

Year three business plan – 2019-20

The following table identifies key actions and projects which have been identified through the strategic assessment programme.

| No. | Key actions and major projects | Partnership Leads | Linked document | Progress |
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| <p>Completion of partnership plan actions – these actions are designed to complete work in relation to the partnership plan 2017-2020.</p> <p>This plan does not set out the ongoing operational work of the partnership on each thematic area.</p> | | | | |
| 1. | Deliver the ongoing Ending Adult Exploitation strategic action plan. | Gerry Taylor, Strategic Lead for Exploitation |  Adult Exploitation Strategy.pdf  CSP Adult Exploitation Action Pl | <p>A review was undertaken in September 2019 and a new delivery plan was created to focus the actions on 5 key areas of activity, which are:</p> <ul style="list-style-type: none"> • Targeted communications • Strategic lead resource • Hotspot operation • Introduction of the new Violence & Exploitation Reduction Unit • Preventing Violence Against Women & Girls Policy |
| 2. | <p>Deliver key communications messages for the partnership for 19-20. To include</p> <p>a. Coercive/forced behaviour campaign. (Exploitation/Domestic Abuse)</p> <p>b. Keep Luton safe, keep Luton tidy (Enviro-crime, anti-social behaviour and general</p> | Mariana Brown, Communications Officer (Place) Luton Council |  Communications 19-20.docx  Hate Crime Awareness Week Tim | <p>a. Initial work has started on the coercive behaviour/forced exploitation campaign. The first two moving motion videos have been created and approved for release. The first video focuses on forced prostitution and the second on coercive and controlling behaviour. These are being prepared for release/launch in January 2020.</p> |

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| | <p>messages around safety and confidence)</p> <ul style="list-style-type: none"> c. Community clear ups and opportunities for improved environmental standards. d. Geographical priority (to confirm following selection of the location). e. Town centre focus f. Domestic abuse 16 days of action (25th November 2019) g. Hate crime awareness. (12-19th October 2019) (County wide focus and locally linked to many voices, one town & Luton in Harmony). h. Violence against women and girls – 16 days of action. (25th November 2019) | | | <p>Additional storyboarding underway for the other subject areas.</p> <ul style="list-style-type: none"> b. Keep Luton Safe, Keep Luton Tidy, Facebook page is up and running. <p>The page has increased from 1,119 likes in Jan 2019 to 2,199 and the number of followers has increased from 1,185 to 2,318 (number accurate in January 2020)</p> <p>Many Voices, One Town campaign has launched:</p> <p>Responsible dog campaign took place during Lewsey Festival (June 2019). The annual competition will not take place this year and instead the campaign will focus on pro-bono activities and adopting a homeless dog.</p> <ul style="list-style-type: none"> c. 78 volunteers took part in the Great British Spring Clean events in 2019 and 434 bags of rubbish were collected. A Great British Spring Clean event in High Town resulted in the instillation of a fence on Mussons Path, to block off a popular flytipping area. There have been a number of small clean ups delivered in local areas, led by Signposts. Work is ongoing to establish a plan for future clean ups across the town. |
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| | | | | <p>d. High Town was pinpointed as the geographical priority area. To date, limited local communications have been put out, but once the action plan is designed, comms will be put out into the community.</p> <p>e. 2 workshops have been held, to specifically focus on issues in the Town Centre. The Town Centre PSPO is still currently live and enforced on a daily basis. The NET team now boasts 8 officers and 1 team leader. At full establishment, this will be 12 officers and 2 team leaders. The 'Big Change Initiative' has been launched. They represent 20+ local services and people with lived experience, working across the town to help people build a life away from the street. They're asking Lutonians to donate spare time, items or money to help people experiencing homelessness to build a life away from the street. Contactless points have been installed in The Mall and at the train station, where people can donate £3 simply by holding their payment card to the system.</p> <p>f. Communications appeared on the council FB Page, 'Keep Luton Safe, Keep Luton Tidy' FB page and the council twitter page throughout the 16 days of actions, with messages being shared and retweeted by organisations included in the Bedfordshire DA Partnership. There was a mix of new creatives made, as well as existing videos</p> |
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| | | | | <p>(details included in the attached 'Communications 19-20').</p> <p>g. Please see attached communications for Hate Crime week 2019.</p> <p>h. Complete – champions event launched and events planned for 2020.</p> |
| 3. | Review the anti-social behaviour strategic position. The current strategy ends in 2019. | Vicky Hawkes, Service Manager, Public Protection Luton Council |  Anti-social behaviour strategy 2016-19.pdf | <p>A review has taken place in relation to the ASB Strategy. The targets have been met in relation to reductions in youth anti-social behaviour and nuisance motorcycles. Work in these areas should continue as business as usual. Any decline in performance will be flagged through the performance monitoring regime.</p> <p>The two areas where the targets have not yet been met are the town centre ASB and neighbour based ASB.</p> <p>We are on target to meet all of our ASB targets for this year (as per embedded document below).</p>  ASB performance.pdf |
| 4. | Review of the strategic position in relation to youth violence. The current strategy ends in 2020. | David Collins, Head of Youth Offending Service, Luton Council |  Serious youth violence strategy 201 | <p>MAGPan remains the intelligence and safeguarding hub for all agencies to ensure there's a collective responsibility for young people, who become exploited through gang associated behaviours. The intelligence picture continues to allow services to provide earlier intervention to safeguard individuals but also</p> |

