

Chief Executive's Department

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 1a	Does the authority have a Community Strategy developed in collaboration with the local strategic partnership, for improving the economic, social and environmental well being in a way that is sustainable?	Yes	Yes		n/a	n/a	n/a
BV 1b i.)	If yes(1a) - by when will the full review be complete(mm/yy)?	02/04	02/04		n/a	n/a	n/a
BV 1b ii.)	If such a review was scheduled for this year, was it completed on time?	N/A	No		n/a	n/a	n/a
BV 1c i.)	If yes(1a) - has the authority reported progress to the wider community this year? If no when does it plan to do so?	No	No		n/a	n/a	n/a
BV 1c ii.)	If no, when does it plan to do so?	04/04	04/04		n/a	n/a	n/a
BV 1d i.)	If no(1a) - when does the authority plan to have such a strategy in place? Are the partnership arrangements in place to support the production of the strategy?	N/A	N/A		n/a	n/a	n/a
BV 1d ii.)	Are the partnership arrangements in place to support the production of the strategy?	N/A	Yes		n/a	n/a	n/a
BV 2a	The level of the Equality Standard for local government to which the authority conforms.		3	=		Upper	n/a
BV 2b	Score against a checklist on the duty to promote racial equality		78.95%	New		Upper	n/a
BV 3	The % of citizens satisfied with the overall service provided by the Council		45.08%	↓		2nd	n/a
BV 4	The % of complainants satisfied with the handling of their complaint.		32.91%	↓		2nd	n/a

Chief Executive's Department

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 16b	The percentage of economically active disabled people in the authority area.	13.22%	13.22%	=	3rd	n/a	n/a
BV 17b	The economically active minority ethnic community population in the authority area.	26.54%	26.54%	=	Upper	n/a	n/a
BV 126	Domestic burglaries per 1,000 households.	25.81	37.37	↓	Lower	Lower	Same
BV 127a	Violent crime per 1,000 population and percentage detected, broken down to show: a) violent offences committed by a stranger per 1,000 population	4.50	8.00	↓	Upper	Upper	Same
BV 127b	violent offences committed in a public place per 1,000 population.	18.56	21.39	↓	3rd	Lower	▼
BV 127c	violent offences committed in connection with licensed premises per 1,000 population	1.37	1.63	↓	Upper	Upper	Same
BV 127d	violent offences committed under the influence per 1,000 population.	1.35	1.67	↓	Upper	Upper	Same
BV 128	Vehicle crimes per 1,000 population.	27.70	24.85	↑	Lower	Lower	Same
BV 174	The number of racial incidents recorded by the authority per 100,000 population.	75.39	181.52	↑	2nd	Upper	▲
BV 175	The percentage of racial incidents that resulted in further action.	94.24%	97.93%	↑	3rd	3rd	Same
BV 177	Percentage of authority expenditure on legal and advice services which is spent on services that have been awarded the Quality Mark and meet a priority legal need identified in the Community Legal Service Partnership strategic plan.	65.97%	44.37%	↓	3rd	Lower	▼

Corporate & Customer Services

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 8	The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority.	82.05%	91.28%		3rd	2nd	▲
BV 9	Percentage of Council Tax collected.	93.42%	93.23%	↓	Lower	Lower	Same
BV 10	The percentage of non-domestic rates due for the financial year which were received by the authority.	97.58%	98.1%	↑	Lower	2nd	▲
BV 11a	The percentage of top 5% of earners that are women.	49.77%	40.64%	↓	Upper	3rd	▼
BV 11b	The percentage of top 5% of earners from black and minority ethnic communities.	7.98%	9.18%	↑	2nd	Upper	▲
BV 12	The number of working days/shifts lost due to sickness absence.	9.60	8.47	↑	Upper	Upper	Same
BV 14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force.	0.25%	0.04%	↑	2nd	Upper	▲
BV 15	employees retiring on grounds of ill health as a percentage of the total	0.23%	0.24%	↓	2nd	2nd	Same
BV 16a	authority employees declaring that they meet the Disability	2.83%	3.12%	↑	Upper	Upper	Same
BV16a/16b		21.40%	23.60%		Upper	n/a	n/a
BV 17a	The percentage of local authority employees from minority ethnic communities.	14.21%	17.52%	↑	Upper	Upper	Same
BV 17a/17b		53.50%	66.01%		3rd	n/a	n/a
BV 76a	Housing Benefit Security: (a) number of claimants visited.		41.80	New		Lower	n/a

