy)	Written report
Equality Impacts of Redundancies between April 2019 and March 2020	Paul Cripps/Denise Morgan Written report
TUPE of the DBS Team, HR Recruitment (tbc)	Andrew Williams/ Paul Cripps, HR Written report
Work Programme	Democracy & Scrutiny Officer Written report (Standing Item)

Items to be programmed:

• Customer Services Operating Model and Restructure – Nikki Middleton