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| | | | | <p>provide the necessary information for the police to pursue and enforce organised crime.</p> <p>The Amber unit now has a presence in most schools. There has been regular contact with schools in most areas, responding to concerns from the school, reporting possible tensions. Where there have been incidents of violence in the local area, Amber has been deployed to speak to groups of young people at the local schools. Amber is still providing the restorative interventions in schools to 'nip' incidents in the bud.</p> <p>The Amber Unit has undertaken delivery of group work to targeted individuals identified to be at risk of exploitation and criminality in schools and alternative providers. Six week programmes focusing on knife crime and gangs have been delivered in 3 High Schools, 1 Primary School and 1 Alternative Provision with a further 2 High Schools, 2 Alternative providers and 2 Community Sports Clubs set to start imminently. Many young people have benefited from these group work programmes to date. Amber have also jointly delivered with the Targeted Youth Service at the multi-agency Well Being Days organised in High schools by Public Health. Feedback from these programmes has been positive, both from the young people involved and from professionals. Through the work of MAGPan and Amber, there is closer liaison with schools. The Key Stage 2 PHSE programme has now rolled out</p> |
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| | | | | <p>to primary schools in Luton and this has received positive feedback. In 2019, there has been a number of other initiatives aimed at the earlier age group. Funded through LLAL, there was an innovative drama based intervention attended by hundreds of younger children. This was aimed at raising awareness about violence and exploitation.</p> <p>The key stage 3 specialist intervention has not been operating in Luton secondary schools for three years and in 2020, has been commissioned through the funding received by the CSP from the VERU. There has been a positive evaluation of this programme in 2019. Working in partnership with the VERU, funding has been made available for targeted interventions to cohorts of young people from the MAGPan, Amber and development of a programme in the YOS to raise awareness of the issues faced by black British boys in Britain called 'The Future Begins Today'. This programme is being delivered in the YOS but also in the Avenue Centre for Education which teaches a number of boys exploited through gang associated behaviour and excluded from school.</p> <p>There have been a number of organisations funded through the LLAL Luton Youth Fund. The specific criteria of this fund means that local community interest companies and charities can offer targeted work to a range of young people at risk of exploitation. In 2019,</p> |
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| | | | | <p>this fund has seen organisations work with the MAGPan partnership to develop diverse programmes to address issues faced by young people in Luton but also parents exploring the need to build more resilience to support their children.</p> <p>As a partnership, we are committed to engaging young people through being visible in the places they go and building relationships. We are aware this engagement needs to be available in a number of forms to engage all young people. However, engagement usually occurs in schools and youth clubs or through frameworks such as Youth Independent Advisory Groups and we also need to engage with the young people that would usually go unheard. Young people currently involved in gang associated behaviours need to have their voice heard, we have to approach them like they are giving advice to a younger generation on how to avoid the same issues they face.</p> <p>We have created a framework of 11 questions which have been used in meetings and conversations with groups of 3-6 young people in 6 different areas of Luton over the past 12 months. These young people have been engaged specifically due to either their active involvement in criminal or gang related activities or due to them not being in school or education and vulnerable to crime or gang related activities. Ultimately the first part of this project sought to get advice from young people</p> |
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| | | | | involved in risky and gang associated behaviours to assist us with future strategies, however the questions had been devised to ensure that we are not seeking to blame young people for their involvement. These outcomes have led to the commission of phase two of this programme in 2020. The intention is to build on this initial project and develop a framework where the voices of these hardest to reach young people are heard more often and their ideas used to inform future strategies for dealing with children and young people who have vulnerabilities that make them susceptible to exploitation. |
| 5. | Review the findings of the town centre workshop and deliver the recommendations for the CSP. | Superintendent Greg Horsford. Chair of the Partnership Delivery Board | | <p>A second Town Centre workshop (held in November 2019) focussed on what the Partnership felt 'good' looked like, in terms of making a difference to the Town Centre. Followed by the members completing a survey re: the Town Centre PSPO. The partners discussed the perceptions of the community vs the reality of the frontline officers working to address the PSPO. The last perception of crime survey was undertaken prior to the Public Spaces Protection Order. A fresh survey has been commissioned for January 2020, whilst considering the proposed amendments to the Town Centre PSPO.</p> <p>Strong links have been established and/or strengthened over the year with the</p> <ul style="list-style-type: none"> • Homeless Reduction Partnership |