Corporate & Customer Services

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 76b	(b) number of fraud investigators.		0.30	New		2nd	n/a
BV 76c	(c) number of fraud investigations.		51.93	New		Upper	n/a
BV 76d	(d) number of prosecutions and sanctions.		4.13	New		2nd	n/a
BV 78a	Speed of processing: a) Average time for processing new claims.	30.16	51.97	↓	Upper	3rd	▼
BV 78b	Speed of processing: b) Average time for processing notifications of changes of circumstance.	10.23	15.62	↓	Upper	3rd	▼
BV 78c	Speed of processing: c) Percentage of renewal claims processed on time.	69.29%	50.92%	↓	2nd	3rd	▼
BV 79a	Accuracy of processing: a) Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the determination for a sample of cases checked post-determination.	97.80%	97.39%	↓	3rd	3rd	Same
BV 79b	Accuracy of processing: b) The percentage of recoverable overpayments (excluding Council Tax Benefit) that were recovered in the year.	47.52%	38.13%	↓	3rd	3rd	Same
BV 80a	Satisfaction with the Benefits Service: (a) contact with the office.		70.22%	↓		2nd	n/a
BV 80b	(b) service in the office.		67.06%	↓		3rd	n/a
BV 80c	(c) telephone service.		55.31%	↑		2nd	n/a
BV 80e	(e) forms.		62.90%	↑		Upper	n/a
BV 80f	(f) speed of service.		64.12%	↓		3rd	n/a

Corporate & Customer Services

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 80g	(g) overall satisfaction.		72.52%	N/A		3rd	n/a
BV 156	The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people.	21.57%	62.75%	↑	3rd	Upper	▲
BV 157	The percentage of interactions with public, by type, which are capable of electronic service delivery and which are being delivered using internet protocols or other paperless methods.	50.65%	66.67%	↑	2nd	3rd	▼
BV 179	The percentage of standard searches carried out in 10 working days.	100.0%	99.93%	↓	Upper	2nd	▼
BV 180a i.)	The energy consumption/m2 of local authority operational property, compared with comparable buildings in the UK as a whole - Electricity	152kWh	109kWh which is 120% of typical	↑	Lower	2nd	▲
BV 180a ii.)	The energy consumption/m2 of local authority operational property, compared with comparable buildings in the UK as a whole - Fossil fuels	279kWh	212kWh which is 68% of typical	↑	Lower	Upper	▲

Environment & Regeneration

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 82a	Percentage of the total tonnage of household waste arisings which have been recycled.	11.28%	11.43%	↑	Upper	2nd	▼
BV 82b	Percentage of the total tonnage of household waste arisings which have been composted.	3.67%	7.26%	↑	2nd	Upper	▲
BV 82c	Percentage of the total tonnage of household waste arisings which has been used to recover heat, power and other energy sources.	0.00%	0.00%	N/A	n/a	n/a	n/a
BV 82d	Percentage of the total tonnage of household waste arisings which have been landfilled.	85.05%	81.31%	↑	2nd	Upper	▲
BV 84	Number of kilograms of household waste collected per head.	518	524.85	↓	2nd	Lower	▼
BV 86	Cost of waste collection per household.	£41.83	£49.70	↓	Lower	Lower	Same
BV 87	Cost of waste disposal per tonne of municipal waste.	£38.98	£50.16	↓	Lower	Lower	Same
BV 89	The % of people satisfied with cleanliness standard in their area.		53.71%	↓		Upper	n/a
BV 90a	The % of people satisfied with: (a) household waste collection		85.57%	↑		Upper	n/a
BV 90bi	(b) waste recycling		65.25%	↑		2nd	n/a
BV 90bii	(b) doorstep recycling collection		81.11%	New			n/a
BV 90c	(c) waste disposal		70.51%	↑		Lower	n/a
BV 91	Percentage of population resident in the authority's area which are served by a kerbside collection of recyclables.	92.10%	96.01%	↑	3rd	2nd	▲
BV 96	Condition of principal roads.	2.10%	4.61%	↓	2nd	2nd	Same
BV 97a	Condition of non-principal roads (Classified).	23.08%	11.44%	↑	Lower	Upper	▲
BV 97b	Condition of non-principal roads (Unclassified).	30.18%	16.86%	↑	Lower	3rd	▲

