

SCRUTINY: HEALTH & SOCIAL CARE REVIEW GROUP (HSCRG)	AGENDA ITEM 11
<p>DATE OF MEETING: 6th March 2019</p> <p>REPORT OF: The Chief Operating Officer, Luton CCG</p> <p>REPORT AUTHOR: Caroline Capell, Luton CCG CONTACT TEL:</p> <p>SUBJECT: Urgent Primary Care Access</p>	

PURPOSE

1. To inform the Scrutiny: Health & Social Care Review Group (HSCRG) of the progress to date in Luton for Urgent Primary Care Access.

RECOMMENDATION

2. The HSCRG are asked to note the content of the presentation, which will be delivered at the meeting and assurance that access to urgent primary care services are improving across Luton.

REPORT

3. The presentation will highlight the progress made to date on improving access to urgent primary care including:
 - GP Extended Access
 - NHS 111 Patient Pathway
 - Direct Bookings into GP Practices
 - Urgent Treatment Centre
 - NHS 111 Clinical Advisory Service
 - Children's Rapid Response
 - Bell House Surgery Pilot

PROPOSAL/OPTION

4. The next steps identified in the presentation are to:
 - Continue roll out and review of opportunities for direct bookings
 - Expand approach to appointment types and access

APPENDIX

None

LIST OF BACKGROUND PAPERS (if any)

Not Applicable