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| | | | <ul style="list-style-type: none"> • Rough Sleeping Coordination service • Business Improvement District • Responsible Authorities Group • Luton Investment Forum & Inclusive Growth Commission. <p>Partners were included in the consultation phase of the Inclusive Growth project and a connection has already been made with the Town Centre Masterplan team to integrate the work of the CSP into the longer term planning.</p> <p>The focus of activity this year has been establishing the 'Big Change' brand with the lead sitting within the Homeless Reduction Partnership. This launched on the 16th December 2019.</p> <p>The Partnership Delivery Board has identified that a Town Centre Community Safety Board should be established specifically and will be built into the plans for 2020-2024.</p> |
| 6. | Undertake a 6 month review of the weekly Multi-Agency Risk Assessment process and evaluate performance. | Joy Leighton, Chair of the MARAC Sub Group | <p>A review was undertaken of the pilot of the new MARAC Model. It was agreed that this was not working sustainably for Luton and in April 2019, it was agreed to move to a fortnightly model, which started in June 2019.</p> <p>Responsibility for the MARAC has moved to the People department within the strategic safeguarding unit.</p> |

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| 7. | Publish the Domestic Homicide review outcomes. | Vicky Hawkes Emma Colclough | | DHR001/2016 is due for publication in February 2020 once the required notification period to the family has passed. DHR002/2016 will be re-submitted to the Home Office Quality Assurance panel for approval. |
| 8. | Deliver and implement a hate crime action plan for Luton. | Luton Lead TBC Bedfordshire Hate Crime Group |  Hate Crime Delivery Plan 2019.docx | Luton supports the Bedfordshire Hate Crime Action Plan (attached). The actions are due to be updated at the next Pan Beds meeting, at the end of January 2020. A number of activities took place during Hate Crime Week (updated in action 2). |
| 9. | Carry out a series of workshops in relation to domestic abuse to inform a wider discussion on the direction of travel for domestic abuse. | Vijay Patel, LSCB Business Manager | | Completed. An overview of the workshops is attached.  DA Workshop Report.pdf |

| Planning towards the Community Safety Partnership Plan – 2020 onwards | | | | |
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| 10. | Undertake the full strategic assessment process to support the identification of priorities /action planning. | Sophie Langston, Business Intelligence | | Completed in January 2020. |
| 11. | Undertake a series of events with stakeholders, partners and the public to formulate the plan for 2020 onwards. | Community Safety Partnership Manager | | <p>Events held in Autumn to Winter – 2020 in the context of:</p> <ul style="list-style-type: none"> • High Town operational planning • Town Centre partners • Homeless partnership • Domestic abuse workshops • Domestic Abuse development group • Strategic assessment key partner groups. • Consultation with partners <p>Public consultation/engagement on the proposals may take place through implementation.</p> |
| 12. | Ensure sustainability planning for current issues which may not be priorities for 2020 onwards. | Robin Porter, Chair of the CSP Vicky Hawkes, Service Manager – Public Protection | | Complete – a new structure for the CSP is planned for 2020 onwards and has been approved at the CSP Executive on 28/01/2020. |
| 13. | Pilot area for targeted area – this action area relates to adopting a | Darren Turney, Inspector – | | The CSP undertook an intelligence led process, taking into account the current |

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| | <p>new approach to the work of the Community Safety Partnership.</p> | <p>Bedfordshire Police</p> <p>Tara Lynch, Community Safety Officer – Community Safety</p> | <p>priorities within the Partnership Plan. This led to the High Town ward being identified as the pilot area. A plan for a range of targeted actions will be developed with a view to reducing overall crime level, improving confidence and trust of the public and reducing fear of crime.</p> <p>Operation Octans has been created to oversee the delivery of the work in this area. The first Joint Action Group was held on 19 December at the High Town Methodist Church, led by the Police. The session began with an overview an overview of the crime stats and history of the area, followed by workshops looking at the root causes of three identified priorities and then the identification of some potentially effective responses to address them. The three identified priorities are:</p> <ol style="list-style-type: none"> 1. On-Street Sexual Exploitation 2. Drug Use/Drug Dealing related ASB 3. Environmental Issues (Flytipping/Littering) <p>Three formal action plans have now been created. All relevant partners have signed up for the actions and will be updating the group at the next meeting, being held on 09/03/2020. A method to evaluate and monitor the success of this pilot approach, including the voice of the community, will factor into the action planning.</p> |
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| | | | | <p>On the 4th March, a large scale multi-agency day of action will take place in High Town where all partners can use this as an opportunity to speak with the public and let them know what they'll expect to see in coming months.</p> <p>Operation Octans has also formed part of an application for the Home Office Safer Streets funding.</p> |
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