Environment & Regeneration

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 99	Road Safety Number of Casualties per 100,000 population broken down by nature of casualties and road user type						n/a
	Pedestrians - KSI(Killed or Seriously Injured)	18.45	12.35	↑	3rd		
	Pedestrians - Slight (injuries)	45.58	59.61	↓	2nd		
	Pedal cyclists - KSI	1.09	3.22	↓	Upper		
	Pedal cyclists - Slight	15.74	15.04	↑	Upper		
	Two-wheeled motor vehicle users - KSI	8.14	4.30	↑	2nd		
	Two-wheeled motor vehicle users - Slight	22.79	14.50	↑	Upper		
	Car users - KSI	5.43	12.89	↓	Upper		
	Car users - Slight	242.00	254.56	↓	Upper		
	Other vehicle users - KSI	1.09	0.00	↑	2nd		
	Other vehicles users- Slight	20.62	10.74	↑	Upper		
	Total - KSI	34.20	32.76	↑	Upper	Upper	Same
	Total - Slight	376.73	354.45	↓	Upper	Upper	Same
BV 100	Number of days of temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of traffic sensitive road.	0.77	0.39	↑	2nd	2nd	Same
BV 102	Local bus services (passenger journeys per year).	10,324,815	9,613,919	↓	Upper	2nd	▼
BV 103	The % of respondents satisfied with local provision of public transport information.		43.51%	↑		3rd	n/a
	Base Number		760				
	Confidence Interval +/-		3.52%				
BV 104	The % of respondents satisfied with the local bus service.		49.31%	↑		3rd	n/a
	Base Number		905				
	Confidence Interval +/-		3.26%				

Environment & Regeneration

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 106	Percentage of new homes built on previously developed land.	99.01%	100%	↑	Upper	Upper	Same
BV 107	Planning cost per head of population.	£9.11	£9.99	↓	3rd	3rd	Same
BV 109a	Percentage of planning applications determined in line with the Government's new development control targets to determine: a:) major applications in 13 weeks.	49.45%	13.04%	↓	2nd	Lower	▼
BV 109b	b:) minor applications in 8 weeks.	58.0%	44.27%	↓	Upper	Lower	▼
BV 109c	c:) other applications in 8 weeks.	83.0%	69.76%	↓	Upper	Lower	▼
BV 111	The % of planning applicants satisfied with the service received.		65.69%	↓		Lower	n/a
BV 165	The percentage of pedestrian crossing with facilities for disabled people.	98.39%	92.31%	↓	2nd	2nd	Same
BV 166a	Score against a checklist of enforcement best practice for environmental health.	90.00%	90.00%	=	Upper	2nd	▼
BV 166b	Score against a checklist of enforcement best practice for trading standards.	88.75%	90.00%	↑	2nd	2nd	Same
BV 178	The percentage of total length of footpaths and other rights of way which were easy to use by members of the public. (Please also state whether the CCS/Countryside Agency methodology was used.)	100%	100%	=	Upper	Upper	Same
BV 180b	Average lamp circuit wattage compared with average consumption/wattage by local authorities in the UK.	345.15 KWn	357.63 KWh which is 69.44% of typical	↓	2nd	3rd	▼

