

ADULT SOCIAL CARE PERFORMANCE & IMPROVEMENT PLAN

“THE BIG PLAN”

APRIL 2008 – MARCH 2009

The performance and improvement plan referred to as ‘the big plan’ sets out the 6 objectives for Adult Social Care and how they will be delivered during 2008/09 to work towards improving the star rating.

The plan describes how current practice and business will be improved to provide a more effective and efficient services to meet the residents in Luton who have social care needs.

The plan is set in the national context of the drive to transfer social care services over the next three years through personalisation and an extension of self directed care which underpins the whole plan, alongside, a commitment to ensure that current service delivery continues to improve and remain safe during the transformation process.

‘The big plan’ will act as a work plan for the Adult Social Care management Team through prioritising their day to day work and in turn, that of the teams of people they manage. Objectives from this plan will influence the individual and team plans, that, ultimately each member of staff working in the service at whatever level will have a clear sense of their part in the overall drive to improve and transform the delivery of social care services and how they will be expected to contribute to this. Each specific change will be project managed and delivered through more detailed plans.

The plan is set under the 6 priority headings:

1. Safe equitable and effective services
2. Spending the Councils money wisely
3. Maximise peoples choice and independence
4. Create a flexible workforce
5. Improve and respect services users and carers
6. Work effectively with other services and organisations.

The plan will be formally reviewed 2 monthly to monitor progress against the stated objectives and to take account of any new improvements that may arise during they year. The deployment of staff and financial resources will also be reviewed to ensure they remain focussed on delivering the service improvement objectives.