Environment & Regeneration

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 186a	Roads not needing major repair: a) Percentage of the principal road network where structural treatment is not considered necessary divided by the authority's average structural expenditure per kilometre on the principal road network over the past 3 years.	38.32	37.61	↓	3rd	3rd	Same
BV 186b	Roads not needing major repair: b) Percentage of the non-principal road network where structural treatment is not considered necessary divided by the authority's average structural expenditure per kilometre on the non-principal road network over the past	229.85	576.86	↑	3rd	Upper	▲
BV 187a	Condition of footway: a) Categories 1, 1a & 2 footways.	13.78%	11.48%	↑	Lower	Upper	▲
BV 187b	Condition of footway: b) Categories 3 & 4 footways.	Not used in 2002/3			n/a	Upper	n/a
BV 188	The number of decisions delegated to officers as a percentage of all decisions.	77.71%	88.86%	↑	Lower	3rd	▲
BV 199	The proportion of relevant land and highways as defined under EPA 1990 Part IV section 86 (expressed as a percentage) that is assessed as having combined deposits of litter and detritus (eg, sand, silt and other debris) across four categories of cleanline		39.48%	New		Lower	n/a

Environment & Regeneration

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 200a	Plan-making: (a) Do you have a development plan (or alterations to it) that has been adopted in the last 5 years and the end date of which has not expired?		No	New		n/a	n/a
BV 200b	Plan-making: (b) If 'No', are there proposals on deposit for an alteration or replacement, with a published timetable for adopting those alterations or the replacement plan within three years?		Yes	New		n/a	n/a

Housing & Social Services

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 49	Stability of placements of children looked after by the authority by reference to the percentage of children looked after on 31st March in any year with three or more placements during the year.	10.55%	15.37%	↓	Upper	Lower	▼
BV 50	Educational qualifications of children looked after by reference to the percentage of young people leaving care aged 16 or over with at least 1 GCSE at grades A* - G, or GNVQ.	48.72%	52.17%	↑	2nd	3rd	▼
BV 51	Cost of services for children looked after by the authority by reference to the gross weekly expenditure per looked-after child in foster care or in a children's home.	£493	£561	↓	2nd	2nd	Same
BV 52	Cost of intensive social care for adults by reference to the average gross weekly cost of providing care for adults and elderly people.	£407	£436		2nd	3rd	▼
BV 53	Intensive home care per 1,000 population aged 65 or over.	16.76	16.90	↑	Upper	Upper	Same
BV 54	Older people (aged 65 or over) helped to live at home per 1,000 population aged 65 or over.	97.21	84.91	↓	2nd	2nd	Same
BV 56	Percentage of items of equipment costing less than £1,000 delivered within three weeks.	96.74%	94.17%	N/A	2nd	Upper	▲
BV 58	Percentage of people receiving a statement of their needs and how they will be met.	96.82%	97.02%	↑	Upper	Upper	Same
BV 62	The proportion of unfit private sector dwellings made fit or demolished as a direct result of action by the local authority.	7.17%	5.05%	↓	Upper	Upper	Same

Housing & Social Services

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 63	Energy efficiency - the average SAP rating of local authority owned dwellings.	59	60	↑	Upper	2nd	▼
BV 64	The number of private sector dwellings that are returned into occupation or demolished as a direct result of action by the local authority.	62	59	↓	2nd	Lower	▼
BV 66a	Local authority rent collection and arrears: proportion of rent collected.	96.0%	96.07%	↑	3rd	Lower	▼
BV 74a	Satisfaction of tenants of council housing with the overall service provided by their landlord. a) all tenants	77%	75.30%	↓	Upper	2nd	▼
BV 74b	b) black and minority ethnic	66.67%	54.72%	↓	Upper	Lower	▼
BV 74c	c) non-black and non-minority ethnic tenants.	79.32%	79.20%	↓	Upper	Upper	Same
BV 75a	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord: (a) all tenants		56.45%	New		3rd	n/a
BV 75b	(b) black and minority ethnic		41.38%	New		Lower	n/a
BV 75c	(c) non-black and non-minority ethnic tenants.		59.14%	New		2nd	n/a
BV 161	Employment, education and training for care leavers.	54.5%	62.50%	↑	2nd	2nd	Same
BV 162	Review of child protection cases.	100.0%	98.13%	↓	Upper	2nd	▼
BV 163	Adoption of children looked after.	4.44%	11.69%	↑	Lower	Upper	▲

Housing & Social Services

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 164	Does the authority follow the CRE's code of practice in rented housing and follow the Good Practice Standards for social landlords on tackling harassment included in the Tackling Racial Harassment: Code of Practice for Social Landlords?	Yes	Yes	=	n/a	n/a	n/a
BV 176	The number of domestic violence refuge places per 10,000 population which are provided or supported by the authority.	0.337	1.02	↑	3rd	2nd	▲
BV 182	Users who said they were satisfied with the help they received from social services.	50.8%			Lower	n/a	n/a
BV 190	Users who said that if they asked for changes to services those changes were made.	66.23%			2nd	n/a	n/a
BV 183a	T+B4: (a) bed and breakfast accommodation	18 weeks	8 weeks	↑	Lower	Lower	Same
BV 183b	(b) Hostel accommodation of households	23 weeks	25 weeks	↓	3rd	Lower	▼
BV 184a	The proportion of local authority homes which non-decent at 1 April 2002	13.81%	12.08%	↑	Upper	Upper	Same
BV 184b	The percentage change in proportion of non-decent local authority homes between 1 April 2002 and 1 April 2003.	14.99%	-56.54%		2nd	Lower	▼
BV 185	Percentage of responsive (but not emergency) repairs during 2002/2003, for which the authority - both made and kept an appointment.	0.0%	0.0%	N/A	Lower	Lower	Same
BV 195	Acceptable waiting time for assessment.		75.49%	New		2nd	n/a
BV 196	Acceptable waiting time for care packages.		77.53%	New		3rd	n/a

Housing & Social Services

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 197	Change in the number of conceptions to females aged under 18, resident in an area, per thousand females aged 15-17 resident in the area, compared with the baseline year of 1998.		5.98%	New		Lower	n/a

Lifelong Learning

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 33	Youth Service expenditure per head of population in the Youth Service target age range.	£72.82	£103.27	↑	3rd	Upper	▲
BV 34a	Percentage of primary schools with 25% or more their places unfilled.	8.20%	6.90%	↑	Upper	Upper	Same
BV 34b	Percentage of secondary schools with 25% or more of their places unfilled.	0%	0%	=	Upper	Upper	Same
BV 38	Percentage of 15 year old pupils in schools maintained by the local education authority achieving five or more GCSEs at grades A* - C or equivalent.	39.54%	41.50%	↑	3rd	3rd	Same
BV 39	Percentage of 15 year old pupils in schools maintained by the local education authority achieving one or more GCSEs at grades A* - G or equivalent.	88.3%	85.7%	↓	Upper	2nd	▼
BV 40	Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 Mathematics test.	67.2%	65.8%	↓	Lower	3rd	▲
BV 41	Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 English test.	70.8%	72.4%	↑	2nd	Upper	▲
BV 43a	Percentage of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks (a) excluding those affected by "exceptions to the rule" under the SEN Code of Practice.	100.00%	84.48%	=	Upper	3rd	▼

Lifelong Learning

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 43b	Percentage of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks (b) including those affected by "exceptions to the rule" under the SEN Code of Practice.	68.13%	70.00%	↑	Lower	3rd	▲
BV 44	Number of pupils permanently excluded during the year from all schools maintained by the local education authority per 1,000 pupils at all maintained schools.	1.01	0.95	↑	2nd	2nd	Same
BV 45	Percentage of half days missed due to unauthorised absence in secondary schools maintained by the local education authority.	8.29%	8.52%	↓	Upper	Upper	Same
BV 46	Percentage of half days missed due to unauthorised absence in primary schools maintained by the local education authority.	6.55%	6.75%	↓	3rd	3rd	Same
BV 48	Percentage of schools maintained by the local education authority subject to special measures.	2.4%	3.75%	↓	3rd	Lower	▼
BV 114	The adoption by the authority of a local cultural strategy (checklist score).	100%	100%	=	Upper	Upper	Same
BV 117	The number of physical visits per 1,000 population to public libraries premises.	5,445	5,851	↑	2nd	2nd	Same
BV 118a	The percentage of library users who found the book/information they wanted or reserved it and were satisfied with that outcome: (a) found a book to borrow.		54.98%	↑		Lower	n/a
BV 118b	(b) found the information they were looking for.		62.77%	↓		Lower	n/a

Lifelong Learning

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 118c	(c) were satisfied with the library overall.		85.96	New		3rd	n/a
BV 119a	The percentage of residents satisfied with the Local Authority Cultural Services: (a) sports and leisure facilities.		48.48%	↓		Lower	n/a
BV 119b	(b) libraries.		72.89%	↑		Upper	n/a
BV 119c	(c) Museums and galleries.		48.35%	↓		2nd	n/a
BV 119d	(d) theatres and concert halls.		33.42%	↑		Lower	n/a
BV 119e	(e) parks and open spaces.		68.90%	↑		2nd	n/a
BV 158	The percentage of adult education hours for which students attended.	No longer collected			n/a	n/a	n/a
BV 159a	The percentage of permanently excluded pupils provided with alternative tuition of: 5 hours or less a week.	7.55%	0.00%	↓	2nd		
BV 159b	6 - 12 hours week.	28.30%	3.94%	↓	Lower		
BV 159c	13 - 19 hours a week.	18.87%	2.63%	↓	2nd		
BV 159d	20 hours or more a week.	45.28%	93.42%	↑	3rd	Upper	▲
BV 170a	The number of visits to/usage's of museums per 1,000 population.	726.12	935.92	↑	2nd	2nd	Same
BV 170b	The number of those visits that were in person per 1,000 population.	719.12	827.39	↑	Upper	Upper	Same
BV 170c	The number of pupils visiting museums and galleries in organised school groups. (this does not include visits by sixth form colleges or adult education institutions)	8,541	9,754	↑	2nd	2nd	Same
BV 181a	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in: English	59.80%	58.00%	↓	3rd	Lower	▼

Lifelong Learning

Indicator Ref	Indicator Description	2002/3 Result	2003/4 Result	Improved/ Deteriorated	Luton Quartile 2002/3	Luton Quartile 2003/4	Quartile Direction
BV 181b	Mathematics.	58.61%	62.00%	↑	3rd	3rd	Same
BV 181c	Science.	55.78%	58.00%	↑	3rd	3rd	Same
BV 181d	ICT		60.00%	New		2nd	n/a
BV 192a	Quality of teaching for early years and childcare services: a:) Average days access to relevant training and development per practitioner delivering Foundation Stage education;		5.45	New		Upper	n/a
BV 192b	b:) Average number of QTS(Qualified Teacher Status) teachers per 10 non-maintained settings.		20.67 (3 QTS to 62 settings)	New		Upper	n/a
BV 193a	How the authority's Schools Budget compares with its Schools Funding Assessment: a:) Schools Budget as a percentage of the Schools Funding Assessment.		100.13%	New		3rd	n/a
BV 193b	b:) Increase in Schools Budget on the previous year as a percentage of the increase in Schools Funding Assessment on the previous year.		103.56%	New		2nd	n/a
BV 194	% of pupils in schools maintained by the local education authority achieving level 5 or above in Key Stage 2: English and Maths. (now English only)		21.9%	New		3rd	n/a
	(b) Maths.		22.1%	New		Lower	n/a